

CITY OF KINGSTON
PUBLIC TOILET STRATEGY

June 2016



PROJECT CONTROL

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“The Kingston Public Toilet Strategy sets out a 10 year action plan to replace, refurbish, remove or install new public toilets in Kingston”.

EXECUTIVE SUMMARY

The Kingston Public Toilet Strategy sets out a framework for the provision of public toilets within the municipality over the next 10 years.

The Strategy sets out a 10 year action plan that establishes priority public toilet provision in Kingston. It also establishes guiding principles and key directions that prioritise the replacement, refurbishment and removal of existing public toilets and the provision of new facilities in Major Activity Centres and large parks and foreshore areas.

This Strategy has been prepared in consultation with a wide range of public and private stakeholders including user groups, cleaning and maintenance contractors and Council staff.

Public toilets are an important community asset and their provision, maintenance and operation will continue to be carefully monitored by Council to ensure the following objectives are met.

Provision

The provision of public toilets will be prioritised on Council owned and managed land. Opportunities to explore agreements with private landowners could be explored in the future subject to achieving net community benefit.

Safety

The safety of the community will be prioritised over other decision making considerations including location and convenience, particularly in locations where there is a demonstrated need for surveillance.

Inclusive access

Public toilets will be of high quality and accessible to all users. Council will strive to achieve DDA compliance across all facilities and toilet types over time.

Cleanliness

Public toilets will be regularly cleaned and maintained to ensure Council's public toilet infrastructure meets the needs of the community and expectation at all times. Sites identified as high use facilities will be cleaned and maintained more frequently than others.

Siting & Design

The replacement, refurbishment or addition of a new public toilet facility will meet the design and siting principles outlined in this strategy.

Investment Priority & Community Benefit

The frequency of use will inform the context of investment and priority. Public need will always be considered in conjunction with the reasonable expectation of facilities, practicalities of provision, and expenditure.

STRUCTURE

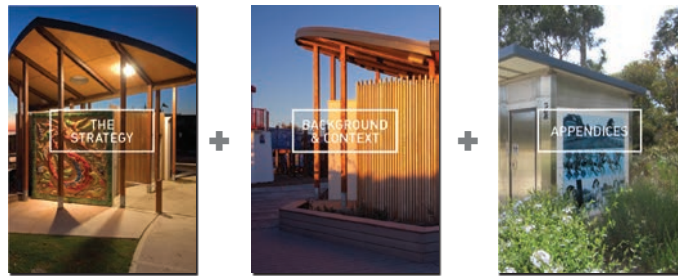
THE DOCUMENTS

The Kingston Public Toilet Strategy is structured in three parts:

The Strategy outlines the suite of tools which will assist Council in its decision making process for public toilet provision.

The Background and Context establishes the scope of works and the methodology behind the Strategy. It reviews relevant background documents and assess future demand scenarios.

The Appendices provide more detailed background information related to the Strategy.



GLOSSARY

Below is a list of acronyms and commonly used terms:

ACRONYM USED	MEANING
BCA	Building Code of Australia
CPTED	Crime Prevention Through Environmental Design
DDA	Disability Discrimination Act
ESD	Ecologically Sustainable Design
NIMBY	Not In My Back Yard
TERMS USED	MEANING
Changing Places Toilet	Public toilet facilities that cater for the severely disabled or handicapped. These facilities incorporate full sized change tables tracking hoist systems, large circulation spaces and centrally placed toilet with room for carers.
Public Toilet	A facility which contains one or more rooms/cubicles which is available for use by the public. The facility may be mechanised or automated and consist of stand-alone, service-hosted and privately provided facilities. A public toilet is usually located on Council owned and managed land.

A photograph of a wooden pavilion at dusk. The pavilion has a curved roof and is supported by wooden posts. A large, colorful relief sculpture is mounted on the wall, depicting a scene with a large red dragon-like creature and other figures. The text "THE STRATEGY" is overlaid in a white box in the center of the image. The scene is lit by warm interior lights, and the sky is a deep blue.

THE STRATEGY

STRATEGY COMPONENTS

General Principles

The General Principles set the key values that underpin the provision of public toilets in Kingston which include:

- › Provision
- › Safety
- › Inclusive access
- › Cleanliness
- › Siting & Design
- › Investment priority & community benefit

Use when considering the replacement, refurbishment, removal or installation of any toilet in Kingston.



Action Plan

Sets out the 10 year plan which guides the delivery of public toilets in Kingston. Includes a strategy map that shows the priority locations and the spatial elements of the strategy.



Key Directions

Outlines a number of key strategic directions for the replacement, refurbishment or removal of an existing public toilet and the installation of new toilets in activity centres or public open space. These should be considered where there is a demonstrated community need for a new facility (or upgrade) that is not identified as a priority in the action plan.



Siting & Design Principles

Sets out a range of siting & design objectives which should be considered when installing new toilets or upgrading existing facilities.

GENERAL PRINCIPLES

PROVISION

The provision of public toilets will be prioritised on Council owned and managed land. Opportunities to explore agreements with private enterprise could be explored in the future subject to achieving net community benefit.

SAFETY

The safety of the community will be prioritised over other decision making considerations including location and convenience, particularly in locations where there is a demonstrated need for surveillance.

INCLUSIVE ACCESS

Public toilets will be of high quality and accessible to all users. Council will strive to achieve DDA compliance across all facilities and toilet types over time.

CLEANLINESS

Public toilets will be regularly cleaned and maintained to ensure Council's public toilet infrastructure meets the needs of the community and expectation at all times. High use facilities will be cleaned and maintained more frequently than others.

SITING & DESIGN

The replacement, refurbishment or addition of a new public toilet facility will meet the design and siting principles outlined in this strategy.

INVESTMENT PRIORITY & COMMUNITY BENEFIT

The frequency of use will inform the context of investment and priority. Public need will always be considered in conjunction with the reasonable expectation of facilities, practicalities of provision and expenditure.

ACTION PLAN

PRIORITY TOILETS

This strategy sets out an action plan which guides the delivery of public toilets in Kingston over the next 10 years.

The following pages outline the priority locations for new or upgraded toilet facilities and the year of expected delivery. In some instances, the provision of toilets outlined in the Action Plan is subject to the availability of water, sewer and electrical services in the area such as the Mavis Hutter Reserve and along Edithvale Road.

In total fourteen public toilet facilities are proposed for either construction or upgrade.

In situations where there is a demonstrated community need for an additional toilet facility (or upgrade) that is not outlined in the action plan, a set of key directions and siting & design principles have been developed. These should be taken into account when assessing the need for additional toilet provision in Kingston.

If an additional public toilet can be justified, meets the majority of strategic directions and Siting & Design principles, it should then be prioritised with reference to the following priority levels outlined in **Figure 1**. In addition this Strategy makes recommendations for the types of public toilets which are appropriate in certain areas (refer to **Figure 3**).

PRIORITY LEVEL	APPLICABLE AREAS
Priority 1	Major Activity Centres, Regional Parks District Parks, Foreshore
Priority 2	Neighbourhood Centres, Local Parks

FIGURE 1: PRIORITY PROVISION

The provision of additional facilities will always be dependent on a strong strategic justification and available funding.

STRATEGY MAP

The Strategy Map shows the existing public toilets in Kingston and the location of proposed facilities. It also shows the hierarchy of open space, activity centres and 400m/1,000m walking distance catchments from existing public toilets.

The mapping of these spatial elements assists Council in determining the distribution of existing and future proposed facilities. It also assists in determining the spatial proximity of existing and proposed facilities with regard to major attractors (i.e. the foreshore, large parks and activity centres).

The inclusion of 400m and 1,000m catchments illustrate the areas which are not within accessible walking distances from a public toilet. In many circumstances, these areas comprise established residential land, green wedge land or industrial precincts which do not provide demand for public toilet provision.

These measurements are often used as strategic planning tools to determine walking catchments and appear in other municipal public toilet strategies and strategic planning plans. 400m is approximately equivalent to a 5 minute walk and 1,000m to a 10-12 minute walk.

The map should be read in conjunction with the action plan.

Action Plan

LIST OF PRIORITY TOILETS

PRIORITY BY YEAR (Y)	TOILET(S)	RATIONALE
Y1	Bald Hill Park Clarinda and Dingley Village Recreation Reserve	Poor condition of facilities and anti-social behaviour prevalent at both sites (Dingley: investigate relocation elsewhere in the Reserve to discourage antisocial behaviour).
Y2	Edithvale Life Saving Club	Upgrade or renew existing public amenities that are heavily utilised adjacent to the lifesaving club particularly during summer period.
Y3	Bicentennial Park Chelsea and Gerry Green Reserve Parkdale	Proposed addition of 'Changing Places' facility at Chelsea to complement existing facilities at a regional park and new public amenities at Gerry Green Reserve to replace aged facilities and link in to the pavilion redevelopment.
Y4	Dales Park, Oakleigh South	Integrate new public toilets as part of new pavilion development as identified in Master Plan.
Y5	Pier Road, Mordialloc **	Kingston's most frequented public toilet facility - particularly busy across summer. Aged condition. Preferred location for 'Changing Places' facility. Funding required across two (2) years to facilitate redevelopment of toilets / kiosk and inclusion of 'Changing Places' facility.
Y6	Pier Road, Mordialloc**	See above.
Y7	Waves Leisure Centre, Highett	Inclusion of 'Changing Places' facility (exact funding arrangements to be considered / confirmed in the context of available funding for potential broader redevelopment of the site).
Y8	Aspendale Life Saving Club (LSC) and Dolamore Athletics Field, Mentone	New public toilets to align with potential redevelopment of LSC. Existing facilities at Dolamore athletics field have high utilisation by sports club and local schools.
Y9	Mavis Hutter Reserve, Clarinda and Aspendale Gardens Sports Ground*	New facilities required to address 'gaps' in provision (exact location for facility at Aspendale Gardens to be confirmed).
Y10	Parkers Road Foreshore and Le Page Park public toilet	Inadequate facilities to meet peak demand at Parkers Rd and aged / poor condition at Le Page.

FIGURE 2: 10 YEAR ACTION PLAN

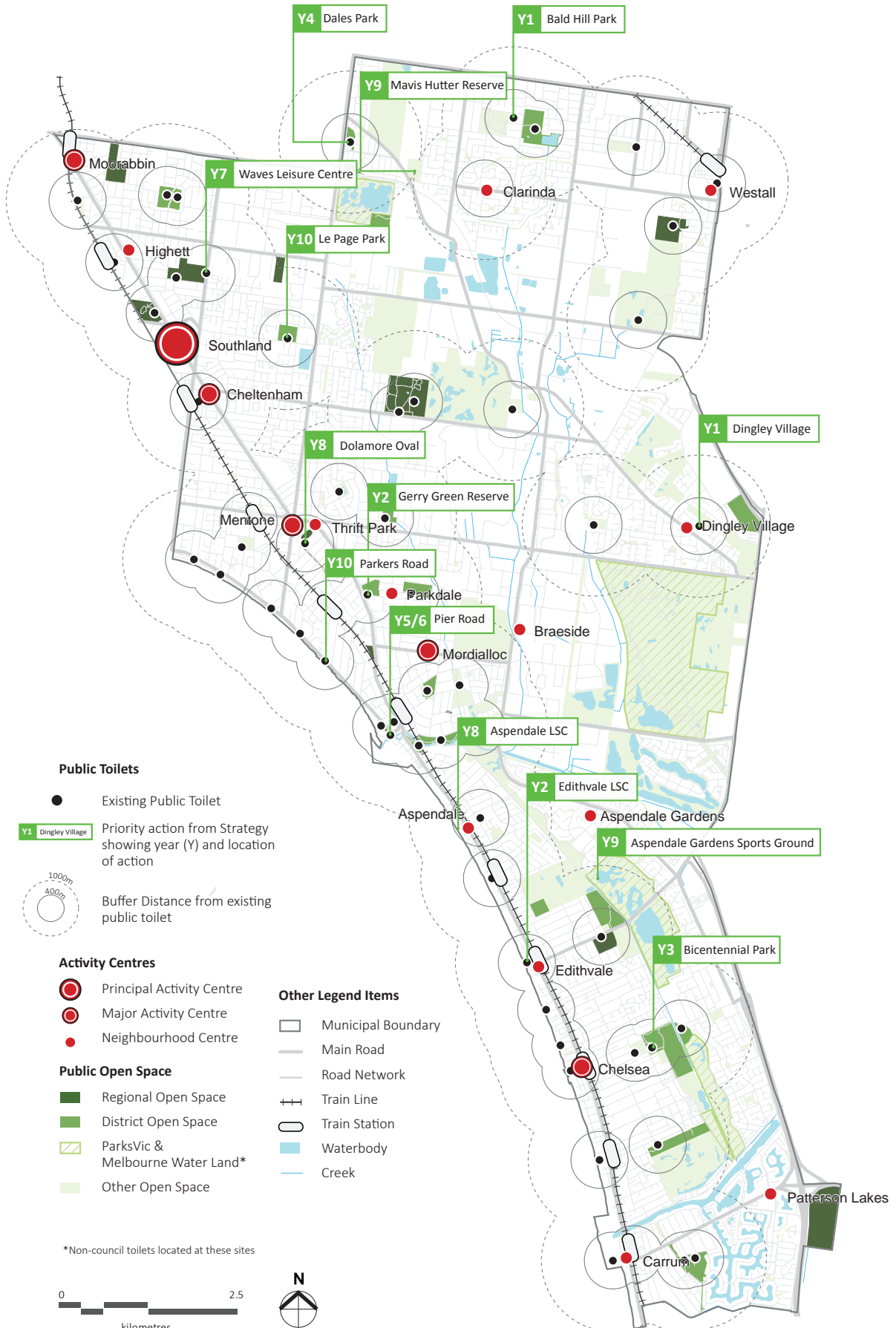
* new toilets subject to the provision and availability of appropriate water, sewer and electrical services in the area.

** this facility will require an additional funding contribution from The Foreshore Reserve Fund

n.b. the above projects are in addition to the work plan for maintenance which is derived from building condition audits.

Action Plan

STRATEGY MAP



Action Plan

TOILET TYPE

Five levels of public toilet types have been identified to assist Council in determining what sorts of toilets are appropriate for different locations. Refer to **Figure 3** below.

LEVEL/TYPE	DESCRIPTION	EXAMPLE LOCATION
Flagship	Fully accessible, DDA compliant facilities which incorporate unisex changing places facilities and/or family change rooms. Facilities are frequently maintained more than once per day.	New or refurbished civic buildings such as community hubs. Very high public use or primary public spaces such as the foreshore and regional parks Large council owned buildings.
Premium	Facilities with high level of usage. DDA compliant facilities with at least one accessible toilet and one ambulant toilet. May be incorporated into building or stand alone. Facilities are regularly maintained at least once per day.	Council owned and managed public buildings such as libraries and aquatic facilities Regional level parks and open space (including some foreshore locations) Principal or Major Activity Centres (on Council owned land)
Standard	High service facilities which provide at least one accessible and one ambulant unisex facility. Facilities are maintained once per day.	Major Activity Centres District level parks and open space Sport Pavilions Along high use walking paths/bicycle trails
Basic	Well maintained facilities installed in locations where there is a consistent low level of usage. Opening hours may vary depending on the location and use of the facility.	Neighbourhood Centre Local area parks Sporting ovals
Temporary	Portable facilities which are used on a seasonal basis for specific events. Should include DDA compliant and accessible facilities (consider 'Marveloo' where possible).	Temporary events held within Kingston by Council

FIGURE 3: TOILET TYPES

REPLACING OR REFURBISHING AN EXISTING TOILET

The following key directions should be considered when deciding to refurbish or replace a toilet in the same (or similar) location. Criteria under each direction should be considered with reference to 'Matrix A: Replacing or Refurbishing an Existing Toilet' in **Appendix D**.

Determining a high level of demonstrated community need is the first step in evaluating whether a public toilet should be replaced or refurbished in the same location. Following the determination of this need, a range of other directions should be considered as outlined below.

KEY DIRECTIONS



DEMONSTRATED COMMUNITY

Is there a demonstrated community need for the replacement or refurbishment of an existing public toilet?

There must be a high level of demonstrated community need to warrant the replacement or refurbishment of an existing public toilet.

Demonstrated community need means that there is a quantum of evidence from the community or from Council's knowledge of the community, that an existing facility is not adequately functioning and does not meet the majority of guidelines and principles outlined in the Strategy. If it can be proven that a demonstrated community need for the replacement or refurbishment of an existing toilet is evident, the following secondary considerations should be taken into account. Upon evaluation of general principles, the existing 10 year plan, financial allocations and the other considerations below, the replacement or refurbishment of an existing public toilet may be considered.



TOILET CONDITION

Is the existing toilet in poor condition?

The condition of a public toilet is considered poor when the following apply:

- › There is a high presence of vandalism or graffiti
- › Facilities are unhygienic and difficult to maintain/clean
- › There are obvious signs of wear on the existing facilities within the toilet
- › Features within the toilet do not work (for example, door locks, taps or flushing mechanisms)
- › There are issues with odour or presence of vermin
- › Environment/facilities are unsafe or dangerous with respect to CPTED principles

(Council Officers should also refer to building condition audits)

Replacing or Refurbishing an Existing Toilet



LEVEL OF USAGE

Does the existing toilet have a low level of usage?

Levels of usage can be determined analytically or from empirical observations. Research counts conducted over the summer of 2015/2016 provide a good basis for understanding the levels of patronage to a particular facility however they must be considered with reference to empirical and anecdotal information.

Levels of usage can also be observed through discussions with cleaning contractors, local business owners, community groups or discussions with particular segments of the community. If an existing public toilet has a proven level of low usage, the removal of the facility may be more appropriate (refer to following pages). Alternatively, a different location within the same area may encourage higher usage.



GENDER PROVISION

Is there an appropriate gender provision within the facility?

In certain locations, anecdotal evidence or community feedback may suggest that some toilets are more frequented by a particular gender. In this instance, Council may consider providing additional capacity as required.

Unisex toilets may also be appropriate for basic or standard toilet types (refer to **Figure 3**). Refurbishment of toilets which do not adequately provide for all genders should be considered in first instance, rather than removal.



ANTI-SOCIAL BEHAVIOUR

Are there issues with ongoing anti-social behaviour?

Anti-social behaviour includes a range of undesirable activities such as vandalism, loitering, sexual or drug related activity or violence.

Interventions through CPTED can improve the safety of public toilets to a certain extent, however facilities which are poorly sited and have no reference to the public realm present a range of challenges.



FACILITIES

Does the toilet have appropriate facilities for the location?

The type of facilities and internal design features will vary depending on the context and the location in which the public toilet is sited. For example, toilets along the foreshore will need to consider coastal and sensitive environmental impacts compared with those sited in inland activity centres. Examples include the provision of soap dispensers, hand dryers and baby change tables.

Results from the community consultation provide some guidance to inform the desired provision of facilities. A summary can be found in **Background and Context** section of this Strategy. The detailed findings are included in **Appendix G**.



OTHER PRINCIPLES

Does the existing toilet meet the majority of the design and siting principles?

Before a toilet is recommended for replacement or refurbishment, its function should be assessed against the design and siting principles outlined on the following pages. If an existing facility cannot be retrofitted to meet these principles then its removal should be considered for the future (refer to following pages).

NEW TOILETS IN ACTIVITY CENTRES, PUBLIC OPEN SPACE OR FORESHORE AREAS

The following key directions should be taken into account when determining the location of a new public toilet in an activity centre, public open space or foreshore area.

Criteria under each direction should be considered with reference to 'Matrix B: New Toilets' in **Appendix E**.

Determining a high level of demonstrated community need is the first step in evaluating whether a new public toilet is required. Upon establishing this need, there are a range of other considerations which should be taken into account. Some directions may not be relevant and should be considered on a case-by-case basis.

KEY DIRECTIONS



DEMONSTRATED COMMUNITY NEED

Is there a demonstrated community need for the replacement or removal of an existing public toilet?

For the installation of a new public toilet to be considered in an activity centre or a public open space, it must be demonstrated that there is a high level of community need for a facility in this location. Demonstrated community need means that there is a quantum of evidence from the community or the Councils knowledge of community use, that generates high activity in an area. Importantly this high community activity must be considered in proportion to other areas of high demand across the municipality. It also should be considered against other spatial factors such as proximity to activity centres, public transport and large parks, open space and the foreshore.

This Strategy directs the provision of new facilities to Priority 1 areas (i.e. Major Activity Centres and Regional and District Open Space see **Figure 1**) however the provision of toilets in other locations may be considered subject to evaluation of the general principles, siting & design principles and the secondary considerations outlined below.



NEARBY FACILITIES

Is there an existing public toilet within 400m?

Is there one or more private or community hosted toilets within 400m? (i.e. in libraries, community centres)

Are privately operated public toilets in close proximity to the proposed location? (e.g. Southland, cafe, restaurant)

The presence of existing public toilets is an important consideration when determining whether additional provision is required.

The presence of toilets in private enterprises (such as cafes and restaurants) may be taken into consideration when determining the necessity of new facilities, however ultimately should not drive decision making where public benefit will be achieved with additional provision.

Where there is an existing public toilet that is either stand alone or within a Council/civic building, the necessity for a new facility also decreases however, in some large parks or the foreshore, a number of facilities may be justified.

New Toilets in Activity Centres, Public Open Space or Foreshore Areas



GROWING CATCHMENTS

Is the catchment growing?

Areas that are not major or principal activity centres or large parks or open space areas (i.e. Priority 1 Locations, refer to **Figure 1**) should demonstrate that there is an increasing level of growth around the catchment of the proposed location. In locations where population is declining or there is limited demonstrated community need, new facilities should not be provided.

A growing catchment may be measured with reference to population increase, levels of pedestrian activity, the number and/or diversity of shops, visitations rates, increased building approvals/developments or increased patronage due to a specific attractors. These factors are discussed in the **Background and Context** section of this strategy.



PEDESTRIAN ACTIVITY

Is there high pedestrian or cycling activity in this location?

The level of pedestrian or cycling activity is an important measure in prioritising the location of a new public toilet. High levels of pedestrian activity contribute to best practice strategic planning principles and allow for passive surveillance and increased perceptions of activity and safety.

In locations where there are seasonal fluctuations in pedestrian or cycling activity, a new public toilet (or upgrades) may be appropriate and should be considered with regard to specific types (refer to **Figure 3**). Where there are seasonal influences, temporary closure of the public toilet may be warranted.



SURROUNDING LAND USES

Is there a range of food, drink and/or entertainment premises in this location?

The availability and presence of cafes, restaurants, entertainment premises and other similar outlets may increase the strategic justification for the provision of a new public toilet.



FUNCTION

Does the open space serve a social/family or recreational purpose?

The Kingston Open Space Strategy identifies a range of 'functions' which are associated with each area of open space. Parks that serve a social/family or recreation function generally provide opportunities and facilities for a range of age groups. They typically cater for recreational play, picnic, passive and active recreation and environmental activities. Areas with a sport function are generally reserved for sporting pursuits and may have existing toilets associated with a sports pavilion.

In public open space, the location for new public toilets should consider the levels of activity, peak periods of demand and types of users it will service.



OTHER PRINCIPLES

Does the location meet the majority of siting and design principles? (including CPTED)

Before the installation of a new public toilet, further consideration of the siting & design principles outlined on the following pages should taken into account.

If a proposed location cannot accommodate the majority of these principles, it may not be appropriate for a new public toilet.

REMOVING AN EXISTING TOILET

The following directions should be considered when determining whether to remove (without replacement) an existing toilet. Criteria under each direction should be considered with reference to 'Matrix C: Removing an Existing Toilet' in **Appendix F**.

Determining an adequate level of justification for removal is the first step in evaluating whether a public toilet should be removed without replacement.

If an existing toilet has sufficient justification for removal, a range of other directions should be taken into account as shown below.

KEY DIRECTIONS



JUSTIFICATION FOR REMOVAL

Is there adequate justification for the removal of an existing public toilet?

The removal of an existing toilet without plans for its replacement requires serious consideration and substantial justification. Issues of community safety, health and wellbeing are paramount and it should be demonstrated that the removal of the facility is beneficial to the community.

Where there is a higher level of community benefit through the removal of the facility, rather than its retention, justification may be warranted.



ANTI-SOCIAL BEHAVIOUR/COMMUNITY SAFETY

Are there issues with ongoing anti-social behaviour?

Anti-social behaviour includes a range of undesirable activities such as vandalism, loitering, sexual or drug related activity or violence.

Interventions through CPTED can improve the safety of public toilets to a certain extent, however facilities which are poorly sited and have no reference to the public realm present a range of challenges.

Where serious anti-social behaviour is consistent and cannot be remedied through CPTED design principles, removal should be considered.



TOILET CONDITION

Is the existing toilet in poor condition?

The condition of a public toilet is considered poor when the following apply:

- › There is a high presence of vandalism or graffiti
- › Facilities are unhygienic and difficult to maintain/clean
- › There are obvious signs of wear on the existing facilities within the toilet
- › Features within the toilet do not work (for example, door locks, taps or flushing mechanisms)
- › There are issues with odour or presence of vermin
- › Environment/facilities are unsafe or dangerous with respect to CPTED principles

(Council Officers should also refer to building condition audits)

Removing an Existing Toilet



LEVEL OF USAGE

Does the existing toilet have a low level of usage?

Levels of usage can be determined analytically or from empirical observations. Research counts conducted over the summer of 2015/2016 provide a good basis for understanding the levels of patronage to a particular facility however they must be considered with reference to empirical and anecdotal information.

Levels of usage can also be observed through discussions with cleaning contractors, local business owners, community groups or discussions with particular segments of the community. If an existing public toilet has a proven level of low usage, the removal of the facility may be considered subject to other factors.



TOTAL SUPPLY, ACCESSIBILITY & LOCATION

Will the removal of the toilet impact on projected supply?

Will the removal of the toilet create a gap in accessible toilet provision?

Is there a better location for the facility?

To determine whether the removal of a facility will impact on the projected demand for public toilets in that location, it is important to consider the factors which influence usage. This includes:

- › Size of facility
- › Typology of the facility (automated, traditional, gender separated, unisex)
- › Availability of the facility including opening hours, physical constraints, perceived or actual territoriality
- › Likely future demand (population and development approvals)
- › Surrounding context including land use and specialised activities

If the removal of an existing toilet will result in increased walking distances between facilities, the removal of a public toilet should be considered in conjunction with replacement.

In some instances, the removal of a toilet may be required to discourage anti-social behaviour or issues around levels of safety or condition. In these locations, it may not be appropriate to replace a facility as other alternative locations may be more suitable.



OTHER PRINCIPLES

Does the existing toilet meet the majority of the design and siting principles?

Before a toilet is recommended for removal, its function should be assessed against the design and siting principles outlined on the following pages. If an existing facility cannot be retrofitted to meet these principles then its removal is may be considered for the future.

SITING & DESIGN PRINCIPLES

Specific siting (S.1 - S.8) and design (D.1 - D.8) principles have been established to guide the provision of public toilets. They have been developed based on best practice planning and have further been informed by feedback

from the community, key stakeholders and Council staff. The principles should be considered when installing new toilets or upgrading existing facilities.

S SITING	
S.1	Locate toilets near central community facilities to draw on existing walking catchments.
S.2	Site toilets to promote security and enhance opportunities for passive surveillance.
S.3	Locate toilets in accessible locations that maximise visibility to the street/ public space to enhance security and safety.
S.4	Orientate toilets toward areas which are well lit and allow for natural ventilation.
S.5	Co-locate accessible toilet facilities within new or renovated Council buildings where possible.
S.6	Clearly sign toilets and provide directional signage where required to improve legibility and access.
S.7	Incorporate low-level landscaping around toilets to enhance the public realm and minimise obstructions.
S.8	Site toilets to meet safety and Crime Prevention through Environmental Design (CPTED) principles.

D DESIGN	
D.1	Design toilets to integrate into the public realm and reflect the local character.
D.2	Avoid obstructing toilets with dense landscaping, vegetation or impermeable barriers and ensure entrances/doorways have a direct line of sight from the public realm.
D.3	Construct toilets with materials that are durable, sustainable and vandal resistant. Ensure internal space is well-lit via natural daylight.
D.4	Provide signage on toilets which show opening hours, contact details and gender availability.
D.5	Encourage artistic design expression for new toilets in priority locations.
D.6	Incorporate appropriate fixtures within toilets that are sensitive to the local condition and balance community expectations with maintenance practicalities
D.7	Ensure compliance with AS1428 and DDA where practicable.
D.8	Fit toilets with features that promote environmental sustainability.

OTHER CONSIDERATIONS

The following topics highlight additional issues that may influence the decision making process about new or renewed public toilets. These issues should supplement the decision making factors identified previously.

TEMPORARY EVENTS

The City of Kingston regularly holds special events and festivals along its foreshore and within its public parks and open spaces. These community events often draw large crowds of visitors from both residents within Kingston and from surrounding municipalities.

At peak periods, often during summer, the demand for public toilets increases and existing facilities are unable to cope with the increased patronage.

There are a number of factors to consider when planning to accommodate such events including:

- › Type of event
- › Duration of the event
- › Likely crowd size
- › Proximity and availability of existing public toilets
- › Availability of food and beverages, particularly alcohol

Generally the provision of toilets for periodic events will be accommodated through temporary toilets. Public toilets in these areas should be designed to meet higher demand. Refer to **Figure 3** on page 7.

FUNDING MODELS

Increasingly public toilets and other associated 'street furniture' are being used as platforms for static and digital advertising.

Advertising opportunities on the sides of toilets could increase revenue and budget allowances for toilets and allow for service and maintenance improvements.

Areas of high natural and public space value should have minimal advertising. This Strategy does not advocate for the inclusion of advertising on public toilets and further consultation within Council and the general community would need to be undertaken to pursue such initiatives in the future.

The survey results indicate that while there was an overall preference for free usage of public toilets, user paid systems were considered acceptable by some respondents.

While there are a number of mechanisms in which a paid model may operate this Strategy is not making any recommendations to implement a user paid system.

Other Considerations

ACCESS FOR ALL

Ensuring that public toilets are accessible and meet the requirements of all residents of Kingston will be important to ensuring an equitable future.

The siting and design principles outlined in this strategy incorporate a range of access considerations in the general principles and the key directions.

There are no requirements for Council to provide Changing Places facilities for members of the community who have special access requirements however opportunities for the provision of such facilities in high-demand locations such as new large scale, multi-use Council buildings and community hubs, will be explored and considered for inclusion.

Clear, accessible and consistent signage on existing and new facilities across Kingston is recommended. Signage on toilets should include gender specifications, opening hours, maintenance contact details and graphic signage as appropriate.

The signage must accommodate people with vision impairments and be clearly legible. Directional signage indicating the location of public toilets should also be consistent across the municipality to ensure it can easily be identified by residents and visitors.

MAINTENANCE

The maintenance of public toilet facilities contributes to the image and usability of existing facilities.

Maintenance includes works to both the physical unit and the surrounding landscape setting including trees, vegetation and other public infrastructure (signage, seats, bins etc.).

Cleaning services should be regularly reviewed to ensure that facilities are managed in response to demand and usage. The cleaning schedule of facilities may vary depending on location and season. For example, toilets located along the foreshore may not require the same level of service provision in winter. On the other hand, some high use facilities, such as those along Pier Road, may require more than the standard level of cleaning and maintenance.

Other Considerations

GENDER SPECIFIC REQUIREMENTS

Community feedback received during the survey indicated a preference for gender split public toilet facilities (refer to consultation summary in Background and Context section).

Determining the appropriate provision of male/female or unisex toilets should be considered on a case by case basis and with reference to the key directions.

Gender specific facilities may not be appropriate in all areas and must be considered on the balance with efficiency and practicality.

The gender designation of fixtures and features within new and existing toilets should be considered in conjunction with the Building Code of Australia (BCA) and local circumstances. The BCA does not set standards for toilets in public areas and in these circumstances, provision of such facilities should be made based on demand, location and context of the site.

Where there is a peak demand and demonstrated high usage by males, the provision of urinals should be considered. In locations where the usage of public toilet fluctuates, alternative options may be considered. The installation of urinals must consider the objectives and design requirements for people with access difficulties and CPTED.

The provision of sanitary napkin disposal bins should be provided in all female toilet facilities and unisex facilities, including ambulant toilets, accessible toilets and changing places facilities.

To accommodate nappy disposal, consideration should be given to the convenient of rubbish bins in close proximity to the toilet facility.

ACTIONS

LIST OF ACTIONS

Based on the findings of this Strategy (outlined in the **Background and Context Report**), the feedback from community consultation, and a review of Council's existing strategic policy a number of actions to further improve, the efficiency and effectiveness of public toilet delivery in Kingston. These are outlined as follows:

1. Adopt the Kingston Public Toilet Strategy (2016).
2. Reference the Kingston Public Toilet Strategy (2016) in future Council Strategic Plans and Policies.
3. Improve the safety of all public toilets in Kingston by ensuring regular maintenance and monitoring.
4. Investigate opportunities to install security cameras/monitoring devices around public toilets to improve the safety and security of all users.
5. Continue with regular audit of public toilet facilities to assist in prioritising future maintenance and investment.
6. Plan budget measures in line with this strategy and seek funding through budgetary process.
7. Continue to advocate where appropriate for facilities in non-Council locations.

FUTURE CONSIDERATIONS

There are a number of other considerations identified in the Background and Context Report which could be investigated into the future. These considerations are not recommendations of this Strategy and would require further research and consultation. These include:

- › Explore opportunities to develop relationships with local businesses and private enterprise to increase level of service provision.
- › Review planning provisions and agreements for toilets in private buildings to ensure net community benefit.
- › Develop a Council policy regarding the provision of changing places and fully accessible toilets.
- › Explore opportunities to improve legibility and promote public toilet through, online mapping, media or advertising campaigns subject to further consultation with internal Council departments and the community.



BACKGROUND
& CONTEXT

OVERVIEW

The City of Kingston has developed a Public Toilet Strategy to guide the delivery, type and location of public toilets in Kingston over the next 10-15 years.

INTRODUCTION

This Report discusses the background and context which has informed the strategy including a review of existing strategic policy, analysis of conditions and a consultation summary.

STUDY AREA

The Kingston Public Toilet Strategy applies to all land within the City of Kingston.

Kingston has a diverse range of public parks, open space, foreshore areas and beaches which are popular amongst locals and visitors to the municipality. Although geographically, the study is confined to the Kingston municipal boundary, it also considers the impacts associated with visitors from outside Kingston.

There are a number of priority areas which this Strategy is centrally focused including:

- › The 13 kilometre Kingston Foreshore Area
- › Major Activity Centres (excludes Principal Activity Centre)
- › Regional and district parks and open space
- › High usage sports and recreation/aquatic facilities

THE ROLE OF COUNCIL

There is no statutory or legislative requirement for Councils to provide public toilet facilities however Kingston City Council are committed to fulfilling their social and corporate responsibility in supporting health, wellbeing and community vitality and providing public toilets to support the wellbeing of the community in public spaces.

The Council Plan 2013-2017 recognises Council's role in providing and maintaining infrastructure into the future.

Council also have a number of Community Health, Wellbeing and Safety objectives which identify the provision of public toilets as an essential public service infrastructure requirement.

Overview

WHAT IS A PUBLIC TOILET?

Introduced in the late nineteenth century as a move to make cities more sanitary, public toilets provide an essential piece of community infrastructure which contribute to the enjoyment and amenity of Kingston.

Changing community needs, attitudes, and advances in technology, have led to different approaches to the design, location and function of public toilets. As Kingston strives for healthier and more equitable community, there is a greater focus on walkable, accessible and safer public places and spaces.

There are a number of different way public toilets can be classified. This Strategy identifies three categories of public toilets:

- › Stand alone
- › Service-hosted and;

- › Privately provided public toilets

The primary focus of this Strategy is on Council managed stand alone public toilets and some service hosted public toilets including those found within a number of Council libraries.

While privately provided public toilets (or those provided by other Government Authorities such as ParksVic) are not within the jurisdiction of Council and are operated and managed wholly by private entities, they still form part of the decision making directions of this strategy. These toilets provide an important service to particular locations and catchments and while this Strategy does not make recommendations for these types of toilets, it does consider the role in which they play in overall levels of provision and prioritisation of new facilities.

TOILET CLASSIFICATIONS

Stand-alone public toilets

Public toilet facilities that are owned and maintained by Council and accessible for the majority of the day.



Service-hosted public toilets

Public toilet facilities associated with Council facilities or buildings including libraries and sporting pavilions. These types of toilets are not directly accessible by the public and may require users to pass through a service point.



Privately provided public toilets

Toilet facilities that are owned and maintained by private entities including shops, local businesses, cafes, restaurants and service stations.



FIGURE 1: TOILET TYPOLOGIES

EXISTING CONDITIONS

This Strategy has considered 62 Council managed public toilets located throughout Kingston. These included stand alone and service hosted facilities (including libraries). The location of these toilets considered in this Strategy are outlined on the existing conditions map on the following page.

DISTRIBUTION

The existing conditions map shows the location and distribution of Council managed public toilets in Kingston. It also shows the walkable distances of 400m and 1,000m from existing facilities. As is shown in **Figure 2**, the majority of the municipality is within at least 1,000m from a public toilet.

There is a strong pattern of public toilet provision along the foreshore and within the north-eastern area of Kingston.

Along the foreshore there are two distinct clusters around Parkdale and Chelsea. Toilets within these two clusters are generally distributed evenly, except between Aspendale and Edithvale where there are no toilet facilities due to limited access and nodal beach attractions.

Toilets in the north-west of the municipality are generally located within parks and open space. In the north-western segment of the municipality, toilet provision is more sparse, with only four stand alone public toilet servicing the area between Cheltenham and Highett.

There are no public toilet facilities along the eastern boundary of the municipality and there are a also number of neighbourhood activity centres that do not have facilities including:

- Aspendale Gardens
- Patterson Lakes*

While there is no public toilet facility in

Braeside, there are a number of toilets available in Braeside Park (not managed by ParksVic). The majority of Activity Centres have a public toilet located within 400m.

Public Transport Victoria identifies 'premium stations' which are generally high amenity stations with customer service centres, waiting facilitates and toilets. In Kingston, the premium train stations are located in:

- Moorabbin
- Cheltenham
- Mentone
- Mordialloc
- Carrum
- Westall

Using the measure of 400m (approximately equivalent to a 5 minute walk) and 1,000m (approximately equivalent to a 10-12 minute walk), the map opposite shows these catchment extents of existing facilities in Kingston. The map also overlays the hierarchy and location of Activity Centres and shows the existing residential areas.

There are some locations which are not covered within the 400m or 1,000m radius catchments and although these appear to have no stand alone toilet facilities, often a selection of privately owned or operated facilities are available such as those found in Southland, shopping centres, restaurants and petrol stations.

Additionally areas where there are no public toilets indicates areas where there are no residential or commercial development. Non-residential zoned land includes the Kingston Green Wedge, public utility service sites and industrial areas.

*Note there is an existing public toilet within Coles.

Existing Conditions

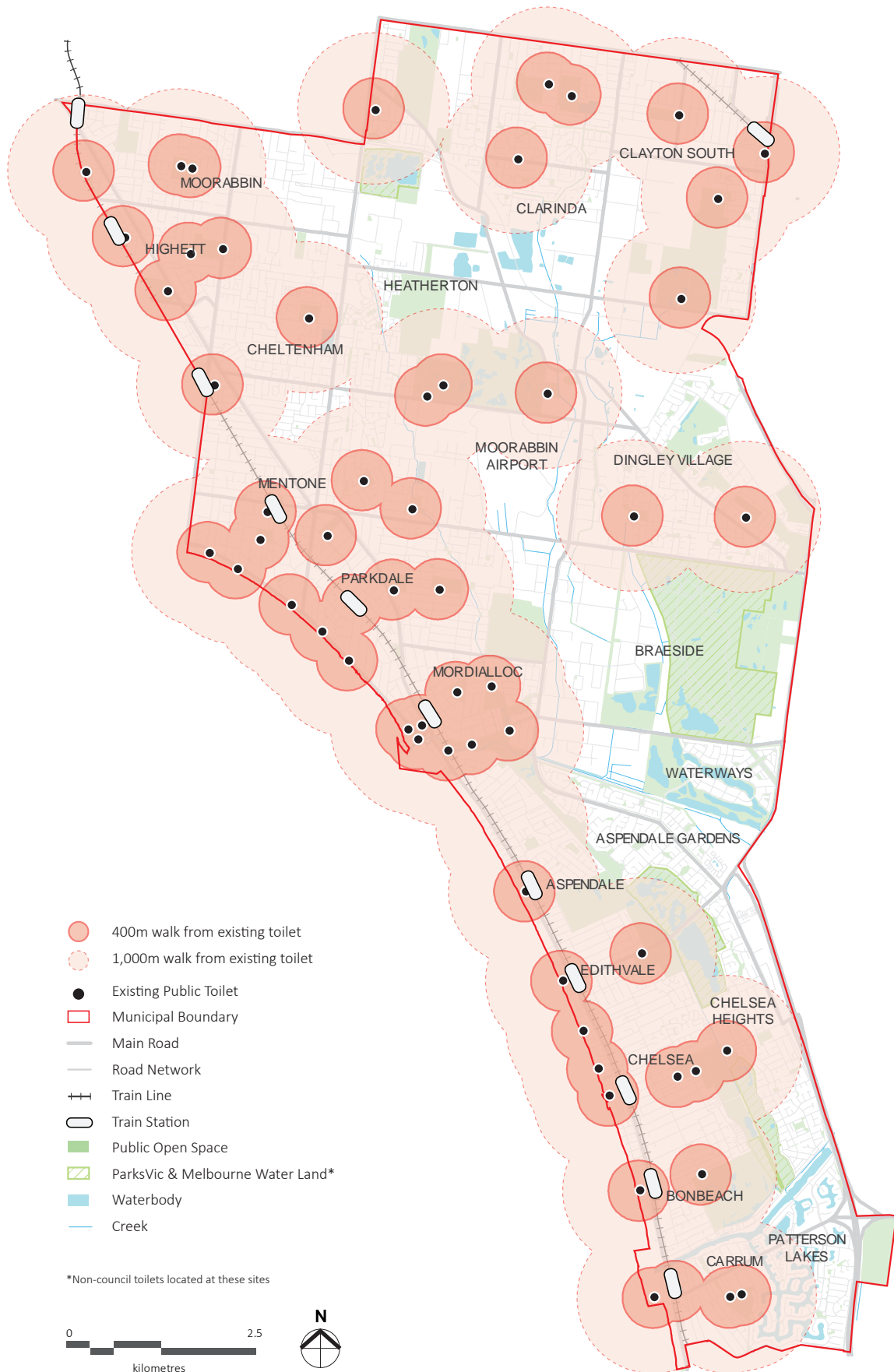


FIGURE 2: EXISTING CONDITIONS MAP

Existing Conditions

SITING

Public toilets in Kingston are sited in a variety of ways, largely depending upon their location within the wider area and their site specific context.

Many of Kingston's toilet facilities are highly visible from the streetscape and are generally positioned to maximise sight lines to public toilets from attractions such as playgrounds, BBQ areas and seating areas. This encourages passive surveillance of toilet facilities which can enhance perceptions of personal safety for many users. Visibility to public toilets can be impaired by things such as overgrown vegetation or structures such as walls and signage or placement within existing buildings.

Many of Kingston's Public Toilets, particularly those located along the foreshore, are sited adjacent to car parking areas. In these situations, toilets are not integrated into the streetscape or sited within a landscaped setting. Often they are orientated toward the car parking area and are accessible by a path. Some toilets are integrated more naturally into their surroundings for example, the public toilet within the Mentone Racecourse Reserve is sited away from the main road as is the Bristol Avenue Foreshore toilet.

Toilets located within activity centres are generally located in busy areas with high foot traffic, where as in parks they are in close proximity to playgrounds or picnic facilities.

Some toilets are sited within public buildings such as libraries, community centres or pavilions. These toilets are often only available during specified hours such as during business hour or weekends, in addition to this users may be required to pass through a control point to access a toilet.



Existing Conditions

DESIGN AND TYPE

There are a range of public toilets types in Kingston including the 'traditional' toilet block, automated Exeloo facilities and more recently Mettros. The established stock of toilets was identified as being generally in a fair to good condition.

Some toilets are integrated into other buildings such as those attached to sporting pavilions or commercial buildings, whereas there are others public toilets that are configured as standalone buildings or blocks.

The existing stock of public toilets in Kingston comprises of facilities constructed over a long period of time, with some of the older toilets identified as being built in the 1970s as well as some older toilet structures that have been renovated to better cater for DDA and CPTED. Of the older toilet blocks that have not been renovated, many are not DDA compliant or accessible for all abilities. There is an expectation that over time, all facilities in Kingston will be DDA compliant.

Newer and renovated public toilets are generally configured with several individual lockable toilets and hand basins without common or shared spaces, as opposed to the 'traditional' toilet block with communal space, shared hand basin and private toilet cubical. Toilets in this configuration generally open out onto the street or public space. In addition to this, these toilets generally offer a variety of unisex and ambulant facilities rather than two separate gender banks of male and female toilets.

The internal fit-out of toilets is generally very simple with minimal design treatments within the interior of toilets. Toilets generally include hand basins, sharps disposal, a mirror and natural lighting. There has been a deliberate omission of the provision of soap and paper hand towel dispensers due to the ongoing and costly vandalism issues arising from their provision. Some of Kingston's foreshore toilets have changing and adjacent showering facilities.



TOILET TYPOLOGIES

DIVIDED UNISEX (METTROS)



Location

Mentone Racecourse Reserve

Design

Single unisex, ambulant and DDA compliant toilet. Stainless steel, vandal proof construction with side artwork.

Siting

Set within a landscaped setting away from the main road accessed via a path.

TOILET BLOCK IN SPORT PAVILION



Location

Dingley Village Football ground (behind the oval)

Design

Separated single sex toilet block attached to rear of sports pavilion.

Siting

Orientated away from public viewing area via single pathway.

TOILET WITHIN TRANSPORT HUB



Location

Carrum Bus Stop

Design

Toilet block attached to bus interchange with separate male, female and accessible toilets.

Siting

Located between main street and carpark towards shops and highly visible.

DIVIDED BLOCK WITH SEPARATE DDA



Location

Mordialloc Foreshore, Peter Scullin Reserve

Design

Separated single sex toilet block with two unisex, accessible and 'family friendly' toilets.

Siting

Located between car park and entry to the beach and is highly visible from the car park.

Toilet Typologies

SEPARATED TOILET BLOCK



Location

Bald Hill Park - Clayton South

Design

Separated single sex toilet block.

Siting

Adjacent to park, male entrance orientated toward car park, female entrance orientated toward pathway. Toilet block adjacent to park.

INTEGRATED DIVIDED TOILETS



Location

Carrum Surf Life Saving Club

Design

Single sex separated toilets attached to Life Saving club building.

Siting

Toilets integrated underneath building on the way to the beach with clear line of sight from both carpark and beach.

SINGLE DIVIDED BLOCK



Location

Mentone Foreshore, Mundy Street

Design

Separated single sex, accessible and ambulant toilet block with three unisex accessible toilets.

Siting

Located at top of foreshore ridge next to pathway to beach, adjacent to car park.

AUTOMATED UNISEX (EXELOO)



Location

Cheltenham Plaza

Design

Separated unisex toilet, DDA compliant

Siting

Located off the main high street within activity centre. Street furniture adjacent with low level planting and vegetation.

STRATEGIC CONTEXT REVIEW

There are a range of policy guidance for the provision public toilets and the promotion of health, wellbeing and safety in Kingston. The following pages summarises the key strategic policy documents and discusses their implications for the Strategy.

Summary of Policy Reference

	DIRECT REFERENCE TO PUBLIC TOILET PROVISION	GENERAL REFERENCE TO PUBLIC TOILET PROVISION	DIRECT REFERENCE TO HEALTH & WELLBEING	GENERAL REFERENCE TO HEALTH & WELLBEING
COUNCIL PLAN 'ONE VISION' 2013-2017		●	●	
COMMUNITY SAFETY STRATEGY 2013 – 2017		●	●	
PUBLIC HEALTH AND WELLBEING PLAN 2013 -2017	●	●	●	
COASTAL MANAGEMENT PLAN 2014		●		
MENTONE ACTIVITY CENTRE STRUCTURE PLAN 2011		●		●
MOORABBIN ACTIVITY CENTRE STRUCTURE PLAN 2011		●		●
CHELTENHAM ACTIVITY CENTRE STRUCTURE PLAN		●		●
MORDIALLOC STRUCTURE PLAN 2004		●		●
KINGSTON FORESHORE DRAFT TOILET BLOCK REVIEW 2008	●	●	●	

FIGURE 3: POLICY TABLE

Strategic Context Review

STRATEGIC DOCUMENTS

Council Plan 'One Vision' 2013-2017

The Council Plan outlines six guiding principles and goals to reflect Council's vision for 'a diverse, dynamic community where we all share a sustainable, safe, attractive environment and a thriving economy'. The six goals reflect Council's ambitions to provide facilities that are well used and managed, ensure environmental sustainability, foster connected communities, encourage a prosperous and dynamic city, advocate for the community and run an effective organisation. As part of the Council Plan 'Living Kingston 2035' sets out a shared vision for the future that incorporates well-designed neighbourhoods that support healthy and diverse communities. This includes priority investment in the public realm and associated infrastructure to ensure that all needs can be accommodated for.

Broadly, the Kingston PTS will need to consider how each of these goals are reflected in future priority and actions and recommendations. The PTS can further assist in distilling the priority projects for investment to contribute to fulfilling Council's vision.

Community Safety Strategy 2013 – 2017

The Community Safety Strategy sets out four priority areas to promote a safe built environment, strengthen community connection, preventing and responding to crime and preventing injury. The Strategy reflects both community perceptions and concerns while also drawing factual evidence and crime statistics which are discussed throughout the document.

There are a number of important and relevant objectives outlined in the strategy in which the Kingston PTS can incorporate such as improving safety through design, operation and maintenance of public spaces. There are also relevant objectives regarding strengthening community perception around safety and reducing circumstances and environments that foster crime or associated with unappealing behaviour.

Public Health and Wellbeing Plan 2013 -2017

Council's Public Health and Wellbeing Plan establishes five priorities to promote health initiatives throughout the community. A number of objectives are set out which relate to each of the five themes which include promotion of physical activity, social connectedness, reduction of alcohol and drug harm, healthy food awareness and other social determinants on health. The Plan is committed to promoting an integrated planning approach with health and wellbeing objectives.

Of particular relevance to the Kingston PTS is the promotion, throughout the Plan, of encouraging good urban design and healthy environments for the community.

Strategic Context Review

Coastal Management Plan 2014

The Coastal Management Plan provides guidance for the future use, development and management of the Kingston Foreshore. The Plan articulates a clear vision for the future of the foreshore and highlights a range of key topics and overall objectives and goals. The Plan also divides the foreshore into five separate precincts. Within each precinct, key access routes, view lines, foreshore activity areas and transport nodes are identified. Additionally other key features such as car parking, bus stops and public toilets are also identified on each precinct map.

The Management Plan also outlines key projects that should be undertaken within each precinct, including recommendations for public toilet improvements to undertake works to improve the aesthetics, safety and usability of Bristol Avenue toilets

The Plan also recommends that the provision of public toilets should be considered for all primary, major and neighbourhood foreshore activity precincts. The Plan also outlines a business strategy which further designates \$200,000 for capital expenses for public toilet renewal along the foreshore in 2016/17.

The Kingston PTS will evaluate each of the recommendations made in this Plan and review the context of public toilet provision along the foreshore.

Mentone Activity Centre Structure Plan 2011

The Mentone Structure Plan sets out an integrated response to future planning change within the area. The Plan sets out a vision 'to enhance the beauty of Mentone by celebrating its past whilst capitalising on the role it now plays as a significant centre of activity. It has objectives around promoting quality public open spaces and has objectives to explore opportunities for enhancing the Mentone Train Station, Recreation Reserve and install a playground along Balcombe Road.

The Structure Plan identifies Council owned land, recreation precincts and a number of key development sites which will need to be considered as part of the Kingston PTS. Specifically in relation to key development sites, it identifies the need to enhance the existing public toilet facility and public realm around the Granary Lane Car Park.

Moorabbin Activity Centre Structure Plan 2011

The Moorabbin Structure Plan has a vision 'to actively engage to bring Moorabbin to life by contemplating its strong cultural role with a living population that calls it home.' The Strategy identifies a range of built form objectives to improve the public realm and streetscape.

The Plan identifies a number of key development sites which could accommodate a range of land use. The Kingston PTS will need to consider the role and project growth of the Moorabbin Activity Centre.

Strategic Context Review

Highett Structure Plan 2005

The Highett Structure Plan sets a long term vision for land use and development. The Plan is divided into three parts which outline the elements of the plan, identify future influences and outline the supporting background material. The plan has the objectives to revitalize, rejuvenate and define a strong and positive identity to the Highett Plan area.

The Plan identifies key land use elements and makes recommendations for particular built form controls and land uses. No specific recommendations are made with regard to public toilet provision however there are a range of community uses and open space reserves within in the structure plan area which will need to be considered in relation to public toilet provision in the Kingston PTS.

Cheltenham Activity Centre Structure Plan 2010

The Cheltenham Structure Plan assists Council in managing growth of the centre and provides direction for future development. The Plan highlights key land use concepts, infrastructure requirements and connections which have the vision to 'create a contemporary employment centre that sits within a thriving retail strip happily blossoming with community life.

The Structure Plan identifies precincts and propose key development initiatives which further ingestive the potential for growth and development.

Mordialloc Structure Plan 2004

Also known as 'The Pride of the Bay', the Mordialloc Structure Plan sets out a vision for the area and recommends guidelines and policies to promote key growth opportunities and reflect community values. The Structure Plan promotes safety, walkability, transport connectedness and accessibility for all residents and visitors.

While there is no specific reference to public toilet amenities or improvements, the Structure Plan does designate the location of future land use and development objectives.

Kingston Foreshore Draft Toilet Block Review 2008

This document reviews toilet blocks along Kingston foreshore and makes recommendations to guide the strategic approach and future management of the facilities. The review makes recommendations for the removal or installation of future toilets based on analysis on catchment areas, distances between amenities, status of each block and anti-social behaviour.

The Review establishes a range of criteria to determine gaps in provision and benchmarks these against other surrounding municipalities.

The Review also proposes a checklist of elements to consider in toilet management and design.

The relationship between the relevant strategic documents and future public toilet provision is outlined in the table opposite.

CONSULTATION SNAPSHOT



WHAT WE'VE HEARD

CONSULTATION OVERVIEW

The Kingston Public Toilet Strategy has been informed by consultations which have included a diverse range of participants from the community, council staff and other external stakeholders.

The objectives of the consultation were to:

- › Inform the stakeholders and the community of the purpose and commencement of the Strategy
- › Provide stakeholders and the community with the opportunity to identify issues and opportunities relating to the provision of public toilets
- › Obtain feedback on the Strategy to directly feed into the key directions.

Information gathered at the consultation sessions has been used to inform the key directions and priority actions outlined in this Strategy.

Consultation sessions have included:

- › Two workshops with internal Council Staff and external Stakeholders
- › Online survey and written feedback totalling 436 responses
- › Written submissions from residents via email and letters
- › Internal circulation of the Draft Strategy for review and comment by Council (pending)

The intent to develop a Strategy has been publicised online via Kingston's website and other social media platforms. It has also received a range of media attention from local and state-wide newspapers as well as radio coverage.

A summary of the key information is presented on the opposite page.

The following discussion outlines the summary of findings from the consultation processes.



What We've Heard

THE WORKSHOPS

A total of two workshops were conducted with internal Council Staff as part of Stage 1. The workshops comprised a range of stakeholders across a variety of departments and services within Council. A full list of attendees can be found in a **Appendix A**.

The purpose of the workshops was to develop an understanding of the existing conditions, issues and opportunities relating to public toilet provision in Kingston and determine ways in which this Strategy can address these.

Workshop 1 was attended with internal Council staff including representatives from the parks, foreshore and maintenance departments, cleaning contractors and facilities. The workshop established a broad set of issues and opportunities related to the location, design, siting and safety of public toilets throughout Kingston.

Workshop 2 further developed the issues and opportunities for improvement and was attended by a range of Council staff including library staff, maternal health, family support services, economic development, community engagement, sport and recreation and engineering departments.

In both workshops, participants were asked to write down their top three issues, ideas or suggestions relating to public toilets. These notes were then sorted into categories and discussed amongst the participants. A summary of each of the topics raised at both workshops is illustrated in **Figure 4**.

The most commonly discussed topics raised by the various attendees of the workshops included issues and opportunities regarding: design, location and safety, access, maintenance and overall provision.

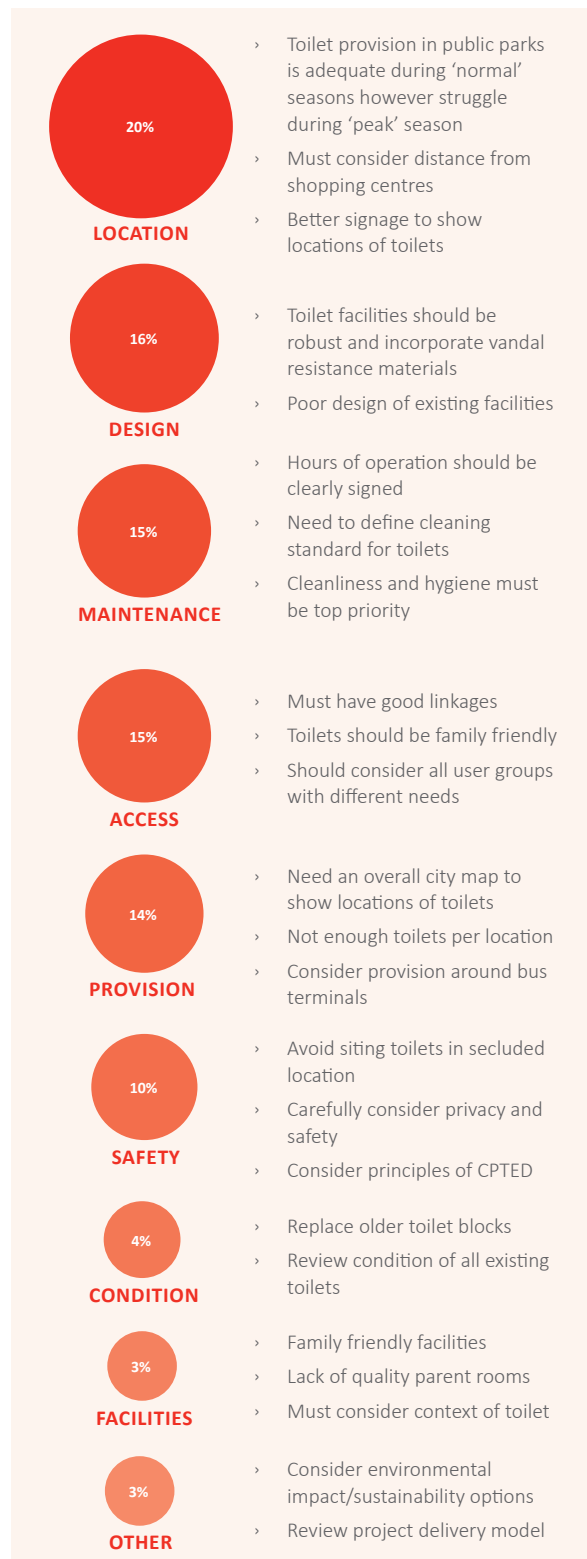


FIGURE 4: MOST COMMONLY DISCUSSED TOPICS

What We've Heard

ONLINE SURVEY

An online survey was published for a period of six weeks over summer. The survey asked residents and other users' of public toilets in Kingston a number of questions regarding toilet location, design and availability.

More than 430 respondents participated in the survey which was available online via the Kingston City Council website and via hardcopy.

A public toilet poster campaign was also run to advertise the survey (see **Figure 5** below). The survey was open to all residents and visitors to Kingston with the aim to collect feedback from a wide cross section of residents and users.



FIGURE 5: KINGSTON TOILET POSTER

What We've Heard

RESULTS

The survey results have been categorised into themes which are discussed and summarised on the following pages. For a more detailed breakdown of the survey results, please refer to **Appendix G**.

Demographics

A total of 431 respondents completed the online survey. Of these respondents there 270 identified as female, 158 as male and 1 other.

The survey was open to all residents in Kingston and as shown in the **Figure 6**, the majority of respondents were aged between 35 to 69. There was an under representation of youth in the survey with only 13 respondents aged under 24.

Although the majority of respondents (91.16%) were residents of Kingston, a number of responses (8.84%) were received from residents from adjoining municipalities, people who worked in Kingston but lived elsewhere or were visitors to Kingston.

AGE GROUP	PERCENTAGE	COUNT
Under 17	1.2%	5
18-24	1.9%	8
25-34	10.7%	46
35-49	32.2%	138
50-69	36.1%	155
70-84	17.5%	75
85 and over	0.5%	2

TABLE 6: RESPONDENT'S AGE GROUP

Access

To understand the usage patterns of public toilets in Kingston, participants were asked how often they would use a public toilet. The results are displayed in **Figure 7** below. The majority (44.6%) of respondents indicated that they used a public toilet facility at least once a week and 36% of respondents used a toilet at least one a month. Only 2.7% of respondents indicated they never used a public toilet.

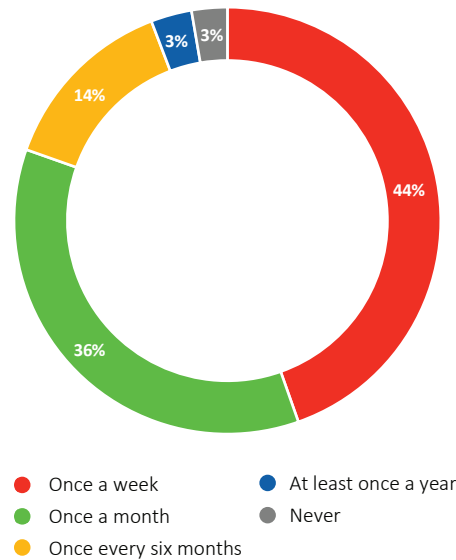


FIGURE 7: FREQUENCY OF PUBLIC TOILET USAGE

When asked how long one would be prepared to walk to access a public toilet, 47% of respondents indicated that they would walk one to two minutes. 37% of respondents would be prepared to walk up to five minutes to access a public toilet. (See **Figure 8**).

TIME	EQUIVALENT DISTANCE	PERCENTAGE
Less than 1 minute	100m	8.5%
1 - 2 minutes	200m	47.4%
2 -5 minutes	300m	37.6%
5 minutes +	400m	6.5%

FIGURE 8: MAXIMUM WALKING DISTANCES TO ACCESS PUBLIC TOILET

What We've Heard

Location

Respondents were asked whether the location and availability of public toilets influenced their decision when choosing to go out to the shops, the beach or public parks. The majority of respondents indicated positively across all three locations.

The majority of respondents indicated that they would prefer to use public toilets in large shopping centres, such as Southland, or in a park, foreshore area or a local shopping strip as shown in **Figure 9**. A number of other preferences were indicated including train stations, transport hubs and along walking tracks.

Respondents were also given an opportunity to indicate where they thought public toilets should be located. Local shopping strips, large parks, foreshore areas, the beach and trains stations were amongst the most popular responses. Along with other various site specific locations, there was also an identified need for public toilets in other locations:

- › Bus interchanges
- › Along walking and bicycle paths
- › Community centres
- › Locations that serve food

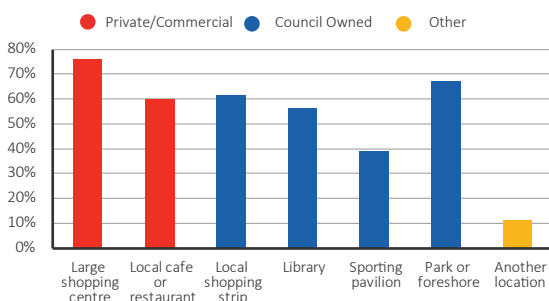


FIGURE 9: PREFERRED TOILET LOCATION

Some survey respondents indicated the need for changing places facilities. Suggested locations for these facilities included large shopping centres, along the foreshore and in community hubs and libraries.

Council will be considering the provision of a changing places facility as part of the new Westall Hub. This facility will accommodate adults with disabilities and can also be used as a family change room.

Typology

Respondents were asked to indicate which type of toilet they would prefer from the following choices:

Stand alone toilet: 'traditional' toilet block or 'Mettros' (not automated)

Automated toilet: such as the 'Exeloo'

Temporary toilets: such as those found at events and festivals

Toilet within a public facility: for example in a library or community centre, sports pavilion.

Toilet within a private facility: such as a cafe, restaurant, fast food outlet, department store.

43% of respondents indicated that they would prefer to use stand alone (not automated) toilets. Automated toilets were the second most popular choice (20% of respondents) followed by toilets within public facilities (18%). Toilets within private facilities was chosen as the preferred typology by 15% of respondents while only 0.5% of respondents indicated temporary toilets were preferred.

The most preferred typology was the stand alone toilet with separate male/female split (preferred by 43% of the respondents). Stand alone unisex toilets and toilets within public buildings and were the second most preferred type (20% and 18% respectively).

The demand and preference for split sex facilities, particularly when they are located in prime locations such as parks and large activity centres, is an important consideration when determining the most appropriate type and location for new toilet provision.

What We've Heard

Design

Respondents were asked to rank their top most important considerations when using a public toilet. These factors covered considerations such as:

- Cleanliness
- Hygiene
- Location
- Opening Hours
- Access
- Signage
- Toilet Design
- Availability of Facilities

An average rating for each factor is outlined in the **Figure 10**.

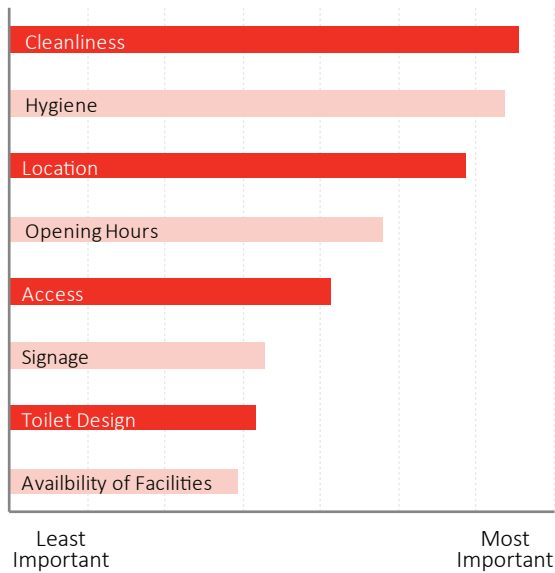


FIGURE 10: MOST IMPORTANT FACTORS

With regard to facilities within toilets, the following features were generally most important to respondents:

- › Toilet with seat
- › Soap dispenser
- › Lighting
- › Natural light
- › Sanitary napkin disposal

The fit out and internal appearance of a toilet was only important to approximately half of the overall respondents. Hygiene, cleanliness and safety were more important priorities than the internal look of the facilities.

The importance on the internal fit out of public toilets was different amongst various user groups. **Figure 11** shows what percentage of respondents across various user groups felt that internal fit out was important.

LOCATION	YES, IMPORTANT	NO, NOT IMPORTANT
Parents & Guardians	64%	36%
Carers	37%	63%
People with special access requirements	68%	32%

FIGURE 11: IMPORTANCE OF INTERNAL FIT OUT AMONGST SPECIFIC USER GROUPS

What We've Heard

Safety

Users of public toilets in Kingston generally felt 'reasonably safe' when using public toilets as indicated by approximately 82% of respondents. Reasons cited for feeling safe included:

- › Toilets are clearly visible and open
- › High levels of pedestrian/foot traffic and presence of people
- › Not isolated
- › Attached or integrated into buildings
- › Located in public spaces
- › Open during the daytime
- › Clearly lighted and signed

Only a small percentage (1.9%) felt 'very unsafe' when using toilets in Kingston. Reasons cited for feeling unsafe included:

- › Time of day (users generally felt less safe at night)
- › Anti-social behaviour around public toilets
- › Lack of passive surveillance by pedestrians
- › High volumes of traffic
- › Automated toilet facilities and associated locking mechanisms
- › Levels of lighting in existing facilities
- › Levels of cleanliness

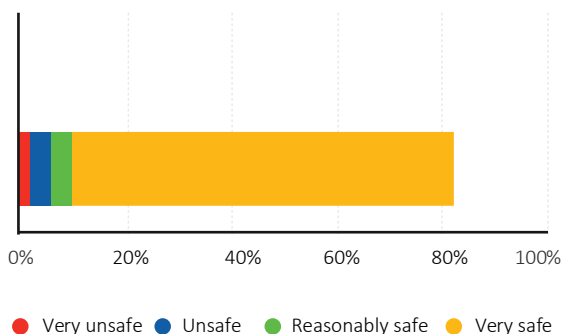


FIGURE 12: PERCEPTIONS OF SAFETY

Future Public Toilet Location

Respondents were asked to indicate where they thought public toilets should be located throughout Kingston and why. **Figure 13** shows the locations indicated by respondents as needing more public toilets.

Reasons cited as to why they were required in certain locations related to:

- › Not enough in that particular location
- › High user demand
- › Distance between existing toilets too far
- › Lack of public toilets in local shopping areas
- › Increased provision where in locations where there is a high visitation by families with children.

Responses that indicated 'other' related usually to site specific locations. These locations will be assessed against the key directions to determine whether provision is warranted.

LOCATION	NO. OF RESPONSES
Other	55
Local Shopping Strip	51
Parks	38
Foreshore	34
Railway Station	29
Sporting Pavilion	19
Large Shopping Centre	10
Paths	4
Everywhere	1
Patterson River	3
Signage	3
Boat Ramp	0
Café's or Restaurants	0
Industrial Park	1
Major Roads	1
Car Park	0

FIGURE 13: LOCATION OF FUTURE TOILETS

What We've Heard

OTHER PRIORITIES

User Pay Models

In some places such as the UK and Europe, users of public toilets pay a small fee to ensure high quality cleaning and maintenance standards. When asked whether users in Kingston would be prepared to use a facility, 61.9% indicated 'definitely not', 16.27% indicated 'definitely' and 21.78% of respondents were unsure.

Of these responses, there was a variation between the general public, parents and guardians, carers and people with special access requirements as illustrated in **Figure 14**.

USER GROUP	DEFINITELY	DEFINITELY NOT	UNSURE
General Public	18%	63%	19%
Parents & Guardians	7%	28%	65%
Carers	37%	47%	16%
People with special access requirements	30%	55%	15%

FIGURE 14: WILLINGNESS TO PAY FOR A PUBLIC TOILET

The survey did not provide detailed context as to the model in which a user paid system may operate and this could relate to why respondents indicated they were 'unsure'. Further research into potential future funding models would need to be explored for Kingston if this was to be implemented.

Toilets Meeting Needs of Community

When asked whether Kingston's existing toilets were meeting the needs of its users, 53% were satisfied compared with 47% who indicated they were unsatisfied.

The primary reasons for dissatisfaction were as follows:

- › Not enough facilities
- › Hard to find
- › Lack of internal facilities such as baby change rooms
- › Unclean, unhygienic and not safe
- › Lack of toilets in train stations
- › Difficult to access
- › Lack of mobility for people in wheelchairs
- › Unsafe for children to use

The final question of the survey asked respondents to note down any other feedback. The range of topics provided in the feedback covered the following topics:

- › Accessibility
- › Design
- › Features
- › Maintenance
- › Provision
- › Opening Hours
- › Payment
- › Railway Stations
- › Safety
- › Signage

For a complete set of survey results, refer to **Appendix G**.

What We've Heard

USAGE PATTERNS

Public Toilet Counts

Over the summer period from December 2015 to February 2016, usage counters will be installed in most public toilets around Kingston. Counters were also installed in Clarinda, Parkdale, Chelsea and Cheltenham Library and the Chelsea Safeway.

The usage data provides information about which public toilets were most frequented during the survey period. There are inaccuracies in the data due to stolen counters during the survey period. The data presented below only shows indications of usage rather than accurate statistics.

From the existing data, the most popular toilets and most highly frequented were the toilets located along the Kingston Foreshore, (refer to **Figure 15**). The most frequented single facility was located along Pier Road Foreshore in Mordialloc which attracted more than 6,700 visits. This is directly aligned with the survey being undertaken during the peak summer season. The figure opposite shows the top ten most commonly used facilities, based on the available data.

The frequency of use should always be considered in the context of investment of facilities and future funding imperatives.

Maintenance & Cleaning

Toilets with the highest usage were cleaned at least once per day. Some facilities, such as the Pier Road Toilet and the Esplanade toilets in Edithvale, are serviced twice daily. Cleaning times generally range from 8:00am - 9:00am to 2:00pm – 3:00pm.

Figure 16 shows the level of service and maintenance for facilities across Kingston.

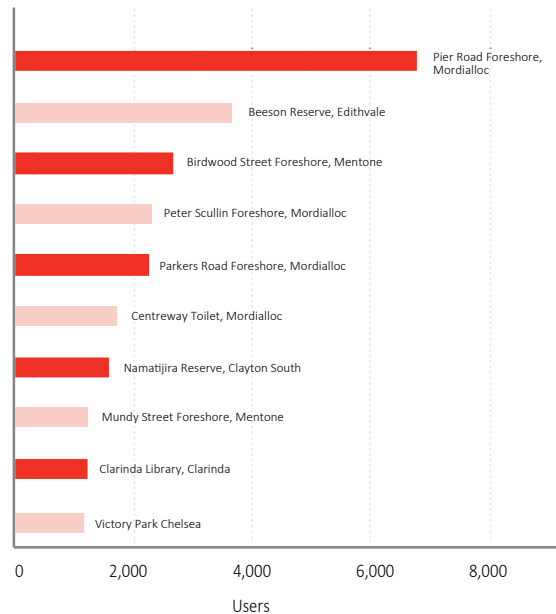


FIGURE 15: TOP 10 MOST FREQUENTED TOILETS

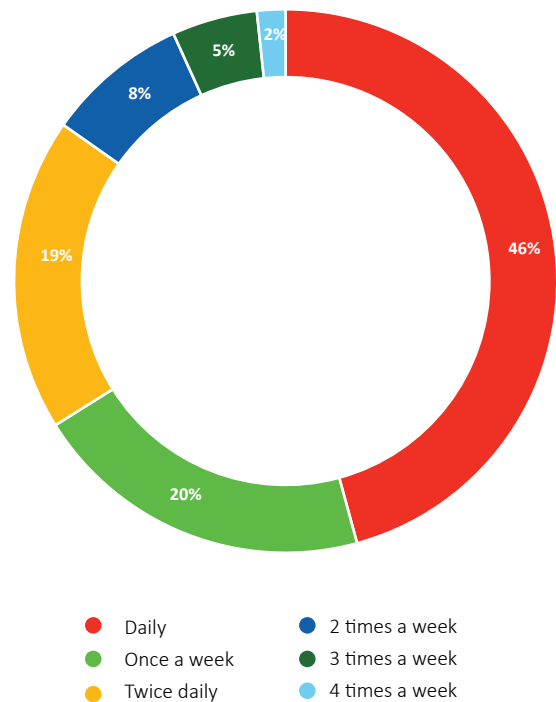


FIGURE 16: MAINTENANCE SERVICING

BARRIERS TO PUBLIC TOILET USAGE

Public toilets provide an essential service to residents and visitors of all ages and abilities. There are a number of barriers to public toilets which prevent, or restrict the use of facilities, these are discussed below.

A number of factors discourage or restrict the usage of public toilets. These include:

- › Inappropriate locations leading to fears of safety
- › Lack of facilities where they are required
- › Poor design and/or siting resulting in inaccessibility for some users with mobility restrictions
- › Poor condition/maintenance of toilets
- › Opening and closing times and availability of facilities within certain buildings (i.e. Libraries, community centres and sporting pavilions)
- › Design, siting and access
- › Lack of facilities within the toilet including changing tables, soap dispensers, hand drying machines etc.
- › Other social barriers

Most often, a lack of public toilets affects groups with specific needs such as the elderly, families with young children or people living with a mobility restrictions. For these users, a lack of sanitary, accessible or convenient facilities may influence daily mobility and travel decisions and the extent to which they feel able to engage with their local community.

As communities become more diversified, preferences for unisex, gender neutral and family friendly toilets become important considerations.

The existing conditions analysis reveals a number of spatial and distributional gaps in public toilet provision throughout Kingston. The following discussion outlines a number of barriers which affect public perceptions and usage of toilets. These barriers will inform the direction of the strategy and assist to identify where the priority actions should be focused.

Barriers to Public Toilet Usage

LOCATION

The location of a public toilet may directly influence the decision process and likelihood of a person using it. The location of toilet facilities is also correlated with other factors such as attractiveness, perceptions of safety, levels of surveillance and crime prevention.

Toilets that are co-located with other facilities such as libraries, community centres and sporting pavilions are popular amongst some users as they provide a greater sense of security and cleanliness however the availability of service hosted toilets are constrained by the opening hours of the building. The location of the toilet within the building is also an important consideration. If a toilet is sited at the rear of a building, requiring a potential user to traverse through the building, it may discourage some users due to the perceived territoriality of the facility and/or the perception of safe passage to and into the facility.

Territoriality is the real or perceived ownership of a toilet by an individual, group of people or establishment.

There is a strong pattern of public toilet distribution in Kingston, with the majority of facilities distributed to the west and north of the municipality.

As discussed in the existing conditions analysis, public toilets in Kingston are generally located in open space reserves or along the foreshore areas. There are some large parks, linear parks and open space areas which do not have toilet facilities. In Kingston there are a lack of public toilets amenities in the eastern portion of the municipality although it is acknowledged that there may be facilities available for usage in other

municipalities.

Location also relates to the siting of a toilet within the context of a localised condition. In locations which cover large portions of land, such as large parks or open space, one toilet may not be adequate.

DESIGN, SITING AND ACCESS

Public toilet provision isn't just about the physical unit itself, it also includes consideration of the space around it. In some instances, the space around the toilet is more important than the facility itself.

The design and siting of a public toilet influences a persons decision to use it or not. In some instances, choice may be overruled by necessity.

There is a delicate balance between the design and siting of public toilets. Best practice guidelines indicate that public toilets should be sited in highly visible areas which allow for passive and active natural surveillance. On the other hand, a public toilet that appears too 'exposed' or visible may decrease perceptions of privacy and be considered undesirable for some users and/or by adjacent land owners. While the community and local business owners generally encourage increased provision of public toilets, there is often a 'NIMBY' attitude around the exact location.

Planning permits can require the provision of public toilets, however these conditions can be difficult to manage and enforce due to land ownership and governance issues.

A number of public toilet facilities in Kingston comprise older brick toilet blocks which are in varying condition. These types of toilet present a number of challenges in regard to general accessibility, safety, equitable access and sustainability. Older toilets are generally

Barriers to Public Toilet Usage

more unwelcoming to users due to lack of natural light and ventilation.

Kingston City council have actively renewed a number of older facilities over the past five years. A number of the older style blocks have been replaced with single, automated toilets.

Automated toilets have a range of benefits allowing for improved maintenance and cleaning efficiencies, greater sustainability and flexibility. Importantly, they also increase accessibility for people in wheelchairs or have mobility difficulties.

Although automated toilets allow for a range of significant improvements from the typical 1960s toilet block, they also present a number of challenges. Discussions from the community survey and feedback from workshops reveal that there are a number of issues with the automated facilities such as:

- › Insecurity and fear of exposure
- › Single units restrict users to one at a time
- › If single unit is out of order, often no alternative options are available nearby
- › Time limits and restrictions
- › Understanding instructions on toilet facilities.

These issues should be considered when determining the appropriate approach to public toilet provision.

Design guidance such as Crime Prevention Through Environmental Design (CPTED) and legislation such as the Disability Discrimination Act (DDA) can play important roles in reducing anti-social behaviour around toilets, ensuring practical design interventions (such as lift buttons, tactile surfaces and slip resistant materials) and advocating for equitable access for all users.

Importantly, the DDA does not require the

provision of facilities, amenities or access to be made if it will cause 'unjustifiable hardship', excessive costs or major difficulties to the provider however it is generally considered best practice that toilet design conforms to the design specifications set out in Australian Standard 1428. Council's access for all and equity strategies further require the provision of facilities for all residents within Kingston.

It is important to recognise the need for equitable access and to advocate for standards beyond basic design requirements. One of the underlying principles of this Strategy is to meet DDA compliance across all Council facilities over time. Attaining compliance must also be considered alongside overall municipal provision and priority.

CONDITION

Public toilets in Kingston are generally in good to fair condition. The condition and cleanliness of public toilets is frequently cited when considering the issues related to public toilet provision.

Condition includes factors such as cleanliness, building/structure age, levels of maintenance and presence of graffiti and other vandalism.

Typically, toilet blocks present a range of opportunities for vandals. More modern toilet facilities incorporate stainless steel, scratch proof and easy to remove graffiti surfaces to minimise these issues.

Condition relates to both the external appearance of the toilet and the internal fit out of the toilet.

Barriers to Public Toilet Usage

FACILITIES WITHIN THE TOILET

As community expectations change over time and the demographic profile shifts from couples with children to more elderly people and single residents, the requirements of public facilities also changes. With the increase in quality, standard and provision of privately operated public toilets, such as those found in large shopping centres such as Southland, there is a increasing expectation that more facilities are to be provided within toilets.

The supportability of a public toilet includes the provision of fixtures, fittings and materials that could enhance the user's experience and level of amenity. Often these facilities cater for families with children, the elderly, people with a disability and their caregivers.

The survey has indicated that certain features are more preferable than others such as toilets with seats, soap dispensers and natural lighting.

In many circumstances, the existing provision of facilities within toilets is dependent on the location and surrounding context. In some locations, fixtures such as soap dispensers or paper towel dispensers are not provided due to sensitive environmental interfaces, vandalism or maintenance issues.

AS 1428 (design for access and mobility) sets out a number of standards which need to be considered to accommodate people with special access requirements. In certain situations, the provision of features such as ramps and handrails are not practicable within certain locations. The incorporation of these facilities should be more heavily prioritised in premium locations.

A balance must always be considered between the cost of facilities replacement and reasonable public need, accessibility and expectation.

ACCOMMODATING DEMAND

There are a number of factors that need to be considered when determining whether a public toilet is required in an area. After assessing overall distribution, the location, siting design and type of toilet need to be considered.

These factors are used in this strategy not to directly inform, rather to provide a more nuanced understanding of the complex and wide range of considerations which need to be made.

Some factors are more important than others however no single factor should be the main determining rationale for public toilet provision.

Other factors identified for consideration and that are discussed below are:

- › Forecast population trends
- › Equitable Access
- › Territoriality
- › Sustainability
- › A range of other minor considerations

Statistics referenced in this Strategy are sourced from profile .id. The data is based on existing census data obtained from the Australian Bureau of Statistics's (ABS) 2011 census, as well as population projections extrapolated from this data, undertaken by profile .id.

FORECAST TRENDS

Population

The City of Kingston is a diverse municipality which comprises residents from a range of cultural backgrounds. The United Kingdom, India, Greece and China are amongst the most represented countries/regions in which residents are born. Overall 30.1% of the population in Kingston was born overseas. The provision of public toilets should consider the various requirements/expectations from cultural groups represented in Kingston.

The population of Kingston is currently 156,023 residents (2016). By 2036, the population is expected to increase to more than 185,214 residents, representing an 18.7% increase. An increase in the number of households in Kingston will also increase by 21.7% (more than 13,000 new dwellings).

Amongst this increase over the next 20 years, there are some suburbs in Kingston which will experience higher levels of population growth than in other areas of the municipality. These suburbs include:

- › Moorabbin & Highett
- › Cheltenham
- › Mentone & Parkdale
- › Aspendale
- › Clayton South (Westall)

The scale of growth in these areas will need to be considered in conjunction with the demand of existing activity centres and parks.

Accommodating Demand

Age Structure

The strata of age groups across Kingston is important when considering the various user groups who may use public toilets more frequently than others.

In the next 20 years, the dominant age group of residents will be 35 to 44 years old which will comprise 14% of the total population. Residents aged 75 years and older will comprise 11% of total residents, while children aged under 9 years will also represent 11% of the total population. This is illustrated in the graph below (**Figure 17**).

The most frequent users of public toilets are generally children, families with children, the elderly and people with a disability. Understanding the age structure and projected growth in particular demographics is important in determining the future priorities for toilet provision and design.

Household Type

There are a number of shifts in the composition of households between 2011 and 2036 which will be important when considering public toilet provision. The number of households which comprise couple families with dependants will decrease from 33.6% to 30.9% while the number of lone person households will increase from 26.2% to 28.1% (in 2001 to 2036).

This shift reflects a number of changes in the demographic structure of Kingston and may reflect various lifestyle choices and other associated factors. While the household composition does not solely drive public toilet provision, it outlines important sociological and demographic trends which may correlate with toilet usage.

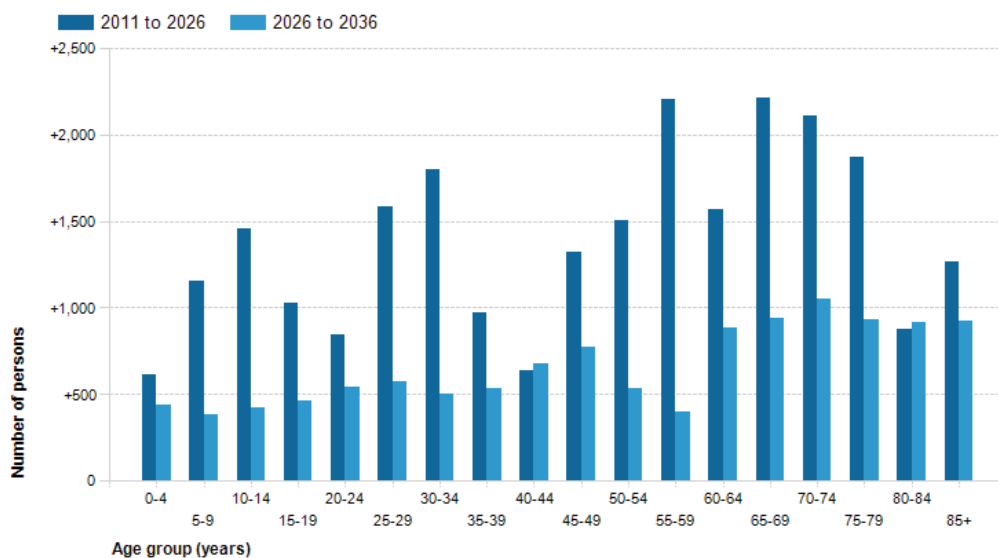


FIGURE 17: AGE GROUP BRACKETS 2011-2036
(SOURCE PROFILE.ID)

Accommodating Demand

EQUITABLE ACCESS

Profile .id data, indicates that 4.7% of Kingston's population (or 6,600 residents) require assistance with 'core activities'. The majority of these people are aged 80 years or older. This figure is slightly higher (0.2) when compared with the Greater Melbourne area.

A person who requires someone to help them with self care activities, is defined as 'needing assistance'. This is often as a result of a profound or severe core activity limitation.

The number of people requiring assistance increased from 2006 to 2011.

There are some members of the community who are profoundly accessible and have specific access requirements and needs.

Changing Places toilets are for people with a high level of disability that require special facilities and requirements. Changing Places toilets differ from ambulant toilets or accessible toilets as they feature full sized changing tables, ceiling hoists and larger spaces to manoeuvre. There are currently no Changing Places facilities in the City of Kingston however the inclusion of a accessible changing room and family friendly facility will be included in the Westall Community Hub.

The role of private enterprise in providing changing places facilities within new developments should be considered as a way of increasing provision and access for users with access difficulties.

The key directions identified in The Strategy set out criteria which prioritises the location of changing places facilities in premium locations with high levels of demand. Council will endeavour to provide accessible high quality facilities in multipurpose, high-use locations where possible.

TERRITORIALITY

As discussed previously, territoriality is the real or perceived ownership of a toilet by an individual, group of people or establishment.

Territorial reinforcement can be expressed through design interventions and is often associated with community pride and ownership. Territorial reinforcements is often delineated through clear changes between the private, semi-private and public realm. These changes can be achieved through various design, landscaping and siting considerations such as fences, garden beds, signs, entrances and gateways.

Creating clear territoriality is also an underlying principle of CPTED which advocates for a clear demarcation of zones which assert a hierarchy of space and define the use of public areas.

SUSTAINABILITY

The City of Kingston is dedicated to achieving sustainability throughout all aspects of governance and implementation. Opportunities for sustainable public toilet practices exist on a range of scales.

Environmentally Sustainable Design (ESD) and management can achieve a range of cost efficiencies and improved performance results. As technologies continue to improve, the range of sustainable measures which can be implemented into the provision of public toilets will continue to be a relevant and important consideration.

Durable, low cost structures will improve Council's efficiencies, minimise environmental impacts and reduce the maintenance and replacement of facilities in the future.

Accommodating Demand

OTHER CONSIDERATIONS

Modes of Travel

In Kingston, the majority of resident's main method of travel to work was by car, utilised by more than 68% of employed residents (aged 15 years and over).

The train was the second most popular mode of transport, used by 11.3% of residents with only 1.2% of residents catching the bus.

With regard to active modes of transport, walking was the most popular, with 3.9% of residents choosing to walk as their primary mode of travel. Only 0.8% of residents rode their bicycle to work.

The majority of Kingston's residents (58.2%) travel outside the municipality to work. Of Kingston's 70,395 employed residents, 22.7% live and work within locally (within the municipality). 6.4% of residents work in adjoining municipalities.

These statistics provide important data in considering where people are going and how they are getting there. While statistics show that methods of active transportation are comparatively low, there are gaps of information in relation to how residents travel to other key destinations such as parks, beaches and shops.

Building Approvals

Building approvals data gives an overall impression on areas which are, or may be in the future, experiencing increased localised growth. Forecast trends show that the areas which will have increased levels of new development include Cheltenham, Highett, Moorabbin, Mentone and Clayton South.

Increased levels of development is correlated with overall population increase. It also relates to the desirability of an area.

The table below shows the top eight suburbs with the highest number of expected building approvals forecast for each area and the total percentage increase based on existing housing stock.

SUBURB	EXPECTED DWELLINGS	PERCENTAGE INCREASE
Cheltenham	+2,860	+37.6
Highett	+2,847	+197.8
Moorabbin	+2,650	+117.3
Mentone-Moorabbin Airport	+2,338	+42.6
Clayton South (Westall)	+1,390	++31.1
Mordialloc-Braeside	+110,2	+32.6
Chelsea	+540	+15.0
Patterson Lakes	+519	+15.7

FIGURE 18: FORECAST BUILDING APPROVALS (SOURCE PROFILE.ID)

APPENDICES



APPENDIX A

LIST OF ATTENDEES AT COUNCIL WORKSHOPS

WORKSHOPS

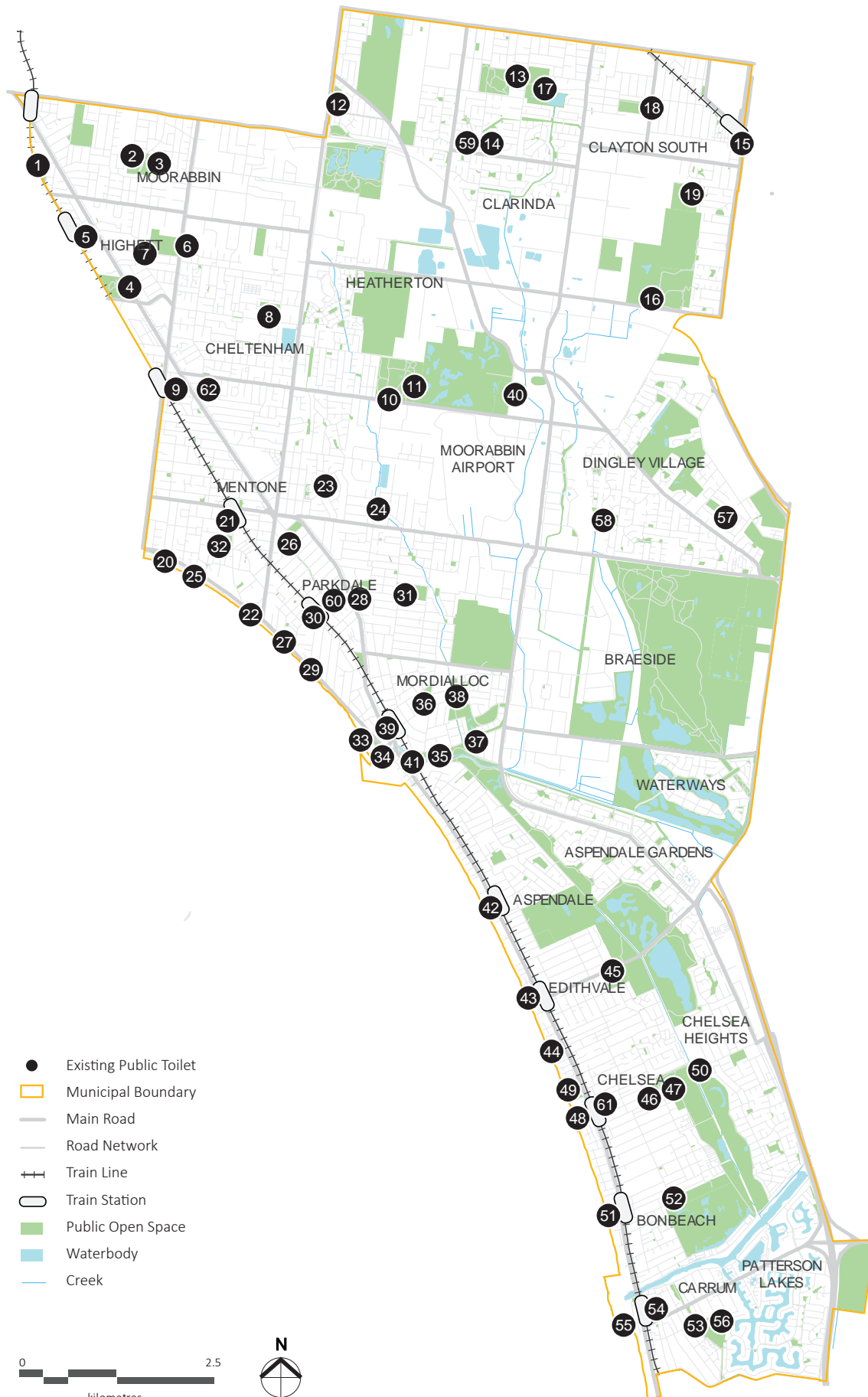
A variety of internal and external stakeholders were invited to attend the two workshops held in December 2015.

The following representatives from internal and external Council staff and departments included:

- › Community Buildings Project Manager
- › Community Buildings Project Coordinator
- › Community Buildings, Facilities Maintenance
- › Foreshore Coordinator
- › Parks Supervisor
- › Contract Supervisor, Parks
- › Cleaning Contractor, Area Supervisor
- › Cleaning Contractor, Manager
- › Parks Maintenance Coordinator
- › Infrastructure
- › Library staff
- › Maternal and Child Health
- › Family support services,
- › Economic Development
- › Community Engagement
- › Sport and Recreation
- › Consultant Team

APPENDIX B

PUBLIC TOILET INVENTORY



Appendix B

NO.	TOILET NAME	SUBURB	LOCATION	OPEN SPACE	OPEN SPACE REF.
1	Dane Road Reserve Public Toilet*	Moorabbin	Dane Road Reserve	LA	1A
2	Bricker Reserve (East) Mettros Public Toilet	Moorabbin	Bricker Reserve (East)	LA	1A
3	Bricker Reserve (West) Public Toilet*	Moorabbin	Bricker Reserve (West)	DIST	1A
4	Sir William G Fry Reserve Public Toilet	Highett	Sir William G Fry	REG	1B
5	Highett Library Precinct Mettros Public Toilet	Highett	Highett Library	NA	NA
6	Turner Road Reserve Public Toilet*	Highett	Turner Road Reserve	REG	1B
7	Highett Reserve Football Club Public Toilet	Highett	Highett Reserve Football Club	REG	1B
8	Le Page Park Public Toilet	Cheltenham	Le Page Park	DIST	4A
9	Cheltenham Plaza Exeloo Public Toilet	Cheltenham	Cheltenham Civic Precinct	N	4C/6A
10	Kingston Heath Reserve Exeloo Public Toilet	Cheltenham	Kingston Heath Reserve	REG	4B
11	Kingston Heath Soccer Club Public Toilet*	Cheltenham	Kingston Heath Soccer Club	REG	4B
12	Dales Park Public Toilet*	Oakleigh South	Dales Park	DIST	1C
13	Bald Hill Park Public Toilet	Clarinda	Bald Hill Park Public	LA	2B
14	Clarinda Town Centre Exeloo Public Toilet	Clarinda	Clarinda Town Centre	NA	NA
15	Rosebank Avenue Exeloo Public Toilet	Clayton South	Rosebank Avenue	NA	NA
16	Heatherton Park Mettros Public Toilet	Clayton South	Heatherton Park Public	LA	3B
17	Namatjira Park Public Toilet	Clayton South	Namatjira Park Public	DIST	3A
18	Keeley Park Mettros Public Toilet	Clayton South	Keeley Park	LA	3A
19	The Grange Reserve Public Toilet	Clayton South	The Grange Reserve	LA	3B
20	Mundy Street Foreshore Car Park Toilet	Mentone	Mundy Street Foreshore Car Park	DIST	6D
21	Mentone Shops Public Toilet	Mentone	Mentone Shops	NA	NA
22	Dixon Street Mettros Foreshore Toilet	Mentone	Dixon Street Foreshore	DIST	6D
23	Mentone Racecourse Reserve Public Toilet	Mentone	Mentone Racecourse Reserve	LA	4E/6C
24	Southern Road Reserve Public Toilet*	Mentone	Southern Road Reserve	DIST	4E/6C
25	Mentone Surf Life Saving Club Mettros Public Toilet	Mentone	Mentone Surf Life Saving Club	DIST	6D
26	Dolamore Reserve Public Toilet	Parkdale	Dolamore Reserve	REG	6E
27	Birdwood Street Foreshore Mettros Toilet	Parkdale	Birdwood Street Foreshore	DIST	6E
28	The Gerry Green Reserve Public Toilet	Parkdale	The Gerry Green Reserve	DIST	7A
29	Parkers Road Foreshore Kiosk	Parkdale	Parkers Road Foreshore Kiosk	DIST	6E
30	Parkdale Shops Public Toilet Exeloo on Rail Side of Como Parade West	Parkdale	Parkdale Shops	NA	NA
31	Walter Galt Reserve Public Toilet*	Parkdale	Walter Galt Reserve	DIST	7A
32	Mentone Reserve Football Club Public Toilet*	Parkdale	Mentone Reserve Football Club	LA	6D
33	Peter Scullin Reserve Public Toilet AKA: Centreway Public Toilet	Mordialloc	Peter Scullin Reserve (Centreway)	DIST	7B
34	Peter Scullin Reserve Café - Tour De Café Hazel Pierce Reserve Public Toilet	Mordialloc	Peter Scullin Reserve Café	DIST	7B
35	George Woods Reserve Public Toilet	Mordialloc	George Woods Reserve	LA	7B
36	The Ben Kavanagh Reserve Public Toilet*	Mordialloc	The Ben Kavanagh Reserve	DIST	7B

Appendix B

NO.	TOILET NAME	SUBURB	LOCATION	OPEN SPACE	OPEN SPACE REF.
37	Jack Grut Reserve Sports Club Public Toilet*	Mordialloc	Jack Grut Reserve Sports Club	LA	7B
38	Doug Denyer Reserve Public Toilet*	Mordialloc	Doug Denyer Reserve	LA	7B
39	Mordialloc (Centreway) Mettros Public Toilet	Mordialloc	Mordialloc Mettros Toilet	NA	NA
40	Heatherton Recreation Reserve Public Toilet*	Heatherton	Heatherton Recreation Reserve	NA	NA
41	Attenborough Park Public Toilet	Aspendale	Attenborough Park	N	8A
42	Aspendale Surf Life Saving Club Public Toilet	Aspendale	Aspendale Surf Life Saving Club	DIST	8A
43	The Esplanade Foreshore Toilet North	Edithvale	The Esplanade	DIST	8D
44	Bristol Avenue Foreshore Toilet	Edithvale	Foreshore Bristol Avenue	DIST	8D
45	Edithvale Recreation Reserve Public Toilet	Edithvale	Foreshore Edithvale Recreation Reserve	REG	8D
46	Chelsea Recreation Reserve Public Toilet*	Chelsea	Chelsea Recreation Reserve	LA	9A
47	Chelsea Bicentennial Park Pubic Toilet	Chelsea	Chelsea Bicentennial Park	DIST	9A
48	Victory Park Foreshore Camp Street Foreshore Toilet.	Chelsea	Victory Park Foreshore	DIST	9A
49	Chelsea Yacht Club Public Toilet	Chelsea	Chelsea Yacht Club	DIST	9A
50	Beazley Reserve Public Toilet	Chelsea Heights	Beazley Reserve	DIST	9B
51	Harding Ave Foreshore Public Toilet	Bonbeach	Harding Ave Foreshore	DIST	9C
52	Bonbeach Sports Reserve Public Toilet	Bonbeach	Bonbeach Sports Reserve	DIST	9C
53	Roy Dore Reserve Mettros Public Toilet	Carrum	Roy Dore Reserve	DIST	10B
54	Carrum Station Public Toilet	Carrum	Carrum Station	NA	NA
55	Carrum Surf Life Saving Club Public Toilet	Carrum	Carrum Surf Life Saving Club	DIST	10B
56	Roy Dore Reserve Public Toilet*	Carrum	Roy Dore Reserve	DIST	10B
57	Dingley Village Recreation Reserve Public Toilet	Dingley Village	Dingley Village Recreation Reserve	LA	5B
58	Chadwick Reserve Public Toilet*	Dingley Village	Chadwick Reserve	LA	5C
59	Clarinda Library Public Toilet*	Clarinda	Clarinda Library	NA	NA
60	Parkdale Library Public Toilet*	Parkdale	Parkdale Library	NA	NA
61	Chelsea Library Public Toilet*	Chelsea	Chelsea Library	NA	NA
62	Cheltenham Library Public Toilet*	Cheltenham	Cheltenham Library	NA	NA

*presently not publicly accessible for use

*service hosted toilets contained within Community Building

APPENDIX C

HIERARCHY OF ACTIVITY CENTRE & PUBLIC OPEN SPACE IN KINGSTON

Activity Centres

CLASSIFICATION	FUNCTION	LOCATION
Principal Activity Centre	The dominant regional focus for speciality retailing, leisure, entertainment, mixed commercial uses and community facilities.	Southland
Major Activity Centre	Provides for weekly shopping needs and commercial floor space.	Moorabbin Cheltenham Mentone Mordialloc Chelsea
Neighbourhood Centre	Primary focus on local shopping needs and convenience with a mix of retail and service facilities.	Aspendale Aspendale Gardens Carrum Clarinda Dingley Village Edithvale Highett Parkdale Patterson Lakes Thrift Part Westall

Public Open Space

CLASSIFICATION	FUNCTION
Regional	Serving the whole of the City of Kingston or broader than the City.
District	Serving more than the Local Area.
Local Area	Serving residents within the Local Area.
Neighbourhood	Serving residents within the immediate locality Areas defined by 8 minutes walk or defined physical barriers within the Local Area.

APPENDIX D

MATRIX A: REPLACING OR REFURBISHING AN EXISTING TOILET

DIRECTIONS	YES	NO	COMMENTS
Is there a demonstrated community need for the replacement or refurbishment of an existing public toilet?			
Is the existing toilet appropriate for existing or projected demand?			
Is the existing toilet in poor condition?			
Does the existing toilet have a low level of usage?			
Is there an appropriate gender provision within the facility?			
Are there issues with ongoing anti-social behaviour?			
Will the removal of the toilet create a gap in accessible toilet provision?			
Does the toilet have appropriate facilities for the location?			
Does the existing toilet meet the majority of the design and siting principles?			
Other Notes			

APPENDIX E

MATRIX B: NEW TOILET

DIRECTIONS	YES	NO	COMMENTS
Is there a demonstrated community need for the replacement or removal of an existing public toilet?			
Is there an existing public toilet within 400m?			
Is there one or more private or community hosted toilets within 400m? (i.e. in libraries, community centres)			
Are privately operated public toilets in close proximity to the proposed location?			
Is its catchment growing?			
Is there high pedestrian or cycling activity in this location?			
Is there a range of food, drink and/or entertainment premises in this location?			
Does the open space serve a social/family or recreational purpose?			
Does the existing toilet meet the majority of the design and siting principles?			
Other Notes			

APPENDIX F

MATRIX C: REMOVING AN EXISTING TOILET

DIRECTIONS	YES	NO	COMMENTS
Is there adequate justification for the removal of an existing public toilet?			
Are there issues with ongoing anti-social behaviour?			
Is the existing toilet in poor condition?			
Does the existing toilet have a low level of usage?			
Will the removal of the toilet create a gap in accessible toilet provision?			
Does the existing toilet meet the majority of the design and siting principles?			
Other Notes			

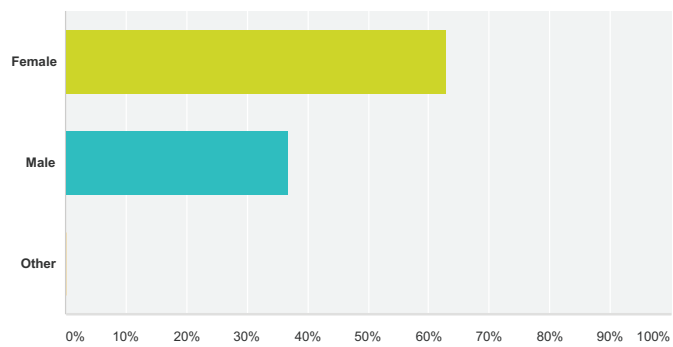
APPENDIX G

DETAILED SURVEY RESULTS

Kingston's Public Toilet Consultation

Q1 Do you identify as:

Answered: 429 Skipped: 1

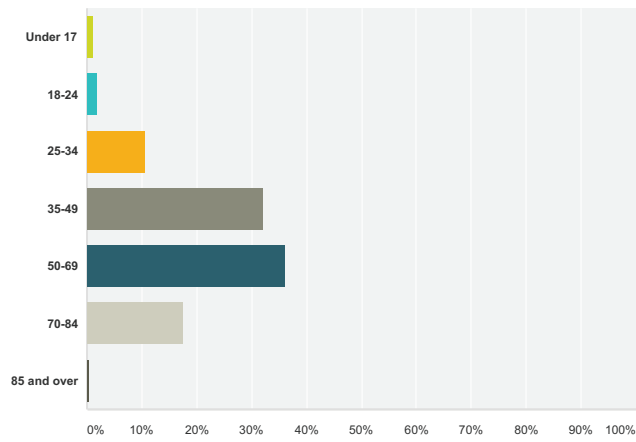


Answer Choices	Responses	
Female	62.94%	270
Male	36.83%	158
Other	0.23%	1
Total		429

Kingston's Public Toilet Consultation

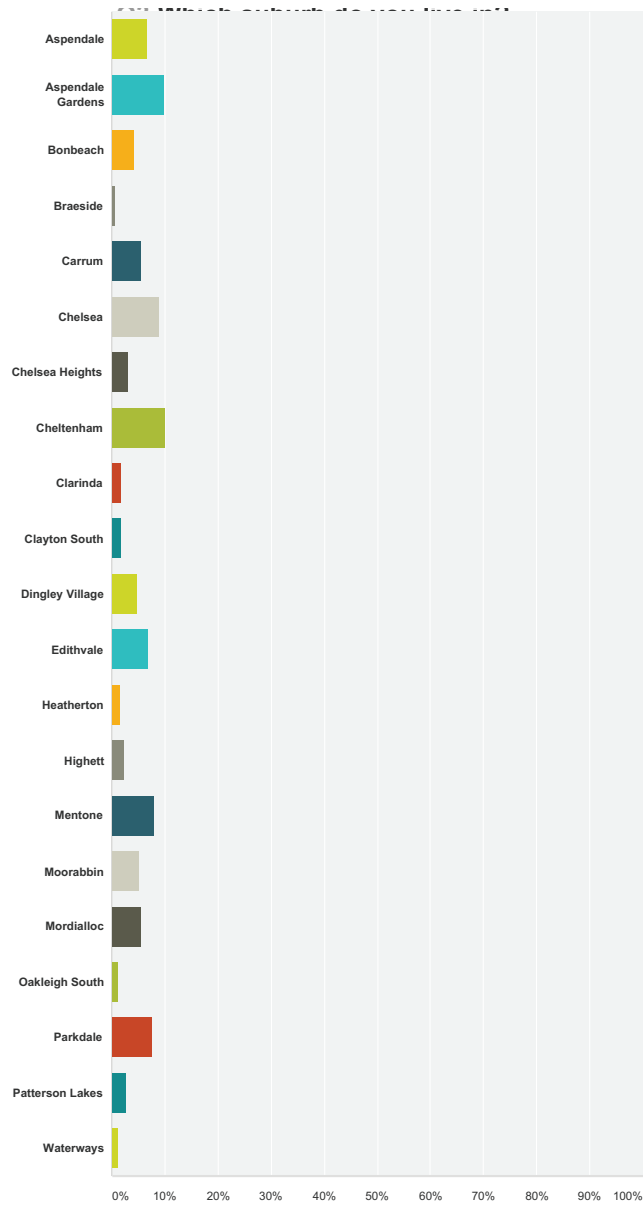
Q2 What age group are you in?

Answered: 429 Skipped: 1



Answer Choices	Responses
Under 17	1.17% 5
18-24	1.86% 8
25-34	10.72% 46
35-49	32.17% 138
50-69	36.13% 155
70-84	17.48% 75
85 and over	0.47% 2
Total	429

Kingston's Public Toilet Consultation



Appendix F

Kingston's Public Toilet Consultation

Answer Choices	Responses	
Aspendale	6.61%	25
Aspendale Gardens	9.79%	37
Bonbeach	4.23%	16
Braeside	0.53%	2
Carrum	5.56%	21
Chelsea	8.99%	34
Chelsea Heights	3.17%	12
Cheltenham	10.05%	38
Clarinda	1.85%	7
Clayton South	1.85%	7
Dingley Village	4.76%	18
Edithvale	6.88%	26
Heatherton	1.59%	6
Highett	2.38%	9
Mentone	7.94%	30
Moorabbin	5.29%	20
Mordialloc	5.56%	21
Oakleigh South	1.32%	5
Parkdale	7.67%	29
Patterson Lakes	2.65%	10
Waterways	1.32%	5
Total		378

#	Other (please specify)	Date
1	frankston	2/16/2016 1:07 PM
2	seaford	2/16/2016 10:49 AM
3	Frankston	2/16/2016 10:39 AM
4	seaford	2/16/2016 10:35 AM
5	seaford	2/16/2016 10:18 AM
6	Mt Evelyn	2/12/2016 10:17 AM
7	Bentleigh	2/12/2016 9:59 AM
8	Eumemmerring 31277	2/12/2016 9:56 AM
9	Frankston, but work and access outdoor facilities in Kingston	2/10/2016 2:50 PM
10	Hampton	2/4/2016 9:01 AM
11	Eumemmerring 3177	2/4/2016 8:29 AM
12	3068	1/31/2016 11:23 PM
13	Ormond	1/29/2016 12:05 PM
14	Somerville	1/28/2016 12:50 PM
15	Nunawading	1/28/2016 6:44 AM

Appendix F

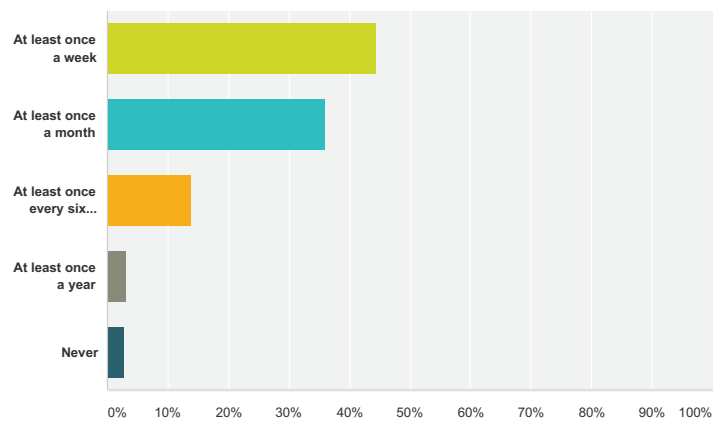
Kingston's Public Toilet Consultation

16	mckinnon	1/27/2016 1:50 PM
17	Bentleigh East	1/25/2016 7:54 AM
18	Mount Waverley	1/24/2016 2:07 PM
19	Brisbane, Queensland	1/24/2016 9:41 AM
20	prahran	1/23/2016 1:21 PM
21	Altona	1/23/2016 12:05 PM
22	Bentleigh East	1/23/2016 10:12 AM
23	Brunswick east	1/22/2016 5:26 PM
24	Frankston	1/22/2016 5:15 PM
25	armadale	1/22/2016 3:26 PM
26	Yarraville	1/22/2016 11:38 AM
27	city of casey	1/22/2016 10:57 AM
28	South Yarra - but I always shop in or near frankston	1/22/2016 10:54 AM
29	city of casey	1/22/2016 10:16 AM
30	Rowville but work in Cheltenham	1/22/2016 9:32 AM
31	Bentleigh East	1/22/2016 9:11 AM
32	Burwood	1/22/2016 7:53 AM
33	Warragul South	1/22/2016 7:06 AM
34	Bentleigh	1/22/2016 6:18 AM
35	Bentleigh	1/20/2016 7:14 PM
36	Doncaster	1/17/2016 8:45 PM
37	Frequent visitor to Kingston	1/13/2016 11:07 AM
38	and work in Mordialloc	1/13/2016 8:13 AM

Kingston's Public Toilet Consultation

Q4 How often do you use a public toilet?

Answered: 413 Skipped: 17

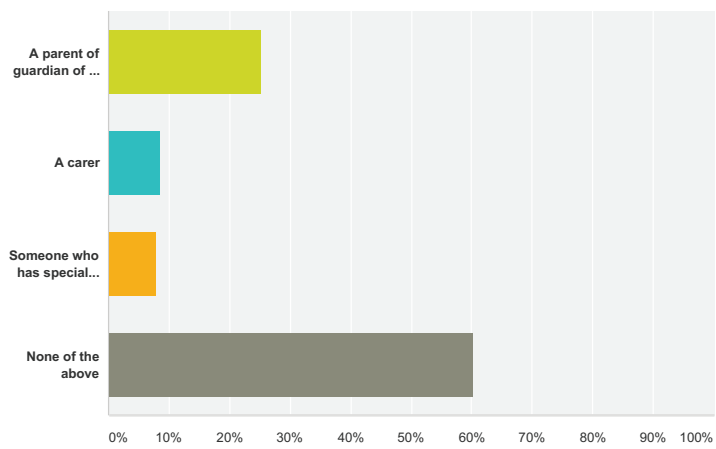


Answer Choices	Responses	Count
At least once a week	44.55%	184
At least once a month	35.84%	148
At least once every six months	13.80%	57
At least once a year	3.15%	13
Never	2.66%	11
Total		413

Kingston's Public Toilet Consultation

Q5 Are you one of the following?

Answered: 411 Skipped: 19

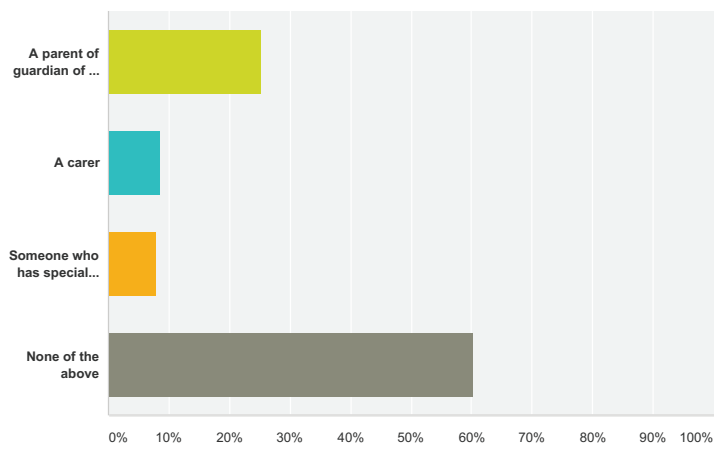


Answer Choices	Responses	Count
A parent of guardian of a child under 12 years old	25.30%	104
A carer	8.52%	35
Someone who has special access requirements	8.03%	33
None of the above	60.34%	248
Total Respondents: 411		

Kingston's Public Toilet Consultation

Q5 Are you one of the following?

Answered: 411 Skipped: 19

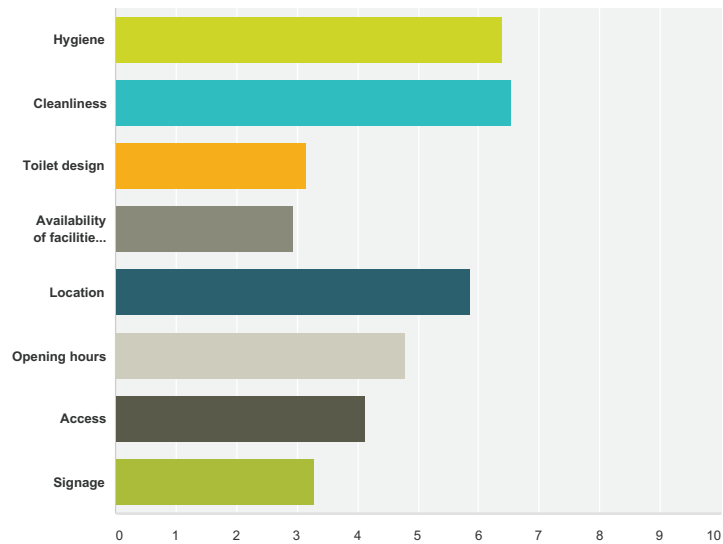


Answer Choices	Responses
A parent of guardian of a child under 12 years old	25.30% 104
A carer	8.52% 35
Someone who has special access requirements	8.03% 33
None of the above	60.34% 248
Total Respondents: 411	

Kingston's Public Toilet Consultation

Q6 Please rank from 1 (being the highest) to 8 (being the lowest) your most important considerations when using a public toilet

Answered: 382 Skipped: 48

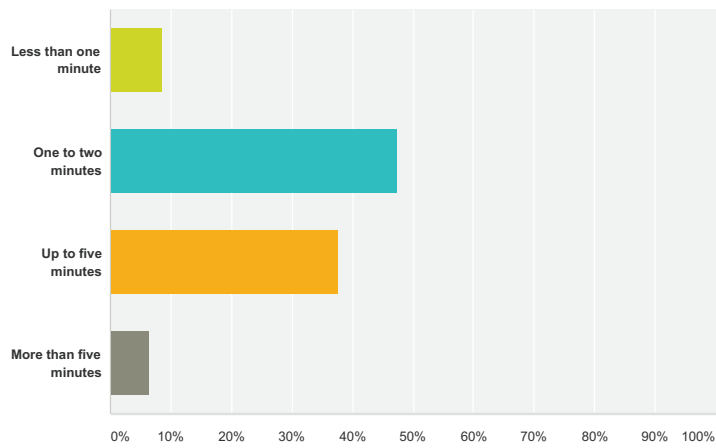


	1	2	3	4	5	6	7	8	Total	Score
Hygiene	32.79% 101	26.30% 81	15.91% 49	11.04% 34	5.52% 17	3.25% 10	3.57% 11	1.62% 5	308	6.38
Cleanliness	29.68% 92	38.06% 118	12.58% 39	9.35% 29	3.55% 11	2.58% 8	1.94% 6	2.26% 7	310	6.54
Toilet design	1.54% 5	2.77% 9	7.69% 25	10.46% 34	14.77% 48	20.92% 68	21.54% 70	20.31% 66	325	3.15
Availability of facilities (ie changing tables, assistance straps)	4.82% 16	2.41% 8	6.93% 23	7.23% 24	12.35% 41	13.55% 45	18.37% 61	34.34% 114	332	2.94
Location	22.98% 74	14.29% 46	24.22% 78	18.63% 60	10.56% 34	5.59% 18	1.55% 5	2.17% 7	322	5.87
Opening hours	6.15% 20	11.69% 38	19.69% 64	21.23% 69	16.31% 53	13.23% 43	6.77% 22	4.92% 16	325	4.79
Access	7.01% 23	5.79% 19	10.67% 35	13.11% 43	22.26% 73	20.12% 66	16.16% 53	4.88% 16	328	4.13
Signage	7.80% 28	4.46% 16	4.46% 16	8.64% 31	12.81% 46	15.32% 55	20.33% 73	26.18% 94	359	3.28

Kingston's Public Toilet Consultation

Q7 How long are you prepared to walk to access a public toilet?

Answered: 399 Skipped: 31

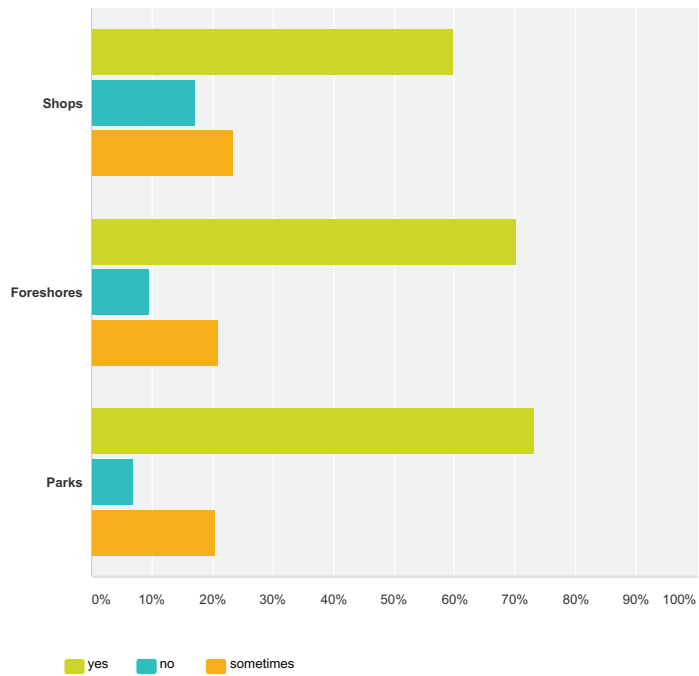


Answer Choices	Responses	
Less than one minute	8.52%	34
One to two minutes	47.37%	189
Up to five minutes	37.59%	150
More than five minutes	6.52%	26
Total		399

Kingston's Public Toilet Consultation

Q8 Do you consider the availability and condition of public toilets when choosing to go out to the following locations:

Answered: 399 Skipped: 31

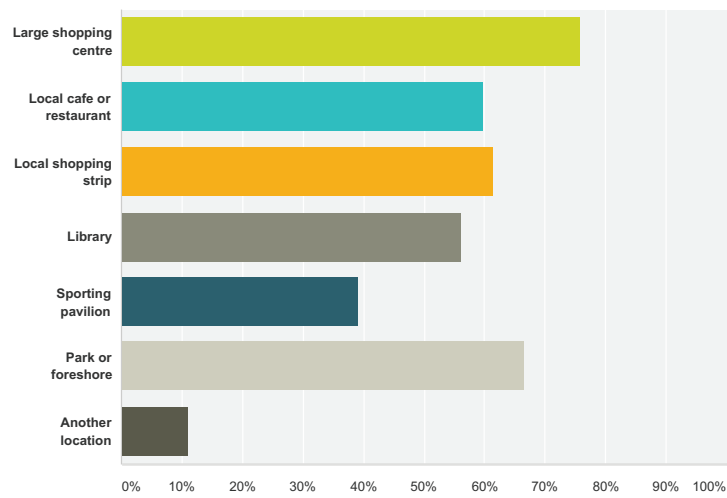


	yes	no	sometimes	Total Respondents
Shops	59.80% 238	17.09% 68	23.37% 93	398
Foreshores	70.05% 276	9.64% 38	20.81% 82	394
Parks	72.98% 289	6.82% 27	20.45% 81	396

Kingston's Public Toilet Consultation

Q9 Where would you prefer to use a public toilet? (You can select multiple responses)

Answered: 399 Skipped: 31



Answer Choices	Responses	Count
Large shopping centre	75.69%	302
Local cafe or restaurant	59.65%	238
Local shopping strip	61.40%	245
Library	56.14%	224
Sporting pavilion	39.10%	156
Park or foreshore	66.67%	266
Another location	11.03%	44
Total Respondents: 399		

#	Another location	Date
1	Public toilets by their nature & name need to be where the public gather	2/19/2016 7:54 AM
2	rail way stations	2/16/2016 1:13 PM
3	large car parks	2/16/2016 10:25 AM
4	Train Station	2/16/2016 8:57 AM
5	Patterson River	2/13/2016 4:28 PM
6	Club	2/13/2016 4:04 PM
7	train stations	2/12/2016 10:19 AM
8	Transport hub	2/11/2016 1:46 PM
9	At the location I have headed to. This may be outdoors or a shopping centre. The main requirement is that it is maintained in a reasonably clean state.	2/10/2016 2:53 PM
10	Beach	2/9/2016 11:06 AM

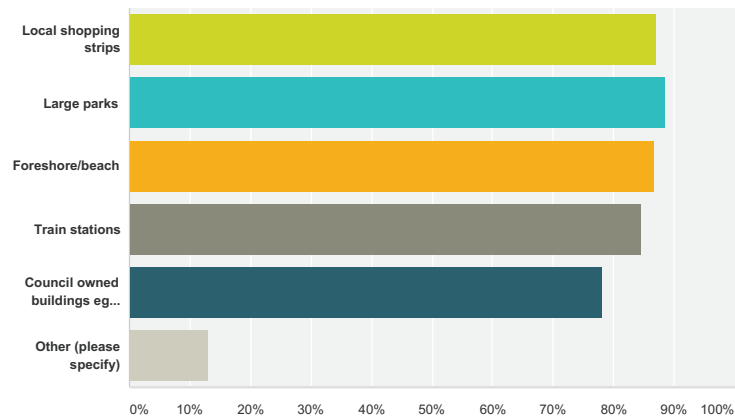
Kingston's Public Toilet Consultation

11	I do not spend much time at local shops or regular attendee of sports pavilions.I do plan short journeys ahead.	2/8/2016 1:23 PM
12	Public Toilets in all Public areas Kingston City. Toilets at Local businesses are private toilets for their use and that of their patrons	2/8/2016 8:35 AM
13	where parking is available close by always	2/5/2016 5:19 PM
14	If it's available, I'll use it irrespective of it's location.	2/5/2016 10:49 AM
15	wherever I am when I need to	2/4/2016 3:25 PM
16	Do not and will not use steel cubicle toilets with automatic doors - cold, unfriendly, and insecure because doors do not always lock and automatic timing allocated can be too short.	2/3/2016 9:13 PM
17	railway station	2/3/2016 12:44 PM
18	Railway Stations	2/2/2016 2:41 PM
19	Location is important: e.g. public places. We know that shopping malls supply excellent toilet facilities but, the public ones are ATROCIOUS!!! DISGUSTING ACTUALLY!!	2/1/2016 3:53 PM
20	any where that there is a relatively close, accessible and secure	2/1/2016 1:50 PM
21	Station	2/1/2016 10:14 AM
22	when you need to go, you need to go!	1/31/2016 11:25 PM
23	depends on where I am!	1/31/2016 8:41 PM
24	Chelsea Railway Station & bus stop	1/31/2016 6:03 PM
25	Where ever I am when I need to go.	1/31/2016 6:02 PM
26	Local Parks	1/31/2016 11:30 AM
27	all of the above, when you gotta go, you gotta go	1/29/2016 9:46 PM
28	Where i need to	1/29/2016 6:29 PM
29	I can hold on but if the kids need to go, I need access to a toilet anywhere we are	1/28/2016 8:07 PM
30	walking track - Mordialloc to Edithvale Rd. behind Aspendale Gardens school	1/28/2016 2:26 PM
31	Train stations given their high visual profile and generally easy physical access.	1/27/2016 1:15 PM
32	Local train station	1/27/2016 12:38 PM
33	where I am when I need one	1/25/2016 3:23 PM
34	Where it's dark and quiet	1/25/2016 6:31 AM
35	When out walking a long Patterson River, on Bonbeach side, between Nepean Highway & Well road	1/24/2016 2:44 PM
36	Depends on where i am, if I'm at the park I'm not overly concerned what's at the library	1/23/2016 10:41 PM
37	footpath if there isn't one close enough	1/22/2016 7:36 PM
38	I dont prefer to use them, but when you gotta go you got to go.	1/22/2016 4:08 PM
39	Anywhere, really, so long as they're clean, safe and within a very short walking distance because, usually, when a child says they need to go, they need to go NOW.	1/22/2016 11:58 AM
40	toilets should be available where ever people gather/frequent.	1/22/2016 6:47 AM
41	Railway and/ or Bus stations , commuters are presently treated with contempt!	1/21/2016 8:40 AM
42	All of the above	1/20/2016 10:52 PM
43	train stations	1/14/2016 12:10 PM
44	On the railway line side of Mordialloc	1/13/2016 8:23 AM

Kingston's Public Toilet Consultation

Q10 Where do you think Public Toilets should be located (you can select multiple responses)

Answered: 394 Skipped: 36



Answer Choices	Responses
Local shopping strips	87.06% 343
Large parks	88.58% 349
Foreshore/beach	86.55% 341
Train stations	84.52% 333
Council owned buildings eg. libraries	78.17% 308
Other (please specify)	12.94% 51
Total Respondents: 394	

#	Other (please specify)	Date
1	I think that railways are the most important	2/19/2016 9:57 AM
2	Whenever there is a need - many small cafes don't have toilets	2/19/2016 7:55 AM
3	anywhere people go	2/16/2016 1:05 PM
4	both sides of train stations	2/16/2016 10:36 AM
5	Anywhere where public presence safe - visible	2/16/2016 9:20 AM

Kingston's Public Toilet Consultation

6	The Launching area on the Patterson River has never had a handicapped toilet! There needs to be accessible clearly visible complete toilets installed between the barbecue area and the boat launching area. The best area is near the Shop, but not in the middle of the entry area. There should not be any toilets installed along the River banks or close to residential homes and streets. Toilets attract drug dealing , boozing, vandals and "cruising gays". Check out the WWW.cruisinggays.com/melbourne/areas. This web site lists all toilets, including the amount of cubicles, handicapped toilets and peep holes etc. Check out the Mordialloc Boat Launching toilet description on their web site! Unfortunately the handicapped are being further discriminated against in the use of the toilets designed for them. All around Melbourne non handicapped persons are using these toilets including the general public, with multiple women painting their faces or lining up all their kids to use the handicapped toilet. Then you can also wait ages and have 2 flushed fit young men come out. No guessing what they are up to! There are also some automatic toilets that are confusing the elderly and handicapped with the way these toilets are supposed to operate. No fun if the door flies open and you are caught with your pants down! Richmond has had automatic toilets along Bridge Road on many street corners for a very long time. They seem to be well maintained and always clean and in operation there. I suggest that your Purchasing and Engineering staff liaise with your colleagues at Richmond. Also talk to Physios and the Elderly and disabled. Do not assume that all elderly persons have computers on hand, or are able to access them or use them to fill in your surveys. Many people do not receive a local paper. The Kingston News was delivered in Carrum on 13 Feb. Perhaps Kingston Council has to re think its Aged and Disability actions. Your Councillors and Council Staff should meet with Doctors, health carers, Physios, Osteopaths & Rehabilitation specialists and their patients etc. This will keep you formally and competently informed. The most needed and much talked about Hydro pool has obviously disappeared of the Kingston agenda. Lots of money spent or promised for Professional Footballers (non ratepayers), Sporting Clubs, Ovals, Youth and more activities for children at existing Pools. The Aged and Disabled (including those young persons needing rehabilitation) have to trek out of Kingston. Try accessing the fabulous Peninsula Pool by stick, walker, or wheel chair from Frankston Station and back!! It could also get worse when the redesign occurs! Stop palming of your failures to other Councils. The olde dunny at Carrum is also a disgrace replace it with 2 automatic toilets. Imagine such a structure in Mentone or Mordialloc! Never! Parkdale got an automatic one for the coffee drinkers years ago. Not fun being at the end of the Kingdom!	2/13/2016 5:28 PM
7	Areas with high visibility and traffic flow	2/11/2016 1:46 PM
8	if not in a council building or train station i prefer them to be in a high traffic well lit area adjacent a main road.	2/10/2016 6:33 PM
9	Walking/bike tracks	2/10/2016 2:57 PM
10	Signage to the location of local toilets may be good if the construction and maintenance of extra toilet blocks is to be considered. A facility at North Aspendale beach would be convenient.	2/8/2016 1:27 PM
11	Public Buildings	2/8/2016 8:39 AM
12	Aspendale cricket ground	2/6/2016 4:56 PM
13	along major roads eg; Wells Road, Nepean Hwy	2/5/2016 5:22 PM
14	Wherever there are large gaps in locations not covered by the above.	2/3/2016 9:14 PM
15	all eating establishments	2/2/2016 2:42 PM
16	All public places	2/2/2016 11:46 AM
17	Libraries do have toilets: some of them suffer from VANDALISM: A SCOURGE IN OUR SOCIETY! - other libraries are part of a Community Centre so, sufficient clean totiles. THE PROBLEM IS ON PUBLIC PLACES: TOILETS ARE OLD (WITH FEW EXCEPTIONS) AND SOME OF THEM: E.G. BOAT RUMP PATTERSON LAKES : FILTHY AND TOTALLY RUN DOWN: MORE SUITABLE TO 3RD WORLD COUNTRIES...NOT TO WHAT AUSTRALIA HAS BEEN AND IT IS: TOP OF THE WORLD!	2/1/2016 3:55 PM
18	Wherever there is a space! Having multiple locations means multiple opportunities if the need arises. Life saving clubs, train stations etc are not open 24/7. You need facilities for those whose need may arise out of normal hours.	2/1/2016 1:53 PM
19	and small parks	2/1/2016 12:41 PM
20	bus interchanges	1/31/2016 9:29 PM
21	Along bicycle paths.	1/31/2016 6:04 PM
22	Small parks where there are playgrounds, it is often the 3-5 year olds that need the toilet and don't give much notice.	1/31/2016 11:31 AM
23	Local Playgrounds	1/30/2016 2:53 PM
24	all of the above	1/29/2016 9:47 PM
25	All local parks, not only large parks	1/28/2016 8:17 PM
26	Playgrounds- must be close to play area	1/28/2016 8:09 PM
27	Shopping strips	1/28/2016 8:00 PM
28	walking track - Mordialloc to Edithvale Rd. opposite the Aspendale Gardens Primary School	1/28/2016 2:27 PM

Kingston's Public Toilet Consultation

29	Sporting grounds, kids play areas	1/28/2016 12:57 PM
30	The Ben Kavanagh Reserve	1/28/2016 8:36 AM
31	Mordialloc needs public toilets near the upper end. My children have wet themselves while shopping in Aldi as the Silver toilets at Woolies and the Peter Scullen toilets are too far away, and they are generally smelly anyway. For Adults it's ok but for kids there needs to be something closer.	1/27/2016 9:12 PM
32	Sports Grounds	1/27/2016 9:00 PM
33	Aspendale Gardens Sportsground	1/27/2016 8:52 PM
34	outside the local libraries so patrons can use them when the library is open or closed. Great inside libraries but not helpful when they are closed.	1/27/2016 1:58 PM
35	Any venue that provides food should be required to provide an onsite facility as part of the operational license	1/27/2016 1:17 PM
36	Play grounds, walking tracks	1/25/2016 3:24 PM
37	More toilets please, everywhere	1/25/2016 9:31 AM
38	Where I meet my special friends	1/25/2016 6:31 AM
39	A long river, Bonbeach side, between Nepean Highway & Wells Road.	1/24/2016 2:44 PM
40	everywhere	1/22/2016 7:36 PM
41	Sporting facilities	1/22/2016 4:46 PM
42	In public areas. Train stations are not responsibility of council, commuters pay when purchasing a travel ticket. The rest are council responsibility, so just put toilets in public.	1/22/2016 4:09 PM
43	Any public place where there is limited access to a private facility.	1/22/2016 9:06 AM
44	definitely all train stations	1/22/2016 6:48 AM
45	Within industrial estates. ie: Braeside/Mordialloc Industrial Business park	1/21/2016 9:58 PM
46	They need to put one in d.f.o shops where aldi and Toy r us! The toilet that there is only for stuff n u need a pin to get in not fair for us pubic people	1/19/2016 10:19 PM
47	Bus interchange locatons	1/14/2016 12:11 PM
48	Community Centres	1/13/2016 1:52 PM
49	Somewhere along the railway side of Mordialloc. Reason being that I work in Mordialloc at Bayview Real Estate and we quite often have people drop in asking if they could use our toilet. Some ask are they any public toilets. The only ones are on the beach side of the street. We have especially had older people desperate to use the toilet.	1/13/2016 8:25 AM
50	Would be good to have them along the bike track from mordialloc to carrum	1/12/2016 5:59 PM
51	Sporting and public facilities, especially where people might spend more than an hour for events or activities.	1/9/2016 8:00 PM

Kingston's Public Toilet Consultation

Q11 Where do you think more public toilets are needed in Kingston and why?

Answered: 255 Skipped: 175

#	Responses	Date
1	a, long shopping strip at foreshore they are few and far between	2/19/2016 10:09 AM
2	chelsea Shopping strip	2/19/2016 10:03 AM
3	North shore of Patterson River	2/19/2016 10:01 AM
4	I live in Chelsea and I think that public toilets should be everywhere	2/19/2016 9:58 AM
5	everywhere	2/19/2016 9:55 AM
6	Park adjacent to Council offices on Mentone Pde	2/19/2016 8:50 AM
7	shopping strips - many cafes dont have toilets also when when people are shopping etc time can pass quickly & they need to go	2/19/2016 7:55 AM
8	not sure	2/16/2016 1:17 PM
9	in areas that are well used	2/16/2016 1:13 PM
10	train stations	2/16/2016 1:05 PM
11	local shopping centres	2/16/2016 1:02 PM
12	chelsea Mentone & Mordialloc	2/16/2016 12:59 PM
13	Dont know ara too well	2/16/2016 10:40 AM
14	Carrum	2/16/2016 10:30 AM
15	more explicit signage & directions	2/16/2016 10:26 AM
16	shopping centres	2/16/2016 10:15 AM
17	dingley shops - Chelsea - Mentone beach Springvale shops	2/16/2016 9:21 AM
18	Shopping strips - with signage - presently mostly isolated	2/16/2016 9:16 AM
19	Shopping strip Parks Train Stations	2/16/2016 8:58 AM
20	Edithvale & aspendale Train stations. because train delays can make it a long time between visits	2/15/2016 1:25 PM
21	shopping strips	2/15/2016 1:16 PM
22	Train stations & Bicentennial Park	2/15/2016 12:01 PM
23	mordialloc	2/15/2016 11:51 AM
24	Train stations	2/15/2016 11:40 AM
25	near beach - public access	2/15/2016 11:27 AM
26	Train stations	2/15/2016 11:03 AM
27	Cricknet oval next to primary school in Aspendale Gardens. Its a valuable location but no public toilets close enough for such large groups of users.	2/15/2016 10:53 AM
28	Train Stations	2/15/2016 10:34 AM
29	The unmanned rail stations because with older people their need may be urgent	2/14/2016 7:44 AM
30	read previous. answer.	2/13/2016 5:29 PM
31	shopping strips	2/12/2016 10:20 AM
32	Parkdale - only one is in main street	2/12/2016 10:18 AM
33	Mentone shopping centre. I think there is only one at the train station	2/12/2016 10:15 AM
34	parks	2/12/2016 10:06 AM
35	Train stations	2/12/2016 10:00 AM
36	At local shopping strip there are a lot of shopping trips and no toilets	2/12/2016 9:01 AM

Kingston's Public Toilet Consultation

37	Parks and local shopping strip you won't need to look for toilet very far	2/12/2016 8:57 AM
38	my area has fair coverage	2/12/2016 8:54 AM
39	Foreshore	2/11/2016 9:09 PM
40	Shopping strips, not many	2/11/2016 5:41 PM
41	Aspendale Gardens - there are none	2/11/2016 5:01 PM
42	Chelsea shopping strip, because there used to be, but now there is not	2/11/2016 1:48 PM
43	There are adequate facilities where I visit.	2/10/2016 6:34 PM
44	Parks, Highett shopping district, Moorabbin shopping district.	2/10/2016 2:58 PM
45	Parks because you are often there with young children	2/10/2016 12:02 PM
46	Train stations as we are a long distance from the city Mordialloc foreshore lots of people use the beach playground etc.	2/9/2016 10:55 AM
47	Chelsea and near the beaches	2/9/2016 9:51 AM
48	Train stations/local shopping strips	2/8/2016 10:05 PM
49	kingston is a gatekeeper to beach access for many non-kingston residents. As such we have a responsibility to facilities along the foreshore and beach.	2/8/2016 9:34 PM
50	Shopping areas. A lot of cafes won't let you use their toilets (or don't have any). Because you often spend long periods of time in shopping strips but don't eat in a restaurant while you're there.	2/8/2016 2:24 PM
51	Near beaches as visitors to the areas may not be prepared or have access to local home toilets. Good signage also also helpful from previous experience whilst on holidays interstate and overseas.	2/8/2016 1:30 PM
52	I am only familiar with Mentone - quantity just adequate - no reduction.	2/8/2016 8:43 AM
53	Aspendale cricket ground as there is nothing near	2/6/2016 5:00 PM
54	I don't see the need for any additional toilets as long as there are sufficient in public areas.	2/5/2016 8:32 PM
55	on major roads that have a parking spot. If yr traveling south from the city (Hwy, Bounday Rd, Wells Rd) where can u go to the toilet ?	2/5/2016 5:25 PM
56	Beauty Spot at Carrum to service fishing people and people who visit the park for barbeques and leisure, and beach goers. Too far to go to Life Saving Club and those facilities overused by beach goers.	2/5/2016 3:35 PM
57	Railway station toilets are sometimes locked. A valid MYKI swiped on is required for access.	2/5/2016 10:53 AM
58	At Parks/ovals. When people are out exercising, nature calls sometimes. If there is no toilet sometimes unfortunately if you can't hold on, it's into the bush.....	2/4/2016 9:22 PM
59	More in parks and beaches	2/4/2016 11:26 AM
60	Mentone park/playground on corner of Como Parade and Brindisi street.	2/4/2016 10:43 AM
61	In every park and sporting ground	2/4/2016 9:41 AM
62	suburbs where there public toilets are only available in train stations, each suburb should have at least one public toilet open 24 hrs	2/4/2016 9:39 AM
63	Wherever the public congregate but, please, not the steel cubicles with automated doors.	2/3/2016 9:14 PM
64	Chelsea Shopping strip	2/3/2016 3:49 PM
65	Stations as railways very rarely have them now, shops, all parks	2/3/2016 3:02 PM
66	at or near train stations to be used by bus and train commuters. Not everyone can "hold" an hour or more or disrupt the trip to use a toilet at a station which has one.	2/3/2016 2:11 PM
67	railway stations. Metro is incapable of providing public services to public transport	2/3/2016 12:46 PM
68	local shopping strips where multiple cafes are for people with special access needs, definitely no charges to apply for this service	2/3/2016 8:26 AM
69	Mordialloc shopping strip. Mordialloc beach. Increased people here.	2/2/2016 4:05 PM
70	Chelsea Railway Station as it is too far to get to the one at Woolworths Bonbeach Railway Station as it is often necessary before heading home after work - it is now an hours journey and for a short time will be up to 1 1/2 hrs. On the other side of the Post Office as again it is too far to get to Woolworths	2/2/2016 2:44 PM
71	In all shopping precinct carparks and railway stations--eg. Cheltenham station as open toilets on city-bound platform but none on Frankston-bound platform. Why?	2/2/2016 2:05 PM
72	Current service Ok	2/2/2016 1:58 PM

Appendix F

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73	Mentone Florence St Car Park.	2/2/2016 11:47 AM
74	Because of a Medical problem I'm forced to consider where Public Toilets are located before I shop. Those in Cheltenham are a life saver for me.	2/2/2016 8:57 AM
75	Foreshore- toilets are always dirty as high use Parks- many large parks have no public toilets or only locked toilets. they are also always dirty	2/2/2016 7:07 AM
76	Train station!!! Woolies & park are too far away if waiting for the train. Both of those also close at night so if you're stuck waiting for a train after 10pm you're very stuck. Also hard for the elderly or parents with kids to get to a toilet for the bladder challenged if arriving at the station.	2/1/2016 9:52 PM
77	BOAT RUMP....THE ONES FROM THE NATIONAL PARK AS IMPOSSIBLE TO GET IT: B OXES AND RUBBISH IN FRONT. TOTALLY OLD AND DIRTY. CARRUM RAILWAY STATION: ANOTHER APPALLING ONE. AND THERE ARE MANY MORE AS YOU SHOULD BE AWARE OF.	2/1/2016 3:57 PM
78	More Public toilets are needed across Kingston but in the local shopping strips as well as on the foreshore or in a park. Sometimes there are no discreet bushes.	2/1/2016 1:57 PM
79	there are none maybe one i see	2/1/2016 12:41 PM
80	Fore shores because a lot of people go to foreshores and having public toilets will help keep foreshores clean.	2/1/2016 10:15 AM
81	parks, foreshores and shopping strips - I have had trouble finding a place to go. Single unisex toilets like in Northcote or belgrave are ok - just so there is somewhere people can go without having to use lanes etclnise	1/31/2016 11:27 PM
82	Mentone reserve area. The Council offices are not open outside business hours and the sports pavilion is quite far from the playground and not always open.	1/31/2016 9:30 PM
83	Aspendale Gardens sports oval	1/31/2016 6:51 PM
84	Foreshore and bicycle paths. Either none or not enough to meet demand. Think summer at the beach.	1/31/2016 6:06 PM
85	Chelsea Railway Station because nearest public toilet is a substantial distance away at Woolworths	1/31/2016 6:05 PM
86	foreshores, big parks	1/31/2016 3:04 PM
87	Carrum foreshore. 2 filthy stinking toilets for huge beach crowds - totally inadequate. Boat ramps and BBQ areas. Sick of seeing guys pee and worse in the bushes.	1/31/2016 1:03 PM
88	Smaller playground parks so access available for toddlers and parents	1/31/2016 11:46 AM
89	They are not needed	1/31/2016 11:37 AM
90	Train stations	1/31/2016 9:25 AM
91	The beach entrances from Aspendale to Seaford, because there aren't many. For parents with children this is hard	1/31/2016 6:52 AM
92	Chelsea shopping strip, but Woolworths is okay for the locals who know about it	1/30/2016 4:49 PM
93	They should be at all railway stations as many people need them there	1/30/2016 2:56 PM
94	Large local parks. A lot of these areas are used outside of general sporting activities and local sport clubs usually lock the facilities when no-one is in attendance.	1/30/2016 2:54 PM
95	The local sporting ground toilets are never accessible as the buildings are always closed at the times we visit. This has caused for kids to have emergency wees under the trees as they cannot wait	1/30/2016 2:28 PM
96	Provision is adequate in most areas. Toilets in council buildings should be open, not only accessible by requesting key. All railway stations should have toilets, journeys can be up to an hour.	1/30/2016 1:46 PM
97	I think there are sufficient around Clarinda. I don't know about the rest of Kingston.	1/30/2016 12:01 PM
98	Paterson river	1/30/2016 9:19 AM
99	Foreshore and parks. If you need one you often have to leave to find one	1/30/2016 9:14 AM
100	I work with the aged and disabled, too often the many of the facilities are not easily accessible, too far from parking and or picnic /public areas. this disadvantages much of the population, including young children who are often caught short. When planning our outings toilet availability is one of the key issues.	1/29/2016 9:51 PM
101	Park on corner of Warrigal Rd and Oak Ave	1/29/2016 6:29 PM
102	Near train stations and shopping strips. If you are travelling with children this can be a real problem- they cannot hang on. Also as an adult I sometimes have to abandon my shopping trip due to the absence of public toilets.	1/29/2016 6:16 PM
103	I am lucky to have always been able to find a public toilet when I have needed one when out and about around Mordi. But I am an able bodied independent person. I think it's important to find out where people with disabilities get stuck for toilet access, and people from NESB background.	1/29/2016 6:12 PM
104	I think a few more public toilets in areas around local shopping strips are needed as is very visible signage. The foreshore areas	1/29/2016 5:19 PM

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105	ladies of a certain age can be prevented from doing outdoor activities by a need to use a toilet. More needed Wells/Edithvale/Springvale Rds area	1/29/2016 2:46 PM
106	Any services that provide for customers example 7/11 would not let me use their facilities and a Hungry Jacks store never had any amenities	1/29/2016 12:11 PM
107	We need open toilets in stations. Also needed in large public parks, though this need is often met in Kingston.	1/29/2016 12:10 PM
108	Shopping strips and beach foreshore	1/29/2016 11:56 AM
109	parks	1/29/2016 11:20 AM
110	Main shopping strips like Main Street, Mordialloc as it's not appropriate to use toilets at cafes if you aren't dining.	1/29/2016 10:32 AM
111	Suburbs that don't have large shopping strips like Aspendale - it's hard to find a toilet. Childrens playgrounds don't have toilets generally	1/29/2016 10:31 AM
112	Can't say... don't go anywhere where I've noticed the need for a public toilet	1/29/2016 10:08 AM
113	No comment	1/29/2016 9:14 AM
114	The Strand Victory Park Chelsea beach. You removed 6 adequate toilets (3 in the men's & 3 in the ladies) & only replaced with two! Often there is a long long line in summer, and hundreds of people are using the park & the beach. People use them to get changed in, they take forever! And the hand washing on the inside, makes people take longer (well it seems a long time when you are busting!) put the sinks in the outside, like Queensland do, add more toilets! And a changing cubicle. Such a shame you spent rate payers money on the pretty upgrade but failed to meet the needs of the people. Bi centennial Park is great, but need some sinks on the outside, for random hand washing & water bottle filling. They always have no soap. Soap would be good!	1/29/2016 9:10 AM
115	I'm pretty happy with toilets in Kingston, although maybe some of the kids parks?	1/29/2016 8:22 AM
116	Aspendale Gardens Sports Oval	1/29/2016 8:21 AM
117	In areas which are not necessarily in shopping strips, parks etc. Toilets which are accessible without walking to the other side of the strip, park etc	1/29/2016 6:39 AM
118	Any park with a bbq, if people are encouraged to cook a meal then there should be a toilet. There is one on Warrigal Rd and Oak Ave that springs to mind.	1/29/2016 5:31 AM
119	Near the parks and shopping strips. I have a young son and it's fine for me to hold on until we get home but he can't!	1/28/2016 11:26 PM
120	beaches-- foreshore- often used as changing cubicles- creating queues at the weekend - or maybe just changing areas?	1/28/2016 10:28 PM
121	Highett. The one outside the library is awful.	1/28/2016 8:22 PM
122	Aspendale Gardens parks. Too many children need it. And by the beaches.	1/28/2016 8:17 PM
123	Edithvale recreation reserve next to play ground as current ones are too far and kids can't hold on to get there so most parents like myself end up taking them behind a tree	1/28/2016 8:10 PM
124	Train stations	1/28/2016 8:06 PM
125	By local shops as sometimes there is no toilet	1/28/2016 7:48 PM
126	Chelsea shops on Nepean Hwy	1/28/2016 7:47 PM
127	I actually think there is a good amount between Mentone Beach and Mordialloc	1/28/2016 7:36 PM
128	When I was heavily pregnant with both my boys I wouldn't have managed without public toilets, was going all the time. When my boys were younger they would need multiple toilet trips during each outing.	1/28/2016 7:36 PM
129	Mordy Brae football club - Walter Galt Reserve. Walk through there most days, toilet needed.	1/28/2016 6:24 PM
130	They are already in good locations.	1/28/2016 2:46 PM
131	On walking/cycling tracks - especially if you would like a long walk and need to use a toilet.	1/28/2016 2:28 PM
132	Sporting oval and walk tracks at back of aspendale gardens.	1/28/2016 12:58 PM
133	shopping strips as many need to go and the traders need all the help they can in making it easy for customers	1/28/2016 12:31 PM
134	Dingley shopping centre--Myself and others have had to leave their grocery shopping to go home to go to the toilet as the toilets in Dingley are mostly locked or the one in Woolworths has to be accessed via staff or there is a queue!! Also another public toilet needs to be near the baseball stadium in the 50 acre park...There is one near the RSL end of the park but I have seen numerous people urinating in the bushes (both male and female) at that end of the park.....near the carpark would be ideal!! Also a couple of other toilets around Braeside park are needed as it's a long walk/ride for children and the older population to "hold on"	1/28/2016 12:03 PM
135	Beach front. Aspendale gardens along walk path	1/28/2016 9:45 AM

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136	Shopping strips not enough in Mordialloc Chelsea Aspendale	1/28/2016 9:42 AM
137	Given the popularity of the beach area, there could be more public restrooms near the beach to serve larger amount of people helping maintain the area cleaner, healthier.	1/28/2016 9:37 AM
138	The Ben Kavanagh Reserve - Toilet near the pavilion is far away from the playground	1/28/2016 8:37 AM
139	Aspendale Gardens Sportsground for the users of the ground, and for those who use the walking trails such as Longbeach trail	1/28/2016 7:06 AM
140	Most areas as people have a requirement and could influence shoppers to come to certain towns	1/28/2016 7:05 AM
141	Aspendale Gardens sporting ground. My son plays cricket there and the boys have no toilet and when my daughter or I need to go to the toilet we have to walk to the shopping centre and leave the game which is not ideal.	1/28/2016 6:54 AM
142	Aspendale Gardens Sports ground. There are currently no toilets available for cricket matches for my sons junior cricket.	1/28/2016 6:27 AM
143	Aspendale Gardens Sportsground	1/28/2016 4:44 AM
144	on the side walks in town a lot of company's ask you to be a paying customer to use there restrooms witch can lead to not having a place to go.	1/28/2016 2:15 AM
145	In the park and near the water	1/28/2016 2:13 AM
146	Public parks. Families need them for children	1/28/2016 2:08 AM
147	parks and beaches need it the most	1/28/2016 1:49 AM
148	Train station, beach, park oval	1/27/2016 10:41 PM
149	Aspendale Gardens sporting ground	1/27/2016 9:36 PM
150	Upper end Main St, Mordi. (around Aldi).	1/27/2016 9:23 PM
151	Aspendale Gardens Sports Ground - there are no public toilets at the ground for use by cricketers & spectators.	1/27/2016 9:08 PM
152	Aspendale Gardens Sports Ground desperately need Public Toilets	1/27/2016 9:00 PM
153	Train stations and beaches near small shops	1/27/2016 8:56 PM
154	Aspendale Gardens Sportsground because lots of people use walking tracks and there are no toilets or change rooms at the Sportsground for the athletes or walkers.	1/27/2016 8:53 PM
155	Aspendale Gardens sports ground	1/27/2016 8:45 PM
156	Aspendale gardens sports ground/Wetlands	1/27/2016 8:45 PM
157	Not sure as where I go there are sufficient public toilets eg: Southland, Mentone shopping strip and Parkdale to Mentone foreshore.	1/27/2016 8:27 PM
158	The parks should have working taps for parents to use rather resorting to McDonalds	1/27/2016 8:24 PM
159	Maintain current locations	1/27/2016 8:00 PM
160	by the beaches and shopping strips because these areas are so busy	1/27/2016 1:58 PM
161	Train stations. High visibility presence of PSOs. More foreshore ablutions.	1/27/2016 1:18 PM
162	The idea to install a toilet at The Strand (Chelsea) was floated some time back, but nothing appears to have come from that. I'd like to see one outside of the station as is done at Parkdale. It's reasonably central for the local shopping strip and would be easier to police than having it in The Strand which is relatively dark and generally people appear to be reluctant to walk through there after dark. Having it at the station does provide some feeling of security as PSO's are supposed to be present at the station until the last train. While I don't propose that PSO's should be responsible for policing the toilet, I believe that their presence at the station would be a reasonable deterrent for criminal activity.	1/27/2016 12:48 PM
163	I'm happy with the public toilets in my area	1/27/2016 12:45 PM
164	Not sure - I don't use them a lot.	1/27/2016 12:32 PM
165	Along the foreshore plus they need to be cleaned more often in the summer time when hundreds more people are using them. I walk between Warrigal Road and Mordialloc every day and there is only one clean toilet on the way, a new one at a beach carpark not far from Warrigal Road exit onto Beach Road. Mind you it only has ONE TOILET for the hundreds of people who swim at that beach in the summer.	1/27/2016 11:51 AM
166	no comment	1/27/2016 8:42 AM
167	Braeside Park, foreshore	1/27/2016 8:38 AM
168	Along the long beach trail (Mordialloc to Carrum). I would find a toilet very convenient along here when walking and running.	1/26/2016 9:14 PM

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169	Parks, so easy to get caught out here. Also know we get a fair bit of human faeces behind bushes near road in our local park (Moorabbin Reserve) Beach, again easy to get caught out and ruin a day by needing to go home.	1/26/2016 6:30 PM
170	the foreshore/beach, I don't think there is one between Mordialloc and Edithvale life saving club. Parks, bbq, playgrounds and sports grounds.	1/25/2016 3:33 PM
171	Every shopping centre in Kingston should have them close by. Mordialloc toilets at the rotunda are too far and difficult to get to. Plus they are used by beach goers and although clean are often wet causing clothes to become wet too.	1/25/2016 2:40 PM
172	Not familiar with existing ones!	1/25/2016 11:08 AM
173	parks	1/25/2016 9:50 AM
174	CBD	1/25/2016 9:31 AM
175	I believe Kingston should place more public toilets in large parks, train stations and also along the foreshore as many people visit these places. For example, people walking their dog, people walking or running and of course people travelling on the train as the majority of them travel a far way to the city. Large parks may also need better conditions of the toilets too as they are not very clean and many people use them.	1/25/2016 8:38 AM
176	Well I do love a trip to the seashore	1/25/2016 6:32 AM
177	At Station Road, Cheltenham carpark. The two automated toilets there are inadequate and disgusting! They are a disgrace! They need to be replaced with decent and clean facilities with more cubicles, especially for women.	1/24/2016 6:34 PM
178	Edithvale Recreation Reserve next to the childrens playground. The current toilets are too far away on the opposite side of the park. I have a 5 & 3 year old we do not use the toilets on the opposite side of the park as my children would wet or poo their pants before they were able to walk the distance to the toilet. The toilets at the new pavilion are always locked. My children have had to either go to the toilet behind a tree or use a potty I have had to take with me to the park. Would be great if at least 1 unisex toilet was installed/built next to the children's playground. I have lived in this area for 10 years and even prior to having had my own children I would regularly witness young children going to the toilet behind trees near the children's playground as the current distance to the toilets is way too far for young children.	1/24/2016 6:14 PM
179	A long river, lots of people, use this path, from Mothers with Babies, young, Middle age& elderly, with no Toilets in sight.	1/24/2016 2:46 PM
180	I think that the number of toilets in Mentone, for example, is adequate, but the one at the train station and the one in the carark behind Woolworths are outdated. I was dismayed to learn that a suburb like Mentone would have public toilets which are so old and run-down. The toilet at Edithvale beach furthest away from Melbourne is on the brink of falling apart. In my opinion, it would have to be demolished and a new one built.	1/24/2016 2:33 PM
181	parks . doug denyer res .many people walk dogs ,play cricket ,there .only toilets are the tennis club .which are not open to the public	1/24/2016 1:38 PM
182	Shopping strip. The lack of facilities can be an issue for older people. Some sports parks eg. Highbett Reserve Turner Road have many visitors but there are very limited options. A real problem when children are at the play area.	1/24/2016 1:31 PM
183	Yes a necessary service. Must be free to ensure equity of access	1/24/2016 11:30 AM
184	on the foreshore area.	1/24/2016 10:10 AM
185	Foreshore because the number of people has increased overtime.	1/24/2016 8:37 AM
186	Think about it !! It's not rocket science !!!!!!!!!!!!!	1/24/2016 8:01 AM
187	due to the growing population and increase use of recreation areas, toilets are required.	1/23/2016 7:14 PM
188	.	1/23/2016 1:24 PM
189	Moorabbin shopping area - onlyknow of those in Safeway	1/23/2016 10:20 AM
190	Foreshore As two toilets blocks have been removed at north Aspendale and people go behind boat sheds.Also people go behind strip shops at Aspendale .	1/23/2016 9:40 AM
191	Beach Road - only one and to far to walk	1/23/2016 7:23 AM
192	foreshore and parks	1/22/2016 11:15 PM
193	Foreshore, shopping strips. Because you don't have many at either	1/22/2016 10:09 PM
194	Parks and beaches	1/22/2016 9:15 PM
195	Everywhere Simply not enough	1/22/2016 8:26 PM
196	Na	1/22/2016 5:32 PM
197	Medium to Large shopping centres, such as Chelsea, Carrum, Edithvale and Mordialloc as to my knowledge there aren't any.	1/22/2016 5:28 PM

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198	Mordialloc to Aspendale foreshore, East of Mordialloc Creek crossing Nepean Hwy	1/22/2016 4:59 PM
199	Highett strip shops	1/22/2016 4:55 PM
200	Mavis Hutter reserve because I like to use the exercise equipment but also have a condition where I need to go to the toilet. Also, weather shelter is needed there for sun and rain protection for exercisers.	1/22/2016 4:44 PM
201	where community frequents	1/22/2016 4:23 PM
202	Shopping centre	1/22/2016 3:26 PM
203	Near mentone shops as there is not one	1/22/2016 3:26 PM
204	I believe that all super markets should be required to provide public toilets that are kept clean.	1/22/2016 3:20 PM
205	Cheltenham shopping area- apart from Library unaware of any.	1/22/2016 1:15 PM
206	Train stations as after a trip from melb you need to go before the can walk home	1/22/2016 12:22 PM
207	Mordialloc shops. They are often occupied or out of order. More than two toilets are needed for such a busy area	1/22/2016 12:07 PM
208	Just moved to the area recently so not 100% sure as to where they currently are	1/22/2016 11:51 AM
209	near major facilities	1/22/2016 11:37 AM
210	I think toilets are needed in all shopping strips and all public places in all ares of Kingston	1/22/2016 11:34 AM
211	At railway stations, even when the stations are un-staffed. And public toilets should be accessible 24 hours a day. There is one of those stupid tardis toilets at Kingston Heath Reserve which I have tried to use on a winter's evening when it the weather is colder and one is in more need of a toilet and it has been locked. Public toilets used to be called public conveniences. Well it's not convenient, if you can't use it. The same applies to toilets at railway stations.	1/22/2016 11:33 AM
212	Foreshore and Parks	1/22/2016 10:59 AM
213	Certainly in all shopping centres. With the increasing population numbers there are many women who need access to toilets quickly, due to having small children with them, being pregnant, or having continence issues.	1/22/2016 10:57 AM
214	There is a great one in Mentone only one I know about	1/22/2016 10:53 AM
215	shopping centres	1/22/2016 10:18 AM
216	Shopping centre	1/22/2016 10:09 AM
217	24 hour station - parks - foreshore	1/22/2016 10:05 AM
218	Longbeach trail. There are none signposted on Longbeach trail except at Mordy boat ramp. Aspendale Gardens Sportsground.	1/22/2016 9:59 AM
219	Better facilities on foreshore and at strip shopping centres	1/22/2016 9:40 AM
220	Mentone Shopping area - new facilities needed that are safe and clean	1/22/2016 8:26 AM
221	sporting facilities...access at all times , not only on sports days, as most are used most of the time by residents	1/22/2016 8:07 AM
222	not enough	1/22/2016 7:46 AM
223	see question 10, the answer I just gave you	1/22/2016 7:42 AM
224	walking tracks, shopping strips, parks and foreshore	1/22/2016 7:40 AM
225	Refer Q10, if you need to ask why this survey is wasted on you.	1/22/2016 7:19 AM
226	Shopping strips because there is difficulty using trader facilities Foreshore to support people using the area for recreation (walkers,cyclists, swimmers Sporting grounds - encourages spectator attendance	1/22/2016 7:15 AM
227	Along the foreshore and at all sporting grounds	1/22/2016 6:59 AM
228	The number of public toilets allocated is adequate	1/22/2016 6:56 AM
229	We have enough public toilets more public toilets create Problems such as druggies,robberies and feral types Destroying facilities and If you have to pay watch out for damage to the facilities	1/22/2016 6:31 AM
230	Bigger parks and strip shopping areas	1/22/2016 6:24 AM
231	Within the Braeside industrial business park. As there is no public toilets in this area and there are many people visiting and working in this area that cannot locate a public toilet when needed.	1/21/2016 10:00 PM
232	By the foreshore when taking the kids to the beach, shopping strips and train stations.	1/21/2016 10:43 AM
233	Shopping strips. I see elderly people shopping in places like Chelsea, and families with young children.	1/21/2016 10:29 AM
234	Aspendale shopping centre .Edithvale station currently locked PEOPLE using Lasix tablets seriously embarrassed when urinating.	1/21/2016 8:49 AM

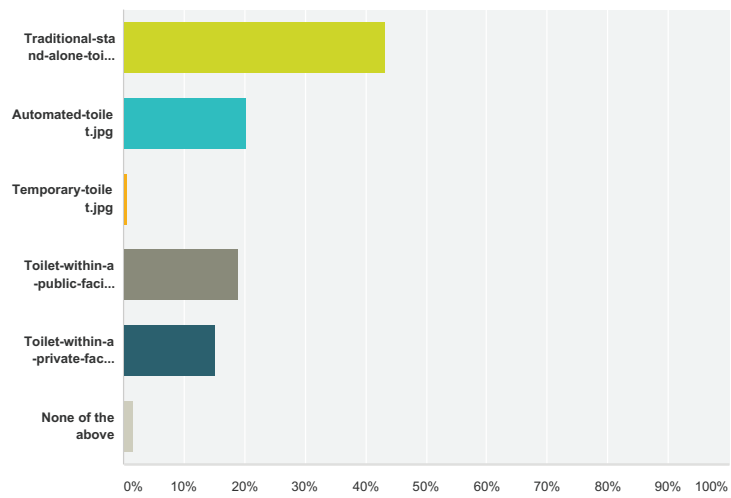
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
235	Number of toilets at Victory Park are grossly inadequate. I've also seen people turned away by cafés in Chelsea wanting to use toilets but not patrons. Train stations definitely need toilets but I don't see that as Council's responsibility.	1/20/2016 10:57 PM
236	Oak street park Mentone. For shore	1/20/2016 9:28 PM
237	Parkdale shopping centre	1/20/2016 5:16 PM
238	good toilets, well signed, in local strip shopping centres encourage more customers. Dingley Village needs upgraded public facilities	1/20/2016 9:26 AM
239	D.f.o shops where aldis is n toy r us	1/19/2016 10:20 PM
240	At parks and more along the beaches as there is a lacking at the moment	1/19/2016 9:28 PM
241	Aspendale Foreshore as there are none available and people come into the Mordialloc Sailing Club change rooms. We have had cases of theft and would like to discourage the 'public' using our facilities.	1/19/2016 6:03 AM
242	Chelsea. In the shopping strip - hard to locate public toilets. Have to go down to park near foreshore. Kids aren't great at holding-on!	1/18/2016 12:26 PM
243	Need transport hubs and major shopping areas	1/18/2016 9:13 AM
244	Foreshore and Aspendale Gardens Reserve. Children need toilets close by	1/18/2016 7:43 AM
245	In parks and maybe bus interchanges because a lot of people go to theses places.	1/14/2016 12:12 PM
246	More in parks, and around the Chelt area. The ones at the parks around Southland for instance, are not clean, not easily accessible, and are way too far down a hill for disabled people. The ones on the Chelt shopping strip are very dirty as well, and not very safe to use after dark.	1/14/2016 10:18 AM
247	Parks and foreshore as this is where it is often hard to find good clean facilities	1/13/2016 2:38 PM
248	Local Shopping Centres	1/13/2016 1:52 PM
249	would have to see current map locations, but need to be visible with big signs so old people can view clearly in parks gardens strip shopping and beaches	1/13/2016 1:03 PM
250	Chelsea Shopping Strip (on the beach side of Nepean Hwy). I don't want to have to cross the Hwy to access the toilets.	1/13/2016 10:47 AM
251	Chelsea shopping strip although the previously proposed toilet was not received well by surrounding neighbours and I believe it wasn't approved. Definitely one needed.	1/13/2016 9:30 AM
252	Answered in question 10	1/13/2016 8:25 AM
253	Along the bike track between mordialloc & carrum because there is not a single one and this is a highly used track. Also at the kids park in fraser ave edithvale because the other toilet is to far away and if you have two or more children this can be quite a task to take them if only one needs to go	1/12/2016 6:05 PM
254	No public toilets available at the Freedom/BBQs Galore building in Moorabbin - how can those plans have been passed?	1/12/2016 2:23 PM
255	I don't think more public toilets are needed in Moorabbin or Highett, but the toilets attached to sporting facilities are very old and sometimes unclean and dark. There needs to be a demand to create new or more public toilets as there are initial construction costs and ongoing cleaning and maintenance is required. Good lighting and security appear to be critical too, unfortunately :(1/9/2016 8:03 PM

Kingston's Public Toilet Consultation

Q12 What type of toilet would you prefer to use?

Answered: 365 Skipped: 65



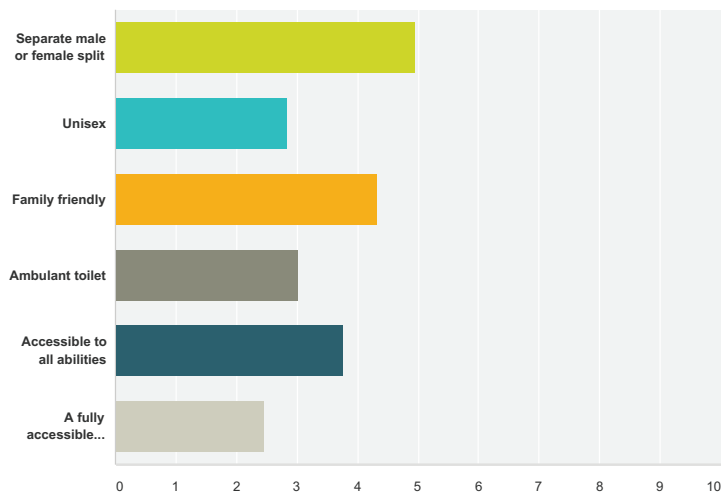
Answer Choices	Responses
 Traditional stand-alone toilet	43.29% 158
 Automated toilet	20.27% 74
 Temporary toilet	0.55% 2
 Toilet within a public facility	18.90% 69
 Toilet within a private facility	15.34% 56
None of the above	1.64% 6
Total	365

#	Other (please specify)	Date
	There are no responses.	

Kingston's Public Toilet Consultation

Q13 Please rank from 1-6 which toilet configuration would you prefer to use (1 being the most preferred, 6 being the least preferred)

Answered: 368 Skipped: 62

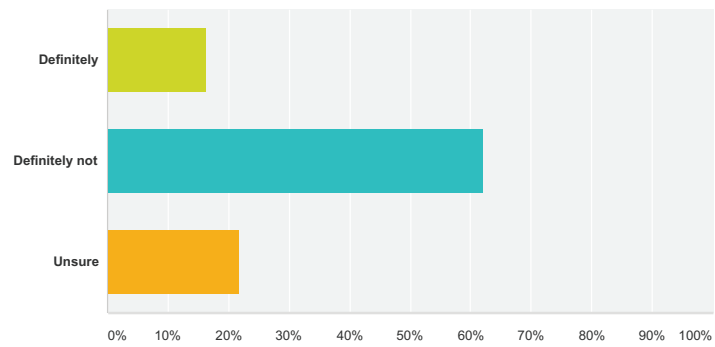


	1	2	3	4	5	6	Total	Score
Separate male or female split	61.28% 201	11.59% 38	8.54% 28	5.18% 17	4.88% 16	8.54% 28	328	4.94
Unisex	8.20% 26	17.98% 57	11.36% 36	11.36% 36	14.51% 46	36.59% 116	317	2.84
Family friendly	20.97% 65	31.61% 98	20.97% 65	15.16% 47	8.39% 26	2.90% 9	310	4.33
Ambulant toilet	2.30% 7	13.11% 40	21.31% 65	24.92% 76	24.92% 76	13.44% 41	305	3.03
Accessible to all abilities	13.08% 42	16.51% 53	26.79% 86	23.05% 74	16.82% 54	3.74% 12	321	3.75
A fully accessible 'changing places' facility	4.04% 13	8.39% 27	11.80% 38	17.08% 55	23.60% 76	35.09% 113	322	2.47

Kingston's Public Toilet Consultation

Q14 In some places, users pay a small fee to use public toilet facilities to ensure high quality standards. Would you be prepared to pay to use a toilet?

Answered: 381 Skipped: 49

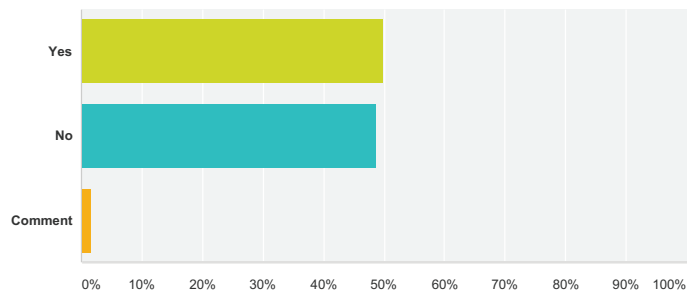


Answer Choices	Responses
Definitely	16.27% 62
Definitely not	61.94% 236
Unsure	21.78% 83
Total	381

Kingston's Public Toilet Consultation

Q15 Do you place importance on the internal fit out (look) of public toilets?

Answered: 377 Skipped: 53



Answer Choices	Responses	Count
Yes	49.87%	188
No	48.54%	183
Comment	1.59%	6
Total		377

#	Comment	Date
1	When you need to go, you need to go. It doesn't really matter but hopefully it is clean.	1/14/2016 10:55 AM
2	No. It should just be clean and accessible.	1/14/2016 10:19 AM
3	Prefer brightly lit clean surfaces and dry	1/13/2016 1:54 PM
4	Cleanliness is most important	1/13/2016 11:10 AM
5	A well maintained public toilet, free of graffiti, litter, no overgrown shrubs surrounding it, good lighting ... all goes toward the feeling of safety. This is important. A dirty or poorly maintained public facility is either unhygienic or potentially unsafe and I'd avoid it, especially with my kids.	1/13/2016 9:33 AM
6	Because i dont want them to be an eye sore as i live in kingston	1/12/2016 6:09 PM

Kingston's Public Toilet Consultation

Q16 Please add any comments related to the internal fit out (look) of public toilets

Answered: 162 Skipped: 268

#	Responses	Date
1	must have easy to use taps preferably soap dispenser & hand dryer. doors easy to use floor easu to clean. appearance is important it gives you confidence the place is working & respected & healthy	2/19/2016 7:58 AM
2	as long as its clean and convenient	2/16/2016 1:21 PM
3	i prefer soap & hand drying apparatus & mirror	2/16/2016 1:18 PM
4	no dark colours or dim lights - appropriate sanitary bins	2/16/2016 1:14 PM
5	disability signs	2/16/2016 1:03 PM
6	Needs common sense approach - user friendly/simple?? functional	2/16/2016 1:00 PM
7	convenience	2/16/2016 12:00 PM
8	anti vandal stainless steel	2/16/2016 10:27 AM
9	Soap dispenser - clean floor/sink & toilet	2/16/2016 9:23 AM
10	Because if they look good people are more likely to be respectful	2/15/2016 1:27 PM
11	Clean is most important	2/15/2016 1:17 PM
12	just as long as they are available when needed & clean	2/15/2016 1:13 PM
13	Needs to be clean and maintained	2/15/2016 10:55 AM
14	At Harding Ave at Bonbeach: the toilets there have a big problem with not much water pressure to flush, which is compounded by the type of tissue that is used, which somehow seems to not flush properly when someone has used a large amount of toilet paper or possibly just that the paper has compounded because of the weak flush	2/14/2016 7:52 AM
15	Everything placed in sensible way. Room to get in and out. Toilet seat not to low. Operation of door and taps to work in such a fashion that it does not confuse people. Signs in handicapped toilet reminding persons that it is for handicapped and that others should not use it. A camera outside to pick up if it is being used for deviant practices or dope dealing.	2/13/2016 5:38 PM
16	just as long as they are clean	2/12/2016 3:51 PM
17	if they look clean and safe it is important	2/12/2016 10:15 AM
18	Because I am in a wheelchair accessibility is very important to me	2/12/2016 10:09 AM
19	Hygiene is most important	2/12/2016 10:07 AM
20	Security - can someone get into the cubicle while occupied or hide in there	2/12/2016 10:01 AM
21	as long as they are clean and undamaged I'm happy	2/12/2016 9:58 AM
22	unimportant to me	2/12/2016 8:54 AM
23	Basic and easy to keep clean	2/11/2016 5:44 PM
24	don' t care as long as it is clean, i absolutely hate using the exeloo toilets with the automatic doors	2/10/2016 6:39 PM
25	keep it quite open for saftey.	2/10/2016 12:06 PM
26	clean and practical	2/10/2016 9:44 AM
27	Kingston should make soap available in all public toilets. This is a major health issue as 'washing' hands with just water does not eliminate germs.	2/9/2016 11:09 AM
28	Must be and look clean with adequate and hygienic toilet rolls Should also have a hook for handbag or shopping	2/9/2016 11:02 AM
29	The should have a "clean" look	2/9/2016 9:54 AM
30	toilets for disabled need to be fully accessible and more widely available in Kingston	2/8/2016 10:12 PM
31	It would be a HUGE improvement if public toilets provided soap. We don't need hand dryers/paper towels but soap is vital. Surely you can install a dispenser that is vandal proof. It's just so unhygienic to be at the park/beach and not be able to wash your hands.	2/8/2016 2:26 PM
32	As long as the provision of a wash basin is convenient and possibly a coat hook in the toilet cubicle	2/8/2016 1:34 PM

Kingston's Public Toilet Consultation

33	Functional pleasant place to visit free of any charges and encumbrances	2/8/2016 8:49 AM
34	Paying for toilets would be a retrograde step causing some people to relieve themselves in the open and the Council picking up the cleaning cost. Not a cost effective idea. Keep the toilets free of charge.	2/7/2016 5:52 PM
35	it must look clean and have reasonable quality toilet paper. Water and soap would be nice	2/5/2016 5:29 PM
36	If it's clean and functional, the aesthetics are not important to me.	2/5/2016 10:56 AM
37	I don't care if the toilet block is old, as long as it is regularly maintained so it is clean with toilet paper, hand drying facilities. Liquid soap would be a bonus.	2/4/2016 3:57 PM
38	The fit out affects the cleanliness of the toilets. They also affect the user's experience. For example, the recently built round brick toilets on the Mentone/Parkdale foreshore feel like using Prison toilets, and I avoid using them. They are poorly ventilated (incredible hot and stuffy on a sunny day), and the extensive use of stainless steel does not result in a cleaner toilet facility- they look and feel awful, and unclean to use. There should be more openings to allow the toilets to naturally ventilate, and there should be less stainless steel. The dark brick facade looks uninviting as well. I much preferred using the very old toilets on the Black Rock foreshore, which would be much less expensive to fit out and build!	2/4/2016 10:49 AM
39	often toilet paper is supplied and maybe a hand dryer but no soap or detergent. If the choice has to be made between being able to supply hand drying facilities or soap/detergent I consider the latter more important. It is nice to supply warmed tap water in winter but I don't think it makes sense in summer.	2/4/2016 9:52 AM
40	Friendly style and operation please, no automated doors	2/3/2016 9:19 PM
41	So long as they are clean	2/3/2016 3:03 PM
42	plain, clean, practicable. Prefer water operated to dry.	2/3/2016 2:16 PM
43	need to be accessible and well lit	2/3/2016 8:28 AM
44	As long as they are clean and appropriate to my ability to access/use them.	2/2/2016 2:08 PM
45	Clean and modern	2/2/2016 2:00 PM
46	Automated Exaloo Toilets are excellently appointed.	2/2/2016 9:01 AM
47	Must be designed to be able to be kept clean and hygenic	2/2/2016 7:08 AM
48	As long as its functional & easy to use & clean is fine, no need for pretty!	2/1/2016 9:54 PM
49	NEVER UNISEX TOILETS PLS!! MEN PEE ALL OVER AND THE STINK IS UNBEARABLE: WE WOULD NOT SHARE A TOILET WITH CATTLE...SO, YOU GOT THE MESSAGE. ALSO, ALL THESE NEEDLES FACILITIES: DRUG ADDICTS HAVE MORE RIGHTS THAN FAMILIES IN THE COUNTRY: NOT ONLY IN TOILETS: TRY TO GE AN AMBULANCE!1 SHOCKING!	2/1/2016 4:00 PM
50	Separate male and female toilets for safety reasons.	2/1/2016 3:35 PM
51	The appearance of cleanliness would be appreciated Secure door to toilet, toilet paper toilet seat basin	2/1/2016 2:04 PM
52	Prefer fittings that do not require to touch. Fittings that look neat and clean	2/1/2016 10:17 AM
53	Cleanliness and basic function and supply of toilet paper vital	2/1/2016 9:28 AM
54	you just need to be easily able to clean them	1/31/2016 11:29 PM
55	has to be well lit easy to clean	1/31/2016 9:31 PM
56	The public toilet at the rear of the shops in Mentone need to be replaced - very poor presentation.	1/31/2016 8:44 PM
57	Toilets similar to those used on the Surfers Paradise foreshore as recently refurbished- Unisex and bullet proof with easy clean styling	1/31/2016 6:12 PM
58	We like clean toilets and we certainly don't want to pay extra to use them, our rates should cover it.	1/31/2016 6:10 PM
59	Just keep them clean.	1/31/2016 1:07 PM
60	Clean Lids on toilets so I can put paper down for toddlers to sit on. Soap dispensers	1/31/2016 11:48 AM
61	As long as it's clean I am less concerned about the fit out	1/31/2016 6:55 AM
62	I am concerned that some facilities fitted with electric hand dryers have dryers that NEVER work. While other facilities have no provision for hand drying at all. So I feel it is not worth complaining because I am confused about Councils hygiene policy	1/30/2016 4:56 PM
63	Consideration for children using toilets that buttons or other items, urinals, aren't placed to high for access. Allow too for additional shade cover outside of the building so people aren't waiting in the sun or rain to access the facility. Conider placing additional hand wash basins outside of the building if using automated doors.	1/30/2016 3:02 PM
64	The main thing is that they are easy to keep clean & discourage graffiti	1/30/2016 3:02 PM

Kingston's Public Toilet Consultation

65	Ability to access a toilet during daytime hours is our biggest concern	1/30/2016 2:31 PM
66	Toilets should be accessible and be clean. Unisex is fine.	1/30/2016 9:21 AM
67	Disability fittings and size should be taken into account, so there is room for carers / parents.	1/29/2016 9:55 PM
68	It doesn't matter if it's old, but it needs to be in working order and clean.	1/29/2016 6:18 PM
69	Just need them to be clean and tidy.	1/29/2016 6:18 PM
70	Handwashing and drying facilities,toilet seats,no metal toilets,separate men and women toilets(men tend to spray),parent toilets for changing nappies and toddler toilet training	1/29/2016 2:56 PM
71	I think the problem with pay toilets is for people like children or, on the beach, those who don't bring money. For the amount they raise it is probably not worth the problems this can cause. One problem I often find is that the doors face the wrong way and it is difficult for overweight people or those going in with children to get in. In Europe the doors open outwards which seems a much better design.	1/29/2016 12:14 PM
72	Hooks on back of doors for handbags and soap and paper available for washing hands	1/29/2016 12:00 PM
73	Only in so far as safety including adult change tables	1/29/2016 10:33 AM
74	As long as they are clean & functional	1/29/2016 10:12 AM
75	No comment	1/29/2016 9:17 AM
76	Toilet seats a must for children to feel secure. Easy clean surfaces. Taps that stay turned on for at least 10 seconds without having to hold them on.	1/29/2016 8:29 AM
77	It doesn't matter what it looks like, only that it is clean and regularly maintained with access to hand washing facilities.	1/29/2016 5:35 AM
78	It should be modern, sparse and easy to keep clean with room for parents and kids and a change table facility. I haven't been to the toilet by myself for years, lol.	1/28/2016 11:28 PM
79	more hooks needed for bags etc space for pushchair	1/28/2016 10:30 PM
80	A clean modern look "appears" more hygienic than an old run down toilet	1/28/2016 10:27 PM
81	It is important to me for the internal fit out of public toilets to be constructed of materials, which will long-term continue to have a clean appearance. Some materials are hard-to-clean and, consequently, look dirty despite being cleaned. I don't like using public toilets, which look dirty.	1/28/2016 9:08 PM
82	Purely around provision of adequate hygiene items, soap, paper, bins, towel, etc etc. large spaces preferred as it means there might be a non wet space a reasonable distance from a toilet that a person can stand in if they need to change clothes etc	1/28/2016 8:40 PM
83	It should be clean. Soap should be available to wash hands	1/28/2016 8:25 PM
84	I don't care what they look like as long as they are clean & have somewhere to wash your hands. Soap would be even better but it's very rare	1/28/2016 8:15 PM
85	Main thing is cleanliness. Everything else is secondary.	1/28/2016 8:09 PM
86	Tile rather than metal.	1/28/2016 2:48 PM
87	I would prefer that it is just very clean	1/28/2016 2:31 PM
88	Main thing clean on inside	1/28/2016 9:47 AM
89	A toilet should be as easy to use as it is, there is no need to make it a complicated procedure in the name of style and looks	1/28/2016 9:42 AM
90	No Smoking signs, Air freshners	1/28/2016 8:39 AM
91	Simple does it fine	1/28/2016 7:07 AM
92	clean, stainless steel fixtures, skylight, clear signage,	1/28/2016 6:52 AM
93	Must fit in	1/28/2016 2:09 AM
94	The Portland Loo Restroom should work well with its open design and proven success. www.TheLoo.biz	1/28/2016 1:51 AM
95	I'm concerned about drug users	1/27/2016 10:46 PM
96	the toilets at Peter Scullen are stinking and horrible, and I prefer my kids and I just to find some bushes. Same with the toilets near the Mordi Boat Ramp on the creek. The Excel loos in Mordi and Parkdale are equally unpleasant and more like morticians/dentists than toilets. I now prefer to let the kids go in a bush or behind a car than enter any of these. It is not that hard or expensive to make them nice places to visit, see the renovated toilets at 123 Burgundy St, Heidelberg as an example.	1/27/2016 9:36 PM
97	They don't need to be fancy so long as they are clean & sanitary	1/27/2016 9:11 PM

Appendix F

Kingston's Public Toilet Consultation

98	I just like them to have a hand basin for hand washing, and for them to be clean...	1/27/2016 9:03 PM
99	You should not have to walk past male entrance to access ladies toilets. Many new shopping centres currently have females walk past male toilets It is a safety concern as well as a less favourable option	1/27/2016 8:28 PM
100	lean and fresh looking with hand dryers fitted	1/27/2016 8:03 PM
101	As long as it's functional and has a hand wash facility, don't really care. Would prefer to have paper towels instead of air dryers.	1/27/2016 12:53 PM
102	Taps that automatically turn on and off after use. Shouldn't have to touch any surfaces after washing hands for hygiene reasons e.g automatically opening and closing door to entrance.	1/27/2016 12:37 PM
103	Most public toilets are dirty, have run out of toilet paper, there is definitely NO SOAP DISPENSER and rarely a hand dryer. There is no health advantage in washing hands in water only - WE MUST HAVE SOAP and the toilets must be CLEANED MORE OFTEN DURING SUMMER.	1/27/2016 11:57 AM
104	The most important thing to me is that it should be clean!	1/27/2016 8:40 AM
105	I care about cleanliness, and sometimes open design and good lighting can make a toilet feel cleaner.	1/26/2016 9:16 PM
106	As long as they are safe, clean and most importantly available.	1/26/2016 6:32 PM
107	graffiti/damage proof and easy clean surfaces	1/26/2016 1:33 PM
108	so long as it is clean and bright and that it is serviced regularly so there is toilet paper.	1/25/2016 3:38 PM
109	The most important thing for me is that toilets are close by and kept very clean. Happy to pay a small fee if this was the case	1/25/2016 2:46 PM
110	So long as it's clean the fit out is irrelevant	1/25/2016 9:32 AM
111	I prefer them to look nicer as you know that they would be clean. I would not really want to go to a run down appearing toilet with graffiti all over it, as the inside would be as messy as the outside.	1/25/2016 8:43 AM
112	I never pay for funny business darlings	1/25/2016 6:33 AM
113	The internal fit needs to be functional and clean. The automated toilets are disgusting and NOT user-friendly. They are always filthy. Many times they don't function properly. The floor is always wet and prone to being slippery.	1/24/2016 6:40 PM
114	I place importance on the toilet being clean and in working order	1/24/2016 6:18 PM
115	Stainless steel works.	1/24/2016 2:36 PM
116	Clean and functioning.	1/24/2016 1:34 PM
117	Clean	1/24/2016 11:31 AM
118	as long as they are clean and accessible (ie: signposted), the exterior doesn't really matter.	1/24/2016 10:11 AM
119	they just need to be clean and regularly cleaned	1/23/2016 7:16 PM
120	Design & materials that make it easy to maintain a high hygiene standard	1/23/2016 10:25 AM
121	we just need a clean toilet and we pay enough rates that we don't need to pay more for the toilets. Revenue raising	1/23/2016 8:24 AM
122	As long as clean look is not relevant and therefore does not need to be expensive	1/23/2016 7:26 AM
123	It needs to be easily maintained and to be cleaned from top to bottom as required, safe to use and private.	1/22/2016 9:59 PM
124	Need to look good to attract people but easily maintained and vandal proof	1/22/2016 9:19 PM
125	As long as the toilet paper and soap/water are all placed in the right positions and within easy reach all should be fine	1/22/2016 7:55 PM
126	What does the fit out have to do with anything really , your only there for a few minutes as long as the toilet flushes and you can wash your handswith adequate hand towel or a working hand dryer that's all that anybody wants.	1/22/2016 5:42 PM
127	As long as they are clean, safe and working that's the most important thing.	1/22/2016 5:31 PM
128	Clean stark design, easily wiped down surface, hook for coat/handbag inside individual toilets, self closing lid, handbasin with soap dispenser, auto hand drier (no paper towel), mirror above handbasin, sanitary disposal inside individual toilet,dual toilet roll, cleaned at least daily.	1/22/2016 5:12 PM
129	We pay rates and residents shouldn't have to pay	1/22/2016 4:57 PM
130	Has to be a safe/private design and one that is easy to clean and maintain.	1/22/2016 4:47 PM
131	Private toilet in shopping centre	1/22/2016 3:29 PM
132	Some of the toilet blocks are run down e.g outside beach cafe at Parkdale. The one at Mentone parking area is charming and quirky but needs upgrading internally.	1/22/2016 1:19 PM
133	The walls and floor look wel kept	1/22/2016 12:24 PM

Kingston's Public Toilet Consultation

134	As long as it's clean and well lit I don't mind what it looks like!	1/22/2016 12:09 PM
135	I just want the clean and well maintained. There are public toilets where I shudder in horror at the thought of my young daughter having to use one before it hasn't been steam cleaned at least five times because they're so filthy.	1/22/2016 12:01 PM
136	Of course a nicer-looking toilet is a more pleasant experience to use. Being public toilets, however, I don't have a problem with the fit out being far more basic. As long as it is kept clean and hygienic, the decor can be entirely utilitarian.	1/22/2016 11:48 AM
137	As long as they are clean.	1/22/2016 10:58 AM
138	Only hygiene and cleanliness, doesn't matter if they are old as long as they WORK	1/22/2016 10:55 AM
139	poor maintenance makes facilities uninviting	1/22/2016 10:20 AM
140	Good access toilet paper and wash basin	1/22/2016 10:14 AM
141	Functional and clean is all that is needed	1/22/2016 10:00 AM
142	Good hygiene facilities	1/22/2016 9:42 AM
143	It just needs to be clean, functional, and available. Nothing fancy required.	1/22/2016 9:09 AM
144	re 15..must be clean and hygienic, have soap & water, drying facilities for hands.	1/22/2016 8:11 AM
145	plenty of stainless steel and tiling	1/22/2016 7:48 AM
146	privacy and cleanliness are paramount	1/22/2016 7:44 AM
147	cleanliness is more important	1/22/2016 7:29 AM
148	Design must work.	1/22/2016 7:22 AM
149	Should be well light and bright inside	1/22/2016 7:18 AM
150	as long as it is clean i have no problem with the facilities	1/22/2016 6:57 AM
151	preferable for them to be aesthetically designed but the primary requirement is cleanliness and a supply of toilet paper.	1/22/2016 6:52 AM
152	Good design with room to move especially as there are a lot of bigger people these days ie height as well as weight	1/22/2016 6:29 AM
153	But cleanliness is important	1/22/2016 6:28 AM
154	hand washing water + soap+ hand dryer+mirror	1/21/2016 10:03 PM
155	Ideal to have enough space, hooks to hang bags and soap. Prefer the internal fit out to be bright.	1/21/2016 10:46 AM
156	Just clean, which is why automated is good, I think needs less cleaning hours	1/21/2016 10:31 AM
157	Safe well marked steps to urinals . doors that open out away from potential person suffering fainting fit?	1/21/2016 8:56 AM
158	Automated facilities eg no touch flush, taps, dryers preferred for hygiene reasons. I hate the full stainless steel toilets at Victory Park and Bicentennial Park. They feel like you're in a prison and children hate sitting on them.	1/20/2016 11:03 PM
159	bright lighting, tiled walls & floor, adequate room, modern flushing systems all needed	1/20/2016 9:30 AM
160	Toilets must be presentable otherwise users will be put off	1/19/2016 9:30 PM
161	As long as toilets are clean, and have paper and soap.	1/18/2016 12:28 PM
162	As long as its clean and light not too fussed on design	1/18/2016 7:45 AM

Appendix F

Kingston's Public Toilet Consultation

134	As long as it's clean and well lit I don't mind what it looks like!	1/22/2016 12:09 PM
135	I just want the clean and well maintained. There are public toilets where I shudder in horror at the thought of my young daughter having to use one before it hasn't been steam cleaned at least five times because they're so filthy.	1/22/2016 12:01 PM
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140	Good access toilet paper and wash basin	1/22/2016 10:14 AM
141	Functional and clean is all that is needed	1/22/2016 10:00 AM
142	Good hygiene facilities	1/22/2016 9:42 AM
143	It just needs to be clean, functional, and available. Nothing fancy required.	1/22/2016 9:09 AM
144	re 15..must be clean and hygenic, have sopa & water, drying facilities for hands.	1/22/2016 8:11 AM
145	plenty of stainless steel and tiling	1/22/2016 7:48 AM
146	privacy and cleanliness are paramount	1/22/2016 7:44 AM
147	cleanliness is more important	1/22/2016 7:29 AM
148	Design must work.	1/22/2016 7:22 AM
149	Should be well light and bright inside	1/22/2016 7:18 AM
150	as long as it is clean i have no problem with the facilities	1/22/2016 6:57 AM
151	preferable for them to be aesthetically designed but the primary requirement is cleanliness and a supply of toilet paper.	1/22/2016 6:52 AM
152	Good design with room to move especially as there are a lot of bigger people these days ie height as well as weight	1/22/2016 6:29 AM
153	But cleanliness is important	1/22/2016 6:28 AM
154	hand washing water + soap+ hand dryer+mirror	1/21/2016 10:03 PM
155	Ideal to have enough space, hooks to hang bags and soap. Prefer the internal fit out to be bright.	1/21/2016 10:46 AM
156	Just clean, which is why automated is good, I think needs less cleaning hours	1/21/2016 10:31 AM
157	Safe well marked steps to urinals . doors that open out away from potential person suffering fainting fit?	1/21/2016 8:56 AM
158	Automated facilities eg no touch flush, taps, dryers preferred for hygiene reasons. I hate the full stainless steel toilets at Victory Park and Bicentennial Park. They feel like you're in a prison and children hate sitting on them.	1/20/2016 11:03 PM
159	bright lighting, tiled walls & floor, adequate room, modern flushing systems all needed	1/20/2016 9:30 AM
160	Toilets must be presentable otherwise users will be put off	1/19/2016 9:30 PM
161	As long as toilets are clean, and have paper and soap.	1/18/2016 12:28 PM
162	As long as its clean and light not too fussed on design	1/18/2016 7:45 AM

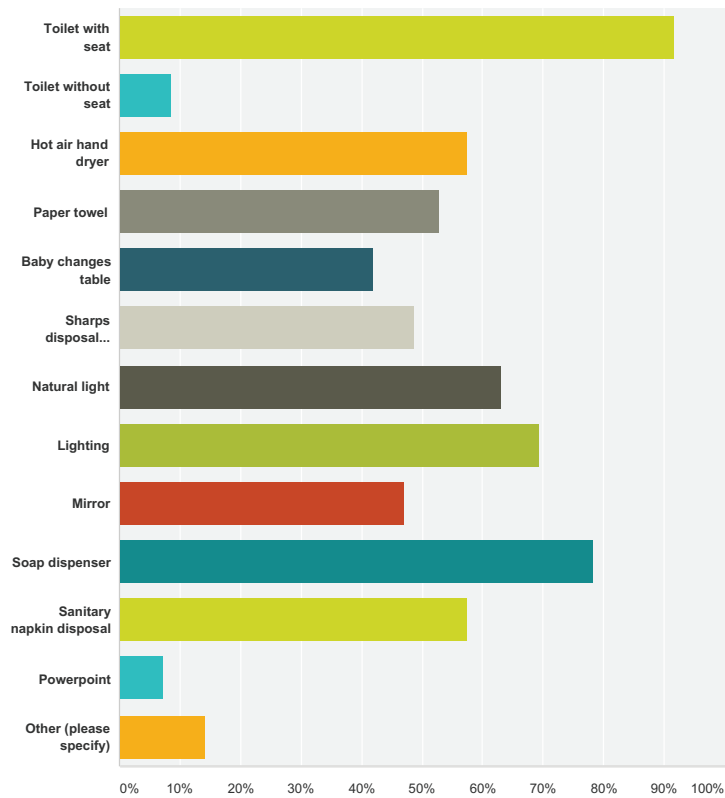
Kingston's Public Toilet Consultation

134	As long as it's clean and well lit I don't mind what it looks like!	1/22/2016 12:09 PM
135	I just want the clean and well maintained. There are public toilets where I shudder in horror at the thought of my young daughter having to use one before it hasn't been steam cleaned at least five times because they're so filthy.	1/22/2016 12:01 PM
136	Of course a nicer-looking toilet is a more pleasant experience to use. Being public toilets, however, I don't have a problem with the fit out being far more basic. As long as it is kept clean and hygienic, the decor can be entirely utilitarian.	1/22/2016 11:48 AM
137	As long as they are clean.	1/22/2016 10:58 AM
138	Only hygiene and cleanliness, doesn't matter if they are old as long as they WORK	1/22/2016 10:55 AM
139	poor maintenance makes facilities uninviting	1/22/2016 10:20 AM
140	Good access toilet paper and wash basin	1/22/2016 10:14 AM
141	Functional and clean is all that is needed	1/22/2016 10:00 AM
142	Good hygiene facilities	1/22/2016 9:42 AM
143	It just needs to be clean, functional, and available. Nothing fancy required.	1/22/2016 9:09 AM
144	re 15..must be clean and hygienic, have soap & water, drying facilities for hands.	1/22/2016 8:11 AM
145	plenty of stainless steel and tiling	1/22/2016 7:48 AM
146	privacy and cleanliness are paramount	1/22/2016 7:44 AM
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153	But cleanliness is important	1/22/2016 6:28 AM
154	hand washing water + soap+ hand dryer+mirror	1/21/2016 10:03 PM
155	Ideal to have enough space, hooks to hang bags and soap. Prefer the internal fit out to be bright.	1/21/2016 10:46 AM
156	Just clean, which is why automated is good, I think needs less cleaning hours	1/21/2016 10:31 AM
157	Safe well marked steps to urinals . doors that open out away from potential person suffering fainting fit?	1/21/2016 8:56 AM
158	Automated facilities eg no touch flush, taps, dryers preferred for hygiene reasons. I hate the full stainless steel toilets at Victory Park and Bicentennial Park. They feel like you're in a prison and children hate sitting on them.	1/20/2016 11:03 PM
159	bright lighting, tiled walls & floor, adequate room, modern flushing systems all needed	1/20/2016 9:30 AM
160	Toilets must be presentable otherwise users will be put off	1/19/2016 9:30 PM
161	As long as toilets are clean, and have paper and soap.	1/18/2016 12:28 PM
162	As long as its clean and light not too fussed on design	1/18/2016 7:45 AM

Kingston's Public Toilet Consultation

Q17 What type of features should be provided within Kingston's public toilets? (you can select multiples)

Answered: 381 Skipped: 49



Answer Choices	Responses
Toilet with seat	91.60% 349
Toilet without seat	8.66% 33
Hot air hand dryer	57.48% 219
Paper towel	52.76% 201
Baby changes table	41.99% 160
Sharps disposal container	48.56% 185
Natural light	62.99% 240
Lighting	69.29% 264
Mirror	46.98% 179

Appendix F

Kingston's Public Toilet Consultation

Soap dispenser	78.22%	298
Sanitary napkin disposal	57.48%	219
Powerpoint	7.35%	28
Other (please specify)	14.17%	54
Total Respondents: 381		

#	Other (please specify)	Date
1	Natural light preferable Bidet	2/19/2016 7:59 AM
2	lockable door	2/16/2016 1:22 PM
3	dispenser easy to handle	2/15/2016 12:02 PM
4	Not very hygienic a baby table unless they are wiped over every time. Hot air has been proven to blow germs around. Check out the handicapped toilet at Patterson Shopping Centre a large bin sits there with no lid sometimes full of foul items. Flies journey from there into Centre.	2/13/2016 5:42 PM
5	I don't like the single sheet toilet paper, i prefer it on a roll.	2/10/2016 6:42 PM
6	An elevated place for bags (beach hand tote) or hanging hooks	2/9/2016 11:06 AM
7	Some areas toilets may be better provided with paper towel as opposed to the air drier on their location in a busy area or just an isolated unit not used often. Not sure how the situation goes with sanitary napkin disposal in isolated units?	2/8/2016 1:38 PM
8	Basics communal well designed and maintained - forget about single booth facilities outsourcing the responsibility and charging for any services	2/8/2016 8:53 AM
9	Hooks on the back of door to hang your bag.	2/5/2016 8:35 PM
10	I'd prefer no sharps disposal, but if it stops needles being dropped onto the floor then I guess they're needed.	2/4/2016 3:59 PM
11	Toilet paper	2/4/2016 11:29 AM
12	I would only provide a baby change table if the toilet is going to be immaculate. I would rather change my baby on a rug on the grass outside, rather than in a grotty toilet.	2/4/2016 10:50 AM
13	Hooks or shelf for bags.	2/3/2016 9:20 PM
14	individual urinals	2/3/2016 2:18 PM
15	LET US USE COMMON SENSE AND CHECK ON OTHER FIRST WORLD COUNTRIES: THEN, YOU HAVE ALL THE ANSWERS. HYGENE, HYGENE AND HYGENE PLS! ALSO GET SOME GOOD CAMERAS...OUTSIDE: TO GET THE VANDALS: WE ARE SICK OF THIS TYPE...DESTROY DESTROY AND DESTROY	2/1/2016 4:01 PM
16	washbasin with limited water tap	1/31/2016 11:30 PM
17	316 Marine Grade stainless steel fittings	1/31/2016 6:15 PM
18	Dyson blade hand dryer	1/31/2016 6:12 PM
19	big enough bin for all rubbish including nappies	1/31/2016 3:10 PM
20	Toilet paper	1/31/2016 1:09 PM
21	Hooks and/or shelves to hang bags and belongings on.	1/31/2016 9:28 AM
22	Easy to use toilet paper dispenser.	1/30/2016 3:04 PM
23	Power point is not necessary - could encourage youth to charge their phones!	1/30/2016 9:22 AM
24	disability access	1/29/2016 9:56 PM
25	Sufficient toilet paper	1/29/2016 12:15 PM
26	Adult change tables	1/29/2016 10:34 AM
27	Ample hooks where you can hang things so you don't have to put them on an often wet floor	1/29/2016 10:13 AM
28	Toilet paper	1/29/2016 6:41 AM
29	If no soap you need to be able to PUSH door open on way out	1/29/2016 2:40 AM
30	soap	1/28/2016 9:09 PM
31	Lots of sanitary napkins	1/28/2016 8:33 PM

Appendix F

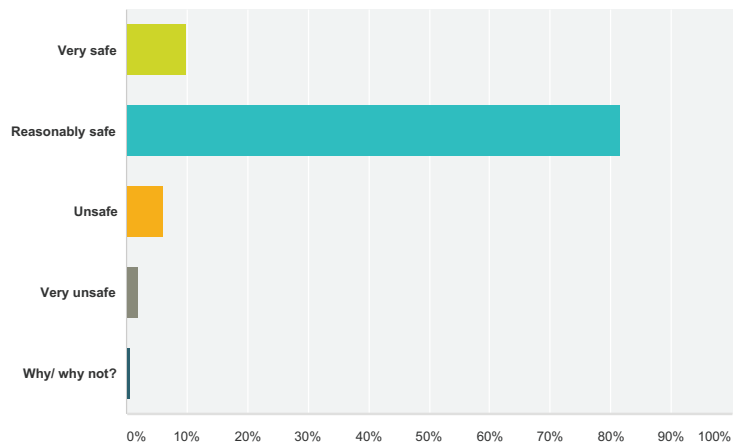
Kingston's Public Toilet Consultation

32	Toilet paper	1/28/2016 8:16 PM
33	Family toilet with pram space	1/28/2016 8:03 PM
34	wash basin	1/28/2016 2:33 PM
35	Rubbish bin	1/26/2016 1:34 PM
36	Hot air dryers are only of use if they are of the very fast drying type	1/25/2016 2:47 PM
37	Candles would help my mood	1/25/2016 6:34 AM
38	Opened 24x7 with MLAK Key	1/24/2016 7:30 PM
39	Toilets near beach should have a shower, even if it is just cold water.	1/24/2016 2:42 PM
40	Good ventilation. Chelsea yacht club is a disgrace.smelly dark no ventilation. City needs to do better here.	1/24/2016 11:34 AM
41	Either hot air dryer or hand towel. (don't need both, just need some way to dry your hands)	1/24/2016 9:45 AM
42	The ability for a male to enter the toilet without having to open doors and toilets with urinals (like a traditional toilet; I avoid using toilets that have doors particularly if I have concerns about the hygiene standards. There is still room for men to have the old-style men's toilets like in the city of Melbourne ie only urinals that you can quickly walk into and out of.	1/23/2016 10:30 AM
43	Hook on door and floor to ceiling paratitions	1/22/2016 5:37 PM
44	The others would all be great but are really not necessary in a public toilet. Please note that I have selected only paper towel as this is my preferred drying method but it should certainly be one or the other. Toilet paper is not negotiable.	1/22/2016 11:50 AM
45	I had a hard time deciding whether or not sharps disposal containers should be provided in toilets. There are people who genuinely need to self-inject prescription medications and should be provided with a repository for their used syringes. However, I don't think toilet cubicles should be providing a defacto safe injecting room for drug addicts. Toilets should be provided for legitimate toilet users. And I suspect that drug users are one of the excuses justifying why public toilets are not available 24 hours a day. Why should genuine law abiding citizens be inconvenienced and not have access to public amenities because of the illegal activities of others ?	1/22/2016 11:41 AM
46	blue light to deter IV drug users	1/22/2016 6:58 AM
47	As much as I think a ppoint is handy, not sure if right place.	1/22/2016 6:54 AM
48	Enough time for people with IBS to complete business. A one way view outside for safety.	1/22/2016 6:29 AM
49	All the above but not too comfortable, a GPO and mirror will result in a long wait!	1/21/2016 9:00 AM
50	Sanitary Bins	1/19/2016 9:31 PM
51	as a bare minimum for the beach. Plus lighting, mirror soap and dryer would be preferable	1/19/2016 6:08 AM
52	incontinence pads disposal drinking fountain	1/14/2016 12:18 PM
53	accessible access handrails etc	1/13/2016 2:42 PM
54	Toilet seat disposable covers	1/12/2016 6:10 PM

Kingston's Public Toilet Consultation

Q18 How safe do you feel using Kingston's public toilets?

Answered: 374 Skipped: 56



Answer Choices	Responses
Very safe	9.89% 37
Reasonably safe	81.55% 305
Unsafe	6.15% 23
Very unsafe	1.87% 7
Why/ why not?	0.53% 2
Total	374

#	Why/ why not?	Date
1	Somewhere between reasonable safe and unsafe, if they are automatic or brick standing ones. Very safe if in the library or shops.	1/14/2016 10:20 AM
2	I think they are well lit at night and in high public places	1/12/2016 6:11 PM

Kingston's Public Toilet Consultation

Q19 Why/ Why not?

Answered: 116 Skipped: 314

#	Responses	Date
1	depends on time of day & if alone	2/19/2016 7:59 AM
2	depending on degree of isolation??	2/16/2016 1:18 PM
3	depending on time & location	2/16/2016 10:28 AM
4	I select toilets in areas that have foot traffic	2/16/2016 9:24 AM
5	Daytime use, I usually always feel safe Nighttime would possibly be a little different	2/14/2016 7:54 AM
6	Always wary if I am desperate and have to use the olde dump at the Carrum Station, often druggies around there and bottles and people have been beaten up. Mentone Toilet behind shops in Car park, a bit scary you could have a knife at your throat in their.	2/13/2016 5:45 PM
7	i am go to toilets that i feel safe in, in shopping strips, council buildings, train stations or adjacent busy roads. Certainly not in parks or at the beach when there are not many people around.	2/12/2016 3:54 PM
8	depends on location as to many people around	2/12/2016 10:16 AM
9	.I only use toilets that I feel safe using, in busy areas.	2/11/2016 5:00 PM
10	It depends wher the toilet is. Some toilets are safe, others I would not dream of going to. As no guidelines apply to toilet design, this question is useless	2/11/2016 1:53 PM
11	It depends where it is. I feel vulnerable unless it is in a high traffic area or part of a facility, well lit and no unsavory characters around.	2/10/2016 6:46 PM
12	so long as you can lock the door	2/10/2016 9:47 AM
13	I tend to use toilets at library /shopping centres and sometimes at the beach	2/8/2016 10:15 PM
14	Not that many people use them, they're usually quite dark inside. They generally have a bad reputation.	2/8/2016 2:27 PM
15	During daylight hours is fine but am weary after dark or by myself in isolated areas. I try not to be in these locations by planning ahead.	2/8/2016 1:40 PM
16	Because if they were unsafe I'd be on the case until Kingston City restored the safety.	2/8/2016 8:55 AM
17	If there are people around I feel safer	2/5/2016 8:36 PM
18	Carrum is a reasonably safe area during the day.	2/5/2016 3:37 PM
19	Usually the toilets I use are in open areas. I always check that no one is hiding in the toilet before I go in, for my safety.	2/4/2016 9:29 PM
20	I always have a good look around the area before I enter a public toilet if I am on my own and it is located on the foreshore or in a park, but it is good to have them in these locations for walkers.	2/4/2016 4:01 PM
21	I feel safer in single toilets that are entered directly rather than via a door to a hand washing area	2/4/2016 3:32 PM
22	Depends on where the toilets are, and who is hanging around them. Also beach toilets that are open in quite areas are a safety concern.	2/4/2016 11:31 AM
23	Toilet design and layout is important. i.e. so there is not the ability for someone to lurk around a corner unseen.	2/4/2016 10:51 AM
24	No bad experiances yet	2/4/2016 8:35 AM
25	Only in toilets with automated doors.	2/3/2016 9:21 PM
26	The ones I use are in buildings	2/3/2016 2:19 PM
27	It is always a worry as you get older that when you come out of the cubicle who may be in the toilet. This is mostly a worry if you enter and there is no one there. When there are people already there it is not a worry.	2/2/2016 2:49 PM
28	Sadly, publicly accessible toilets do attract 'undesirable' persons, and/or those intent upon mischief or mindless vandalism--particularly at night.	2/2/2016 2:10 PM
29	Provide a safe enviroment.	2/2/2016 9:03 AM
30	Only used the Parks toilets during the day so apart from a few messy toilets which make me feel hygenically un-safe, gen er ally I do feel safe.	2/1/2016 9:56 PM
31	No way of knowing who could be lurking around.	2/1/2016 3:37 PM

Kingston's Public Toilet Consultation

32	Location and time of day are big factors. If I'm using the toilet at the library very secure. If I'm using the toilet late in the day and its location is a bit away from public areas less secure.	2/1/2016 2:08 PM
33	dont know never seen one or used one	2/1/2016 12:56 PM
34	The ones that I have used feel safe but I think the safety could be increased.	2/1/2016 10:18 AM
35	same as in other parts of melbourne - you're not that different!	1/31/2016 11:30 PM
36	I make sure to be observant and take care	1/31/2016 6:16 PM
37	they are not isolated	1/31/2016 3:10 PM
38	Filth, usually no toilet paper, or clogged cistern, or both. Germs abound.	1/31/2016 1:11 PM
39	I get very nervous though if my growing boys have to use a public toilet, worried about dodgy men! This is why family toilets are good.	1/31/2016 11:50 AM
40	As long as it isn't near a bottle shop as it is used by drunks abd drug addicts and left disgusting	1/31/2016 11:41 AM
41	The are well lit, doors open in public areas and serviced by council	1/30/2016 2:32 PM
42	The public toilet I most frequent is located at Clarinda library. As I am usually other people nearby I usually feel safe.	1/30/2016 12:08 PM
43	Locations need to be in prominent locations for safety	1/30/2016 9:22 AM
44	Only used in daylight hours in public spaces	1/29/2016 9:57 PM
45	I have only recently used the toilet in Mordi near Safeway and Parkdale Library, which are very safe. I can imagine I might not feel as safe in a toilet in a park / on foreshore because of lack of people / infrastructure nearby.	1/29/2016 6:22 PM
46	Have used them a lot and no problems.	1/29/2016 6:20 PM
47	I use the ones in Bicentennial Park and the Community centres and library,they are used by taxi drivers which is a good indication of their safety	1/29/2016 3:00 PM
48	I feel less safe in isolated toilets (ie not near other buildings) but very safe in those within buildings such as libraries, supermarkets, etc.	1/29/2016 12:15 PM
49	Night time may be an issue with thugs around	1/29/2016 12:14 PM
50	Never had a problem	1/29/2016 10:14 AM
51	Never noticed any personal threats in the past.	1/29/2016 9:18 AM
52	It depends on where the toilets are located. Single toilets that open directly to outside feel safer than those with a vestibule/entry foyer	1/29/2016 5:38 AM
53	All the toilets I've been to have been filthy. Should be cleaned more often.	1/28/2016 8:34 PM
54	Depends on which toilet & the time of the day. Unfortunately you need to keep your eye open in all public toilets these days.	1/28/2016 8:18 PM
55	The toilets on station street make me nervous as the door is electronic and i prefer manual doors.	1/28/2016 8:04 PM
56	Lighting after hours	1/28/2016 7:55 PM
57	I only use public toilets in daylight hours and in busy places	1/28/2016 7:49 PM
58	Most toilets are in good visible public areas.	1/28/2016 2:50 PM
59	I feel safer if in an open or busy area.	1/28/2016 2:34 PM
60	Dingley's public toilet is a known drug haven/selling spot	1/28/2016 12:09 PM
61	When it comes to public toilets you cannot expect to be 100% safe. Every individual should have some personal hygiene concerns and take basic steps to protect from diseases just like sexual intercourse.	1/28/2016 9:47 AM
62	the last time that I visited Kingston's public toilets	1/28/2016 6:53 AM
63	Drug activity in the toilets	1/28/2016 2:18 AM
64	there isn't any crime prevention features in the restroom	1/28/2016 1:58 AM
65	Excel loos are just not nice places to be. Peter Scullen toilets and the Mordi boat ramp toilets just do not feel welcoming, although they seem to be kept clean they are simply not nice places to be with graffiti and no mirrors and incredibly thin sandpaper textured cardboard paper.	1/27/2016 9:42 PM
66	There is always an element of safety concern using any public toilets	1/27/2016 9:13 PM
67	Daytime is ok, dawn or dusk on the forshore is a bit scary	1/27/2016 8:38 PM
68	They are located in open public spaces	1/27/2016 8:05 PM

Kingston's Public Toilet Consultation

69	Lighting, operational times location with out easy access to supporting people	1/27/2016 1:21 PM
70	The ones I have used are in Woolworths, Chelsea, local coffee shop and Parkdale station. Unfortunately the first 2 are only open during business hours. I'd like to see them open from first to last train.	1/27/2016 12:57 PM
71	Don't know who is in there - vulnerable if on own.	1/27/2016 12:38 PM
72	They are in a bad state and encourage no gooders to hang around them, especially in the evening when the toilets are not well lit outside. They should not be placed in remote locations but near a car park where there are people around to monitor safety.	1/27/2016 12:01 PM
73	I haven't had any issues using them and I don't afraid to let my 9yo go there without me.	1/27/2016 8:41 AM
74	I don't fear for my safety in these toilets, but sometimes worry about hygiene.	1/26/2016 9:17 PM
75	Reasonably safe as they are usually in well populated areas or have safety features.	1/26/2016 6:34 PM
76	Don't use them much and not at night.	1/26/2016 1:34 PM
77	Usually lots of people about	1/25/2016 3:26 PM
78	Do not always feel safe in the stone built toilets by the beaches	1/25/2016 2:48 PM
79	I feel reasonably safe as some toilets appear a bit messy with graffiti sometimes, and I don't want to encounter any graffitiists while exiting a public toilet. You never know what kind of criminals they are.	1/25/2016 8:45 AM
80	If my special friends are there	1/25/2016 6:34 AM
81	The automated toilets are always filthy and completely unhygienic. The floor is always wet and slippery. They are a disgrace!	1/24/2016 6:42 PM
82	I feel safe using the toilets that open directly to the outside ie. Victory Park. So you can open the door see that it's safe to step inside. I do not feel safe using older style public toilets that you have to enter the building/block without knowing or seeing who is inside the toilet block prior to entering.	1/24/2016 6:25 PM
83	It's a public place. Anything can happen.	1/24/2016 2:42 PM
84	Depends on location. Shopping strips are fine. Parks and foreshore are less secure and would not use if alone.	1/24/2016 1:36 PM
85	Have not had an issue	1/24/2016 11:34 AM
86	depends what time you are using them. People loiter around certain areas.	1/24/2016 10:13 AM
87	.	1/23/2016 1:28 PM
88	for example the ones at Le Page Park Cheltenham are a bit smelly and dirty	1/23/2016 8:26 AM
89	Depends which location. Not at night	1/23/2016 7:27 AM
90	unsure	1/22/2016 10:00 PM
91	Lockable doors work well	1/22/2016 9:20 PM
92	If it is a single entry one toilet only facility, it feels safer that a block with multiple cubicles, you never know who might be hiding in there...	1/22/2016 7:58 PM
93	Not at night though and not at some of the known gay meetup ones	1/22/2016 5:33 PM
94	Placed in area that is not secluded	1/22/2016 5:15 PM
95	locking system is 10 minute maximum	1/22/2016 4:25 PM
96	Should be charged	1/22/2016 3:31 PM
97	Door is lockable.	1/22/2016 3:24 PM
98	Only use in daytime.	1/22/2016 1:20 PM
99	Really N/A as I'm new to the area. The last time I used a public toilet was the one on Jasper Rd (Bentleigh Library)	1/22/2016 11:56 AM
100	located in safe areas - some parks not so	1/22/2016 10:21 AM
101	I do not use facilities in remote/ screened by trees -bushes. must be in popular peopled areas. there is one on mentone foreshore set amongst bushes, feel very unsafe there.	1/22/2016 8:16 AM
102	location, design, lighting in vicinity, patrolling by police/authorised officers,	1/22/2016 7:24 AM
103	Currently placed in safe open access locations	1/22/2016 7:20 AM
104	good well lit locations	1/22/2016 6:58 AM
105	The ones I use are in open areas	1/22/2016 6:55 AM
106	Manned stations with toilets offer a bit of safety from The ferals that ride the frankston trains	1/22/2016 6:36 AM

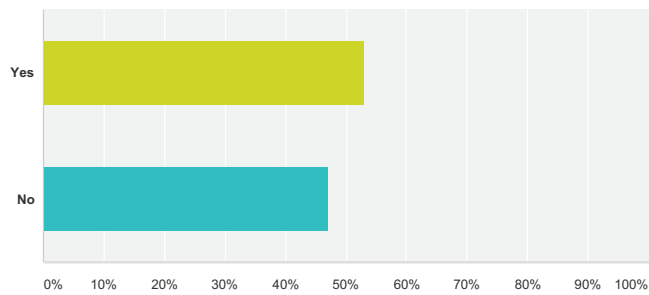
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107	If I felt it was not safe I would not go in even if I needed to. Mostly feel safe, but hurry and do not stay around long at all.	1/22/2016 6:32 AM
108	Can't see outside before opening doors	1/22/2016 6:29 AM
109	Poor lighting + strange behaviour by some people and not properly patrolled by council officers	1/21/2016 10:05 PM
110	Located in high traffic areas.	1/21/2016 10:47 AM
111	They are generally well located but the life savings club toilets in winter are possibly to cold for flashers	1/21/2016 9:04 AM
112	I use them during the day, mostly when there are lots of other people around.	1/20/2016 11:06 PM
113	Location of Mentone toilet has quite a bit of passing traffic so feels fairly safe	1/20/2016 5:19 PM
114	infrequent use only in daylight	1/20/2016 9:31 AM
115	You never know what you will find until you actually enter the facility	1/19/2016 6:08 AM
116	My only concern is when I have my two sons with me - now 6 & 8. They are now to old to go into the ladies, but I also feel uneasy letting them go into the mens without me. I usually wait outside and talk to them. This is why I prefer family friendly toilets. The ones in bicentennial park are good as you can see that they're clear before the kids go in, and if need be there's enough room for me to go in with them.	1/18/2016 12:36 PM

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Q20 Are the toilets in Kingston meeting your needs?

Answered: 352 Skipped: 78



Answer Choices	Responses	Count
Yes	53.13%	187
No	46.88%	165
Total		352

#	Why/ why not?	Date
1	not enough of them	2/19/2016 10:10 AM
2	to far apart	2/19/2016 10:04 AM
3	Only to the extent I avoid usingthem but several times when children were youn accessing toilets under safeways in Mordialloc not a nice experience.	2/19/2016 8:00 AM
4	limited access in chelsea strip	2/16/2016 1:15 PM
5	none at train stations	2/16/2016 1:07 PM
6	There are not enough. We are too reliant on private enterprise to provide these facilities.	2/16/2016 1:04 PM
7	not enough, clean located in shopping areas	2/16/2016 1:01 PM
8	Dont know where most are	2/16/2016 12:57 PM
9	not enough facilities	2/16/2016 12:01 PM
10	Dont know them	2/16/2016 10:41 AM
11	No public toilet in Carrum shopping strip or beach	2/16/2016 10:32 AM
12	public toilet at dingley shopping centre needs to e modernised (over 20 years)	2/16/2016 10:16 AM
13	not enough signage or locations	2/16/2016 9:25 AM
14	A toilet is available at the beach but not on the wet lands bike track shopping strip or Edithvale Station	2/16/2016 9:11 AM
15	Insufficent	2/15/2016 1:27 PM
16	Train stations - toilet - no access	2/15/2016 1:22 PM
17	Could be more	2/15/2016 1:18 PM
18	More needed	2/15/2016 1:13 PM
19	Not enough of them	2/15/2016 12:03 PM
20	more baby change tables	2/15/2016 11:05 AM

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21	As stated refer to previous questions. Carrum Station will hopefully be upgraded with modern toilets, proper bus interchange with all buses on Station side. One day!!!! Taxi cab needs to be re-instated lousy town planning why is there no rank there?? The protection officers find it very inconvenient if they want to put someone into a cab at Carrum. Commuters have to alight at Chelsea Station if they need a cab for Carrum, Patterson Lakes etc. Carrum was made a priority Station eons ago why is it so backward?? Town Planning ends at Chelsea!	2/13/2016 5:52 PM
22	We just need more	2/12/2016 10:20 AM
23	Don't use public toilets enough for it to be a factor in lifestyle	2/12/2016 10:16 AM
24	My needs are few	2/12/2016 10:01 AM
25	need more	2/12/2016 9:04 AM
26	Some have been very very unclean - unusable	2/11/2016 5:45 PM
27	Not enough of them! the	2/11/2016 5:05 PM
28	Some yes, some no.	2/11/2016 1:54 PM
29	Some areas not facilitated	2/10/2016 3:01 PM
30	Had difficulty opening the door and locking it in Roy Dore Reserve, I even too awkward.	2/10/2016 9:48 AM
31	Soap issue	2/9/2016 11:10 AM
32	To a degree but I think toilets should be open at railway stations and at Edithvale there are only the toilets near the lifesaving club	2/8/2016 10:17 PM
33	The locations are good but they REALLY need soap.	2/8/2016 2:28 PM
34	On most occasions Yes. As a member of Mordialloc sailing club we often get asked for the use of toilets, even if only accessing the club midweek or not on sailing days. We usually welcome folk in as a goodwill gesture and promotional opportunity for the club. We have even sold social club memberships to non sailing families just so they can provide their families and grand children with toilet access whilst down the beach for the afternoon.	2/8/2016 1:45 PM
35	Just because they are there	2/8/2016 8:56 AM
36	Prefer to see more	2/6/2016 5:02 PM
37	Not enough of them around. Not enough parking around those that you do have. Eg. Nepean Hwy at Chelsea - have to go to Woolies and fight the traffic around it.	2/5/2016 5:34 PM
38	Insufficient toilets in public spaces, e.g. Beauty Spot park and shopping centres.	2/5/2016 3:38 PM
39	Upgraded maintenance schedule is needed to ensure toilets are maintained. Customer service numbers should always be displayed.	2/5/2016 11:00 AM
40	I know where they are located and can steer my walk in that direction if needed.	2/4/2016 4:02 PM
41	Usually	2/4/2016 3:33 PM
42	For the most part. As I have a bowel disease, I tend to visit places I know the toilets well .	2/4/2016 11:32 AM
43	Desperatly need a toilet at the playground/park on Como Parade/Brindisi street Mentone. I know there are toilets inside the council centre, but these are too far away for a toddler, and not open after hours. A lot of people use this playground. And it would be a great place to hold a children's birthday party if there were toilet facilities availabe. Secondly, the newly constructed round brick toilets on the Mentone/Parkdale foreshore, are a very poor design. They would have been unnecessarily expensive to construct, they get dirty easily, they are poorly ventilated, they look uninviting, and feel like a prison cell to use! It is a shame the design and material choice was not more considered.	2/4/2016 11:20 AM
44	toilets are partly meeting my needs. The ExeLoo toilets might be a modern public toilet form but they are not the easiest to use (toilet paper etc access / supply) I would prefer if they would be replaced with conventional public toilets. Along the beach there should be a mix of (sufficient) conventional public toilets and showering facilities, the replacement of the old facilities with the new setup is less than satisfactory.	2/4/2016 10:00 AM
45	There few and far between	2/4/2016 9:43 AM
46	Only the steel cubicles with automated doors.	2/3/2016 9:21 PM
47	There is only one public toilet in Chelsea, quite away from the shopping strip.	2/3/2016 4:29 PM
48	Not enough at parks	2/3/2016 3:04 PM
49	Most railway stations don't have toilets	2/3/2016 12:52 PM
50	Toilets in public places (ie. supermarket, foreshore, playground) are not as clean as they could be	2/3/2016 9:58 AM
51	1 The signage of toilet is not visible, some are too small, some are hidden behind trees, as toilets in Mordialloc. 2 Some toilets have soap dispenser but no soap in there. 3 The toilet seat is too high for me.	2/2/2016 5:34 PM

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52	There are none at Chelsea or Bonbeach stations and there is only the toilet at Woolworths which is too far from the northern part of Chelsea. The closest one to Bonbeach is on the foreshore and often locked.	2/2/2016 2:50 PM
53	Not enough of them.	2/2/2016 2:10 PM
54	Not enough in Mentone	2/2/2016 11:51 AM
55	Excellent site in Cheltenham, close to shopping centre & car park.	2/2/2016 9:05 AM
56	They are always really dirty even after just been cleaned. When cleaned they are just hosed down. faeces is often still smeared on the walls and there is still a build up of grime in corners etc. The toilets need to be scrubbed not just hosed down!	2/2/2016 7:11 AM
57	Need one set of public toilets at the train station or middle of the shopping strip.	2/1/2016 9:57 PM
58	I HAVE MENTIONED A FEW AND YOU SHOULD KNOW AS YOUR CLEANERS AND INSPECTORS...WELL, REPORT BACK: DON'T THEY? - MALLS , CINEMAS ARE BEST ALSO SOME RESTAURANTS THAT OFFER SUCH A FACILITYALL OF THEM IF NOT INSIDE A SHOPPING COMPLEX.	2/1/2016 4:03 PM
59	Because of previous question particularly on the foreshore.	2/1/2016 3:37 PM
60	There aren't enough of them. Aspendale is an example where there is only ONE public toilet which you need to cross 2 main roads and the railway line to get too. Too bad if you're in a hurry and its after hours.	2/1/2016 2:12 PM
61	not sure dont see any	2/1/2016 12:57 PM
62	The ones I have used are handy but not clean most times.	2/1/2016 10:19 AM
63	Often use toilets with grandchildren and all meet our needs	2/1/2016 9:29 AM
64	not quite enough scattered about	1/31/2016 11:30 PM
65	No toilet facilities at the Chelsea Railway station despite repeated promises from politicians and councillors to upgrade and reopen the existing toilets	1/31/2016 6:18 PM
66	Many foreshore toilets closed during the cooler months. I still need to go then.	1/31/2016 6:14 PM
67	Too few and too horrid. I'd rather make a dash for home.	1/31/2016 1:13 PM
68	Some are not clean and do not provide all facilities, even as basic as providing soap.	1/31/2016 11:50 AM
69	Because too many drunks use it for the wrong reasons	1/31/2016 11:42 AM
70	The ones at the Mordialloc foreshore should have more changing facilities for people who need them There should be more available along the beaches from Aspendale onwards	1/31/2016 6:59 AM
71	In the area we live additional facilities are definitely needed as there are none available outside of community sporting events.	1/30/2016 3:07 PM
72	This is mostly the case, but some are hard to find.	1/30/2016 3:05 PM
73	When using Bonbeach sports grounds the toilets are always locked within the building in never accessible. This is a major concern	1/30/2016 2:34 PM
74	Away from shopping areas they are often had to find	1/30/2016 9:18 AM
75	Not all.....for reasons previously stated	1/29/2016 9:58 PM
76	The places I frequent at the moment are well supplied for good public toilets (Mordi, Parkdale, Southland).	1/29/2016 6:23 PM
77	Toilets in some shopping trips close too early and I have to abandon my shopping trip or walk. If I need to use the train in the evening there are no toilets and I worry about getting caught short. There are no toilets at Aspendale shops or Aspendale station!	1/29/2016 6:23 PM
78	There have been occasions when my children have had to "go" behind a tree at parks/reserves. Not easy to locate or non-existent on strip shops areas like Mordialloc, Dingley etc	1/29/2016 5:24 PM
79	Near to Chelsea and the beach they are present but leaving Thames Promenade and going down Wells Rd on foot,past the milk production plant,they are non-existent.	1/29/2016 3:05 PM
80	No toilets in most train stations and not many toilets on the foreshore. Otherwise, pretty good.	1/29/2016 12:16 PM
81	Using Bentleigh toilets "yes"	1/29/2016 12:15 PM
82	There needs to be more particularly Mordialloc shops - dislike automatic toilet at rear of Safeway, dislike design of facility and cleanliness.	1/29/2016 12:02 PM
83	Not enough of them, not enough accessible toilets	1/29/2016 10:34 AM
84	Not enough near shops on Main Street.	1/29/2016 10:34 AM
85	Don't need them very often but it's good that they are there when I do.	1/29/2016 10:15 AM

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86	Existing toilets are strategically placed.	1/29/2016 9:20 AM
87	Not enough	1/29/2016 8:30 AM
88	There are never enough.	1/29/2016 6:42 AM
89	Lacking cleanliness	1/29/2016 5:38 AM
90	I hate the Exeloo toilets in Cheltenham. The doors always open when they shouldn't, there's never toilet paper and they're dirty. I would rather walk to the library but don't always have the time to do so with my little one.	1/28/2016 11:30 PM
91	just need more for example Chelsea foreshore	1/28/2016 10:31 PM
92	The public toilet in the Mentone shopping car park needs updating and better hand-washing and drying facilities. It is also dirty.	1/28/2016 9:11 PM
93	Lack of changing facilities and clean dry places to change an item of clothing as needed. Lack of seats for small children. While library and public building toilets are our preference, they Are very limited in their hours	1/28/2016 8:42 PM
94	Dirty, every toilet I go to I feel I shouldn't use as I feel they are never cleaned.	1/28/2016 8:34 PM
95	Only some of the time. They are often dirty, with no hand washing. I carry hand sanitiser and sometimes have to buy a drink at a cafe so I can use their toilet / my kids can	1/28/2016 8:27 PM
96	Yes but soap would be even better!!	1/28/2016 8:19 PM
97	Not at Edithvale reserve that we use all the time!	1/28/2016 8:13 PM
98	The ones in mordialloc shopping strip are inadequate. They are dirty and you have to beg some of the shop owners for a key to take the children to a reasonably clean toilet. As adults we have options to hold and go furthet to access clean toilets but not with little children.	1/28/2016 8:12 PM
99	Especially with small children, we need free facilities	1/28/2016 7:56 PM
100	None in local park	1/28/2016 6:28 PM
101	The only toilets in Cheltenham shopping centre are unisex and most unappealing. Prefer single sex toilets	1/28/2016 4:31 PM
102	Reasonable, update every ten years to maintain good appearance.	1/28/2016 2:51 PM
103	So many people use the walking/cycling track including families and a toilet is very much needed. I was told 3-4 years ago that one would be built but still not done.	1/28/2016 2:35 PM
104	Not enough in public parks and walking areas,	1/28/2016 1:02 PM
105	not enough open at the right times away from major shopping centre	1/28/2016 12:35 PM
106	Not enough public toilets in general - I know of only one in Cheltenham, one disgusting one in Dingley, One in Mentone, one at the boat ramp at Carrum.... otherwise u have to head for a Mcdonalds or a pub to access toilets easily	1/28/2016 12:13 PM
107	There are strategically located and very well maintained. There is space to develop as of their frequency though.	1/28/2016 9:51 AM
108	More along beach front. Past mordialloc heading south	1/28/2016 9:48 AM
109	When I can find one!	1/28/2016 7:08 AM
110	Insufficient public toilets in all areas	1/28/2016 7:07 AM
111	None at Apendale Gardens sports ground.	1/28/2016 6:57 AM
112	the last time that I used the toilets	1/28/2016 6:54 AM
113	would like to see more on the streets	1/28/2016 2:19 AM
114	They dont feel as safe	1/28/2016 2:18 AM
115	they should consider a new restroom model like the Portland Loo Restroom. I think they unique open design would work well with Kingston.	1/28/2016 2:03 AM
116	Excel loos are simply horrible places. Reopen the toilets in the Aldi building so my children do not have to go down the car park to urinate behind a vehicle. Update the Peter Scullen, Mordi boat ramp and Turning Point toilets with fake granite/marble overlay - new taps and sinks and fittings. Happy if they all close at 7pm to keep out the undesirables and graffiti artists.	1/27/2016 9:48 PM
117	not enough	1/27/2016 9:38 PM
118	There is no public toilet at the Apendale Gardens Sporting Ground	1/27/2016 9:14 PM
119	Sort of more needed in shopping strips and beaches and train stations	1/27/2016 9:05 PM
120	We need one at Apendale Gardens Sports Ground..	1/27/2016 9:04 PM
121	Not many around	1/27/2016 8:56 PM

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122	There are none available where I need them.	1/27/2016 8:48 PM
123	Sometimes they are hard to find in public areas. Sometimes you expect them to be there and they are not (such as Aspendake gardens sport ground). Some do not have enough cubicles (such as at Chelsea foreshore playground)	1/27/2016 8:44 PM
124	Most of time. They are fairly clean and have paper towel.	1/27/2016 8:40 PM
125	Enough to service my needs	1/27/2016 8:05 PM
126	Not enough. Not clean enough nor safe enough	1/27/2016 1:21 PM
127	Adequate for the areas that I frequent most. Would like to see one at each shopping strip from Mordialloc to Carrum...clearly sign posted and (signage) visible from main road.	1/27/2016 1:02 PM
128	Along the coast road there are hardly any decent toilets and there are too few toilets altogether. They are not cleaned regularly enough during the busy summer holiday period when most toilets are filthy and have run out of toilet paper. Plus there is rarely a soap dispenser to clean hands with.	1/27/2016 12:04 PM
129	I love the updated toilets on the foreshore where I mainly find the need	1/27/2016 7:43 AM
130	Generally they're very good, especially along foreshore areas and around Mordialloc. There is a lack of toilets along popular cycling routes (e.g. long beach trail and station st).	1/26/2016 9:18 PM
131	I spend a lot of time outdoors at parks and beaches and do get caught out and have to go home as no toilets anywhere near.	1/26/2016 6:35 PM
132	there is not enough of them in parks and foreshore	1/25/2016 3:41 PM
133	Not enough of them, I work with people with intellectual and physical disabilities and often the toilets are non existent, too hard to find or too far for the client to walk to them in quickly	1/25/2016 2:50 PM
134	Not enough	1/25/2016 9:33 AM
135	They defiantly are as I don't require much things really.	1/25/2016 8:46 AM
136	More please as I need location variety in my daily routines	1/25/2016 6:35 AM
137	I am unsure, I've never really thought about it.	1/25/2016 5:30 AM
138	The automated toilets on Station Road Cheltenham are inadequate and dirty. There are not enough toilets available for market day. The toilets are always filthy, often with faeces smeared around.	1/24/2016 6:45 PM
139	Refer to previous comments	1/24/2016 6:25 PM
140	They are open when I need to use one.	1/24/2016 2:42 PM
141	not to many of them in the right place's	1/24/2016 1:40 PM
142	Just. The issue is maintaining them to an acceptable level of cleanliness and ensuring they are working. There is a cost to Council but ratepayers want to believe they are getting something for their ever increasing rates.	1/24/2016 1:38 PM
143	They are not clean	1/24/2016 11:34 AM
144	I only need public toilets usually when I go to the beach, and the beaches I go to have sufficient public toilets. That said, if I needed the correct change to use them, I would go elsewhere.	1/24/2016 9:48 AM
145	There should be more available and use access hours increased.	1/23/2016 7:17 PM
146	Not in locations I would use them	1/23/2016 10:31 AM
147	I try not to use public toilets anyway but if I need one there is usually one i can find	1/23/2016 8:27 AM
148	Not enough of them	1/23/2016 7:27 AM
149	Putrid!!!	1/23/2016 7:26 AM
150	not sure	1/22/2016 10:00 PM
151	Although, there could be a few more facilities available, eg, toilets at Aldi in Mordialloc and at the Woolworths end of Mentone...	1/22/2016 7:59 PM
152	I think so	1/22/2016 7:37 PM
153	Not enough Not clean Not open long enough	1/22/2016 7:13 PM
154	Na	1/22/2016 5:38 PM
155	They are not clean and not enough located in the Kingston areas	1/22/2016 5:34 PM
156	More needed in Mordialloc/Aspendale stretch	1/22/2016 5:15 PM
157	Filthy	1/22/2016 3:31 PM
158	Should be more in strip shops	1/22/2016 3:31 PM

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159	When they are locked where do I go?	1/22/2016 3:25 PM
160	More are required and they need to be cleaned more frequently	1/22/2016 12:11 PM
161	There's not enough of them.	1/22/2016 12:02 PM
162	N/A	1/22/2016 11:57 AM
163	They are not accessible 24 hours a day.	1/22/2016 11:41 AM
164	cleaning of some could be improved	1/22/2016 10:21 AM
165	Not clean	1/22/2016 10:16 AM
166	Were a little dirty last time I used one	1/22/2016 10:14 AM
167	not always	1/22/2016 9:43 AM
168	Dirty, no soap or dryer provided. At places like near Parkdale Cafe/foreshore there is a large toilet block with only one toilet so often queues.	1/22/2016 9:05 AM
169	not available in all areas	1/22/2016 8:39 AM
170	Only use ones in popular areas, sometimes they are clean, sometimes not. No Soap or hand drying facilities, no mirror. Kingston you could do better. Tourists as well as locals use you facilities...lift your game...	1/22/2016 8:19 AM
171	i don't use them	1/22/2016 7:49 AM
172	Need more cleaning, and provide a toilet brush in every one so the last user should run the brush around the toilet bowl to clean it for the next user	1/22/2016 7:45 AM
173	I notice facilities in local shopping strip and foreshore	1/22/2016 7:21 AM
174	there is no charge	1/22/2016 6:51 AM
175	There are enough public toilets without the need for the council to spend our money and this survey much be keeping Someone in a job!	1/22/2016 6:37 AM
176	Mostly used toilets along the foreshore. I can never find one in Moorabbin shopping area near station and Nepean highway areas.	1/22/2016 6:34 AM
177	Need more. Longer access times. Cleaner.	1/22/2016 6:30 AM
178	not clean + no soap+ no hand dryers (some)	1/21/2016 10:11 PM
179	I can usually find a toilet in a public space when I need one.	1/21/2016 10:48 AM
180	When we are out shopping or at sport or the library, we use public toilets	1/21/2016 10:33 AM
181	Aspendale shopping centre lacks a toilet and I have from time to time urgently use a plastic bottle in the car park. Heart patients need Lasix we are ignored	1/21/2016 9:09 AM
182	Except for Victory Park. I have had to wait in unreasonably long queues, particularly when the beach is busy.	1/20/2016 11:09 PM
183	Dirty	1/19/2016 10:23 PM
184	I don't really use them very often but when I do they seem to be reasonable	1/19/2016 9:32 PM
185	need one on Aspendale side of the creek for the beach goers and dog walkers. Dog walkers have increased since off lead beach developed. Heavy presence around MSC	1/19/2016 6:09 AM
186	In most cases yes, but I find Chelsea shops could be better served.I know the library has toilets, but it takes over 10 mins to walk, cross Nepean Hwy and train line and Station St and then get back again. Very inconvenient.	1/18/2016 12:41 PM
187	Need more toilets at chelsea shops, aspendale gardens sports oval and foreshore (multiple places)	1/18/2016 7:48 AM
188	sometimes they could be cleaner	1/13/2016 2:43 PM
189	The new unisex style are however the old style are out dated and unsafe	1/13/2016 1:56 PM
190	ok but could be improved see previous	1/13/2016 1:07 PM
191	Could be cleaner	1/13/2016 11:10 AM
192	Most I use with my kids in shopping centres, parks and along the beach are good. Better than Bayside.	1/13/2016 9:35 AM
193	As i frequently use the bike track between mordialloc and carrum there isn't any toilets to services the users of the track	1/12/2016 6:13 PM

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Q21 Please provide any other feedback related to public toilets in Kingston

Answered: 137 Skipped: 293

#	Responses	Date
1	need a designer to come up with aesthetically pleasing design, easy to clean & maintain	2/19/2016 10:05 AM
2	Public toilets are recently in areas of high volume PAY some to onn duty then you can ask for a donation or perhaps charge 50c or 20c. But preferably no charge. many people go out of their way to use a toilet they know is serviced. It is a publi helath issue - a good use of reatepayers money so dont be mean. this one expense that can be justified!!!	2/19/2016 8:04 AM
3	toilets @longbeach in excellent order	2/16/2016 1:11 PM
4	n/a	2/16/2016 10:41 AM
5	Needs some modernisation on older installations	2/16/2016 10:17 AM
6	visible locations - safe wet floors litter (rubbish)	2/16/2016 9:26 AM
7	Beach toilets I feel unsafe	2/16/2016 9:18 AM
8	Toilets need to be available at the station. clear signage well lit safe clean eg: at every station patrolled by PSO in most cases next to shopping strips. have a consistent locations for public use	2/16/2016 9:13 AM
9	You didn't name Carrum at Station/Bus stop on list of existing toilets	2/15/2016 1:14 PM
10	could be kept clean at all times	2/15/2016 12:03 PM
11	Sometimes the cleaning at Harding Ave at Bonbeach leaves a lot to be desired However, there has in recent months been one contractor who always leaves them in a very good state.	2/14/2016 7:58 AM
12	If you read my comments and record my answers you will get the points I have raised but if you just want automatic data collection this has been a total waste of time.	2/13/2016 5:54 PM
13	more please	2/12/2016 10:20 AM
14	A regular upggrade is required for all WCs as well as increase maintenance schedule	2/12/2016 10:01 AM
15	It's very good. Like that on Clarinda Shopping Strip (Bourke Rd)	2/12/2016 9:02 AM
16	toilet in clairnda shopping centre (Bourke Rd) closed to parking area and shops	2/12/2016 8:59 AM
17	It would be nice for it not to be stressful going to a public toilet with 2 kids under 3, with them wanting to touch everything and me worried as they are usually revoltingly dirty.	2/11/2016 5:46 PM
18	I take medication which requires me to go to the toilet more often. So any additional facilities would be great	2/11/2016 5:06 PM
19	I try to only use toilets in busy areas. I feel very unsafe using toilets at sporting grounds or the beach when there aren't many people around. I feel safe using the toilets that are within a facility, be it a shopping centre, or council building (such as the library) or a venue (such as pub/restaurant). I really dislike using the toilets at sporting ovals as I don't feel safe I think toilets need to be placed in areas where there are people around all the time, which are very easily visible from a busy road. I don't like using the toilets with the automatic sliding doors.	2/11/2016 5:01 PM
20	Please don't make us pay for toilet use. I walk, run, ride around Kingston foreshore and take my kids to local parks. I always use the Toilets and never have change with me.	2/10/2016 12:07 PM
21	Need contrasting strip around silver toilets so easy to see when you have poor vision. Braille on signs is beneficial.	2/10/2016 9:48 AM
22	I do not like the excell loos as they always seem to be wet and grubby because human cleaning is not used and users have privacy to smoke and vandalise.	2/9/2016 11:10 AM
23	Reopen toilets at train stations it seems ridiculous that there are toilets there but the public can not use them.	2/8/2016 10:19 PM
24	I would consider it an appalling decision if a fee for use of toilets was put in place. People use a public facility because they MUST. A fee would force people to use trees in parks and other non-appropriate locations to relieve themselves. A fee SHOULD NOT BE CHARGED.	2/8/2016 9:39 PM

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25	I do enjoy being on holidays and seeing public toilets being used as works of art as the beautifilly tiled block at the rear of Mentone shops, or theme decorated toilets to suit the location e.g., bush animals in parks or seaside scenes by the beach. Something to do with ownership and proud of local facilities. Some state and national parks have architectural designs they look and feel good to be in. certainly not dark and dingy or uninspiring. I do think Kingston's main public park s and beaches promote our local councils attitude towards their citizens and respect to visitors, spending money and supporting our local businesses. Not just spending a penny!!!	2/8/2016 1:57 PM
26	No Charges for any Public Toilet facility. No contracting the facility out to avoid the real responsibility of providing - avoid single cubicle type development.	2/8/2016 8:59 AM
27	As long as they are clean I am happy.	2/5/2016 8:36 PM
28	Type does not really matter, as long as you can park nearby (eg: 15 min parking), and it looks well maintained and clean.	2/5/2016 5:36 PM
29	a public toilet was promised at Beauty Spot in the recent Carrum beach upgrade but was not provided. It is time to do so now, for all the reasons specified at the time (particularly to avoid use of the shrubbery).	2/5/2016 3:39 PM
30	A toilet at the reserve behind Aspendale Gardens Primary School would be a central and convenient place for public toilets.	2/4/2016 9:31 PM
31	As I stated earlier, regular cleaning and maintenance is my main priority, but I shouldn't have to worry about carrying money to use them when I walk, my rates should cover their availability and upkeep!	2/4/2016 4:04 PM
32	I didn't place my preferences for style because: - although I don't need special facilities eg to cater for a disability or changing nappies, others do and their needs must be catered for regardless of my lesser needs - different types of toilets are needed for different purposes and she be selected according to the purpose	2/4/2016 3:33 PM
33	Get the designs right for future building of public toilets.	2/4/2016 11:21 AM
34	Q. 12: Happy to use any type of toilet, except steel cubicles with automated doors. Q. 13: What is an ambulant toilet? Men must have separate urinals because they pee over and around toilet bowls and women have to sit on their pee. Stranger danger re toilets is overblown, most people behave well. Thank you for providing some friendly toilets.	2/3/2016 9:28 PM
35	There is a need for a Kingston public toilet in the Chelsea shopping strip.	2/3/2016 4:34 PM
36	Need them at all parks. You should be encouraging people to be outside	2/3/2016 3:04 PM
37	exeloo toilets need regular servicing	2/3/2016 12:53 PM
38	Paying for toilets is a ridiculous money making idea. It disadvantages everyone when there is only a tiny percentage who do not respect the facilities and misuse them. Highly inconvenient at a time when you don't want to be searching around for money.	2/3/2016 10:00 AM
39	need an map of available public toilets in kingston if not already available to residents and users, can be on an intreprative sign	2/3/2016 8:29 AM
40	Toilet seat is too high in automatic toilet. Hope decrease the height to normal toilet seat height.	2/2/2016 5:35 PM
41	Exaloo toilets have problems with inoperative had hand-washing facilities, and the reilling of toilet paper dispensers needs to be properly monitored.	2/2/2016 2:11 PM
42	Don't charge for toilets...find another way...	2/2/2016 1:14 PM
43	CHECK THEM OUR: ALL 50 SOMETHING OF THEM...: AFTERWARDS: NO NEED FOR SURVEYS...JUST COMMON SENSE TO PREVAIL AND KEEPING UP WITH THE TIMES. EASY..CUT THE BUROCRACY AND THE BUROCRATS: WE GOT FAR TOO MANY IN DEAR OZ!!	2/1/2016 4:03 PM
44	Definitely do not agree with unisex toilets!	2/1/2016 3:38 PM
45	Toilets in Kingston need to look and feel clean. If you're desperate you can manage but Cleanliness won't leave you wondering if youre going to contract hepatitis from using the facilities	2/1/2016 2:15 PM
46	I don't think public should have to pay to use toilets. However, there should be enough measures to keep the public toilets clean,accessible and safe for public as well as from vandals.	2/1/2016 10:19 AM
47	Single unisex toilets opening straight onto the street are acceptable and cheaper to 'run'. When people need to go they should be able to - otherwise you will find unpleasant happenings around the place (ask people who live near train stations)	1/31/2016 11:32 PM
48	Apart from Chelsea problems of accessibility I have not experienced too many issues although the public toilets at the Mentone Council Offices leave a lot to be desired. Very smelly.	1/31/2016 6:21 PM
49	When are you going to build the new toilets on the beach near Bristol Ave?	1/31/2016 6:16 PM

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50	i would be most offended if we had to pay for public toilet use when we pay rates for this. I would rather give up free parking. This is a basic right and paying would result in people using public areas and causing a health concern. It is disrespectful to others to deny them use due to their circumstances especially children, homeless and for people in crisis which could be anyone at particular times when you just do not have the cash. People use cards now and do not carry cash so this is unreasonable. Payment could be a donation to charity which could employ cleaner if at all.	1/31/2016 3:17 PM
51	Don't lock the toilets. It makes some people do their business on the outside!	1/31/2016 1:14 PM
52	They are unsafe near bottle shops too many drunks use it un appropriately and make it unsafe and disgusting to utilize	1/31/2016 11:43 AM
53	to have a consistent hand drying policy. Even the ExcelLoo facility at Mordialloc has had no hand washing & drying facility operational every time I have gone there over the past year or so	1/30/2016 4:59 PM
54	If toilets are not provided in cafes this should be stated (discreetly) near the entrance together with directions to nearest public toilet.	1/30/2016 3:08 PM
55	I have a medical with regards to my bladder and access to toilets is very important to avoid accidents. Access to toilets are really important to me, I have had many times where I have been in urgent need for a toilet and the ones Kingston have provided have not been open or vandalised and inaccessible. You can contact me for further comment 0431034415	1/30/2016 2:36 PM
56	Pre-planning is essential when assessing public need. A bit of lateral thinking ie toilets close to picnic/ play areas is helpful to ensure a more enjoyable access of public space, therefore a better City. Thank-you for the opportunity to provide input into this.	1/29/2016 10:03 PM
57	I often use the toilets in the local park on my run or walk, wouldn't be able to if i had to pay. Also when walking down the park with the kids you don't usually carry a wallet in order to pay	1/29/2016 6:35 PM
58	The availability of public toilets determines which shopping centres, beaches, parks and train stations I will use. Sometimes I go to other municipalities because I know there are clean, open public loos.	1/29/2016 6:25 PM
59	Don't charge for a truly public service! I remember when women were required to pay for using a public toilet, to "spend a penny" and the relief felt when it was abolished. Rate payers, of which I am one, must foot this particular bill because the idea of "public" in this mercenary age must be preserved. There are many services I don't use but they are there and paid for by us for the common good, for not everything has to go the way of "user pays". Visitors need to know they can access toilets that are free. Country towns have open, free, clean and well-looked after toilets for anyone passing through and I think we can do the same.	1/29/2016 3:19 PM
60	The public toilets on the foreshore need to be upgraded but not moved from their current locations. They need to be self-cleaning style pods so that they can be used all year round.	1/29/2016 1:11 PM
61	If paying toilets are enforced it may induce a higher crime rate due to people bringing cash with them. If I walk through a park at night and need to go to the toilet I would think twice as suspects may be praying on elderly. Toilets should be free to use we pay enough via our rates.	1/29/2016 12:18 PM
62	See previous comments.	1/29/2016 12:16 PM
63	Do not place a charge on toilet usage	1/29/2016 11:22 AM
64	Again, more changing places toilets would help the whole community	1/29/2016 10:35 AM
65	The only issue I usually have is that there may not be hooks to hang things so that I don't have to put them on an often wet floor.	1/29/2016 10:16 AM
66	No useful comments at this time.	1/29/2016 9:20 AM
67	Will not use the automated toilets	1/29/2016 8:29 AM
68	Is there an app showing locations?	1/29/2016 6:42 AM
69	Door needs to be able to be pushed open in way out ie not have to grab a handle to pull open exit door	1/29/2016 2:41 AM
70	Please don't make us pay for using public toilets. I spent more on using public toilets in Europe than I did on souvenirs. I pay over \$1500 in rates annually and would like to occasionally take a leak for free (or let my child wee or be changed) when I'm not at home.	1/28/2016 11:33 PM
71	need more changing areas in foreshore toilets need more hooks/ shelves for bags etc spacious enough for the pushchair in the same cubicle	1/28/2016 10:32 PM
72	Clean toilets more often and put enough toilet paper. Keep them clean!!!	1/28/2016 8:35 PM
73	I have recently been in Hong Kong and toilets there, including in parks / playgrounds were much cleaner with better facilities including hand washing	1/28/2016 8:28 PM
74	I think it is very important to have public access to family friendly toilets.	1/28/2016 8:05 PM
75	We pay enough in rates, fully expect free public toilets from our council.	1/28/2016 7:39 PM

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76	Just make sure any toilets are very regularly checked and cleaned.	1/28/2016 2:36 PM
77	Chelsea Park on ?? Thames or Broadway could also use extra toilets as on busy days there is a long queue.. Also on the beach front more are needed	1/28/2016 12:15 PM
78	Toilet like water is a human need and it should be free for everyone to enjoy. Everyone is paying more than enough taxes to keep the high standards. Paying could be optional in a form of "donation" but again it's not a "product" to sell to people it's a service.	1/28/2016 10:03 AM
79	The toilets at Edithvale Recreation Reserve (playground) are too far away from the playground at the other end of the park	1/28/2016 7:09 AM
80	We are going through the current toilet strategy for the next 10 years here at Moreland City Council, it is a interesting subject. Happy to discuss further. Stephen Petrie 9240 1213	1/28/2016 6:56 AM
81	I like the design on the Portland Loo. It would be a good fit for the city.	1/28/2016 2:18 AM
82	the restrooms should be easy to clean and maintain	1/28/2016 2:05 AM
83	No to unisex Will not use due to cleanliness and safety concerns ... And I am self defence trained and able bodied	1/27/2016 8:30 PM
84	Current configuration is good and I'm against be levied with a fee to use them (I would have to carry sufficient funds in case I need to go to the toilet)	1/27/2016 8:07 PM
85	It is good to see the Council taking an interest in this service. It is problematic that other bodies eg Metro are not pursuing an intergraded service	1/27/2016 1:22 PM
86	We pay huge taxes and deserve a much better service in terms of toilets. Appoint a councillor to focus on the huge needs in this area and get the ball rolling fast so that by next summer we will not have a repeat of the filthy toilets I have visited daily this month along the foreshore where there are hundreds of people and only one decent toilet at the Mentone Beach. The older toilet block further along should be demolished and relocated near a car parking area for safety at night.	1/27/2016 12:09 PM
87	are there any visit statistics on current use of public toilets in Kingston?	1/27/2016 8:49 AM
88	I don't believe paying to use public toilets is either practical or inclusive. Urgent use is not always planned or prepared for such as having cash. I believe it should be covered from the rates.	1/27/2016 7:47 AM
89	A website link with public toilets and their available times would be useful.	1/26/2016 6:37 PM
90	Please also consider residents when planning. We live in the Esplanade and have bikies and cyclists all the time zooming in front of our place just to park and use the toilets. If there was a toilet with easy parking for them on a main street such as Nepean Hwy it would be preferable.	1/26/2016 1:37 PM
91	am not sure of some of the definitions ie ambulant toilet? toilet with accessibility?	1/25/2016 3:27 PM
92	I believe it would be better to place air dryers in toilets over paper towels as we are wasting paper doing so.	1/25/2016 8:47 AM
93	A satisfying experience well done council	1/25/2016 6:35 AM
94	Remove all automated toilets and provide decent traditional facilities. That's what our taxes and rates pay for!	1/24/2016 6:46 PM
95	Please clean them more regularly and make sure they are cleaned properly. They should be cleaned & maintained the same way you would clean and maintain your own toilet at home.	1/24/2016 6:28 PM
96	One of the locks on the new toilets on Beach Rd. (closest to Mentone Hotel) is broken. It is the smaller toilet on the right.	1/24/2016 2:46 PM
97	Nil	1/24/2016 1:39 PM
98	Absolutely should be free. This is not Europe. What if you don't have change to pay. People will just do it anywhere.	1/24/2016 11:36 AM
99	Will never pay, I pay you rates. I will take a doggy poo bag with me rather than pay!	1/24/2016 9:51 AM
100	I am a person who suffers from crohns disease and need to have easy access to public toilets. the public should not pay to use toilets. There is a reason why we pay our council rates. My council rates for a 2 bedroom strata unit is much higher than an investment property that I have in a neighbouring council which is on 730 sqm land. The fact that Kingston rates are much higher than neighbouring councils - eg bayside, there should be enough money to cover the upkeep and introduction of new toilet blocks.	1/23/2016 7:22 PM
101	As mentioned before, the traditional toilet designed in a modern way with high standards of hygiene would suit me best. Also to be able to enter without having to open a door. It seems the fashion to have unisex automated toilets. This may suit some people, but they are not the solution for most of my public toilet experiences where all I want to do is urinate with the minimum of fuss, quickly and hygienically. Hygienically for me means avoiding having to touch surfaces if possible because there are people who do not have very high standards of hygiene in the community. The unisex automated toilets also use a lot of resources in comparison to the traditional toilet.	1/23/2016 10:38 AM
102	Our population is growing the need is growing to service all public areas	1/23/2016 9:48 AM

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103	If there is a charge then toilets must be maintained and secure to a very high standard at all times	1/22/2016 9:21 PM
104	Question 6 is ridiculous they are all of equal importance No 1	1/22/2016 8:30 PM
105	I think you need to take into consideration that people with IBD need easily and quickly accessible toilet facilities. If a paid system is introduced, does this mean that facilities will be improved, upgraded and there will be more installed?	1/22/2016 8:02 PM
106	Happy to pay a small fee for exceptional facilities but rate payers should maybe be exempt somehow	1/22/2016 7:14 PM
107	Better security is needed	1/22/2016 5:35 PM
108	I love the trend of public toilets along the foreshore including the shower/foot washing facility when coming up from the beach>	1/22/2016 5:17 PM
109	Need one in Mavis Hutter reserve. Need soap dispenser and paper at Namatjira reserve loos	1/22/2016 4:48 PM
110	There is some talk around pay-toilets. I am against this policy and believe that the community's rates should be sufficient to cover maintaining public amenities.	1/22/2016 4:27 PM
111	Should be charged	1/22/2016 3:31 PM
112	New toilet on beachfront at Mentone is a good idea, The art deco toilets at Mordiallic should be retained externally but maybe should be upgraded inside. These, however, are the only toilets where I feel slightly cautious because of their situation.	1/22/2016 1:24 PM
113	Having recently travelled to Europe, where my wallet was stolen, leaving me without currency, the basic, human necessity that is the need to relieve oneself became an entirely restrictive scenario. Public toilets over there are at a cost (albeit minor) - a fact I consider to be outrageous. It's tantamount to taxing the air we breathe - another basic commodity that our existence can not do without. Even in Australia, carrying loose change is becoming a thing of the past - another difficulty when being expected to pay for what should be a basic human right.	1/22/2016 11:53 AM
114	DO NOT CHARGE FOR TOILETS! USE OUR RATES WISELY.	1/22/2016 10:56 AM
115	Have you nothing else to do! Waste of time, Council will ignore results	1/22/2016 10:20 AM
116	Clean and toilet paper a must	1/22/2016 10:17 AM
117	whilst exceloos are supposed to be 'self cleaning' every one I have used is dirty & vandalised regularly - if they are to be used they need regular servicing by someone	1/22/2016 10:10 AM
118	The new foreshore facilities at Parkdale (Antibes St Carpark) and Mentone (Warrigal Rd Carpark) are excellent.	1/22/2016 9:11 AM
119	as per 20. same same	1/22/2016 8:19 AM
120	There should NEVER be unisex toilets or a person should NEVER have to pay to use a toilet	1/22/2016 7:49 AM
121	We should not pay for public toilets as we already pay for them through council rates and taxes.	1/22/2016 7:46 AM
122	This is a required public need , not a discretionary budget item. I notice significant over spend on parks and gardens, this is overboard. Timely to review critical budget priorities.	1/22/2016 7:25 AM
123	How dare you think about paying to use public conveniences we already pay for them in our rates so why should we pay again. Just another money grabbing idea by the idiot councilors. You can't even keep some of them clean.	1/22/2016 7:21 AM
124	Some of the things which set Australia apart from the rest of the world and help make it the great country that it is, is that our toilets are free of charge, and we can ask for a glass of water at a dining place free of charge - 2 of life's most basic necessities'. Councils are in place, and charge rates to provide some of the things which are necessary for civilised society to function effectively. If council needs to make certain financial decisions, I suggest they look at areas which may be fundamentally unnecessary.	1/22/2016 6:59 AM
125	I would be very disappointed if kingston decided a fee form toilet use. I never carry cash and have stomach issues which means im often dashing for the toilet. This is going to lead to more 'accidents' for the young, old and sick whilst they are searching for change. Besides the fact it just looks like another cash grab from the council	1/22/2016 6:59 AM
126	Enough public toilets Stations restaurants shopping centres 99% are clean But the public toilets in parks etc are disgraceful and should be closed - only fit for a third world country Cubicle	1/22/2016 6:41 AM
127	A lot of the problems with dirty public toilets are the way the public treat them. The population is quick to criticize public toilets, but they are the problem not matter how much authorities spend and clean them. How do you educate them?	1/22/2016 6:38 AM
128	NO unisex toilets please	1/22/2016 6:24 AM
129	public toilets in the council area must be cleaned at least 3 times a day and be patrolled by council staff randomly throughout the day to monitor cleanliness and to keep away drug related and other activity out of public toilets.	1/21/2016 10:14 PM
130	Just ring up Metro and get a key from them for the station toilets. Council could agree keep them clean. Shoppers and commuters will rejoice	1/21/2016 9:13 AM

Appendix F

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131	Council should use every new building as an opportunity to provide external facing toilets that don't interrupt the activities of tenant groups so they can remain open 24/7 such as life saving clubs, sporting pavilions, community centres etc. Please don't use exelooos. They are a nightmare with children.	1/20/2016 11:15 PM
132	There appears to be a suitable number of toilet facilities on the Mordialloc side of the creek but not on the Aspendale side.	1/19/2016 6:11 AM
133	I have travelled quite a lot, and one thing I really like in Melbourne is that public toilets are free and usually clean. However signage is almost more important, as it's no use supplying the toilets if they can't be found!	1/18/2016 12:45 PM
134	there should be more safe and clean public toilets I do not like unisex public toilets there should female, male and disabled public toilets	1/14/2016 12:21 PM
135	Keep up the good work	1/13/2016 1:56 PM
136	If you're going to charge money, you need to provide paypass, because, who carries notes and change anymore?	1/13/2016 11:53 AM
137	Please put toilets on the bike track	1/12/2016 6:14 PM